

Availability and performance of interfaces 2025 Q3

PSD2 OpenAPI (dedicated interface)

Uptime	Avg. resp. time	Avg resp. time	Avg. resp. time	Error response rate
(pct)	(AISP)	(PISP)	(CBPII)	
99,897%	0,581s	0,596s	0,706s	0,01946%

Interfaces of OTPdirekt online services (interfaces made available to the payment service user for directly accessing its payment account online)

Uptime	Avg. resp. time	Avg resp. time	Avg. resp. time	Error response rate
(pct)	(AISP)	(PISP)	(CBPII)	
99,81%	491ms	1485,25ms	n/a	0,015%

Interfaces of OTP InternetBank and MobilBank online services (interfaces made available to the payment service user for directly accessing its payment account online)

Uptime	Avg. resp. time	Avg resp. time	Avg. resp. time	Error response rate
(pct)	(AISP)	(PISP)	(CBPII)	
99,980%	458,511ms	295,100ms	n/a	0,084%

Legend

- Uptime uptime per day for all interfaces
- Average response time daily average time (in ms) taken per request
- Error response rate API GW error messages / number of requests