

Availability and performance of interfaces

2025 Q1

PSD2 OpenAPI (dedicated interface)

Uptime (pct)	Avg. resp. time (AISP)	Avg resp. time (PISP)	Avg. resp. time (CBPII)	Error response rate
99,578%	0,834s	0,815s	0,741s	0,03384%

Interfaces of OTPdirekt online services (interfaces made available to the payment service user for directly accessing its payment account online)

Uptime (pct)	Avg. resp. time (AISP)	Avg resp. time (PISP)	Avg. resp. time (CBPII)	Error response rate
99,95%	644,5ms	1460,5ms	n/a	0,075%

Interfaces of OTP InternetBank and MobilBank online services (interfaces made available to the payment service user for directly accessing its payment account online)

Uptime (pct)	Avg. resp. time (AISP)	Avg resp. time (PISP)	Avg. resp. time (CBPII)	Error response rate
100%	624,032ms	489,937ms	n/a	0,093%

Legend

- Uptime - uptime per day for all interfaces
- Average response time - daily average time (in ms) taken per request
- Error response rate - API GW error messages / number of requests