

# Availability and performance of interfaces 2024 Q3

## PSD2 OpenAPI (dedicated interface)

| Uptime (pct) | Avg. resp. time (AISP) | Avg resp. time (PISP) | Avg. resp. time (CBPII) | Error response rate |
|--------------|------------------------|-----------------------|-------------------------|---------------------|
| 99,961%      | 0.95s                  | 1,193s                | 0,941s                  | 0,03137%            |

## Interfaces of OTPdirekt online services (interfaces made available to the payment service user for directly accessing its payment account online)

| Uptime (pct) | Avg. resp. time (AISP) | Avg resp. time (PISP) | Avg. resp. time (CBPII) | Error response rate |
|--------------|------------------------|-----------------------|-------------------------|---------------------|
| 99,94%       | 644ms                  | 1441ms                | n/a                     | 0,072%              |

## Legend

- Uptime - uptime per day for all interfaces
- Average response time - daily average time (in ms) taken per request
- Error response rate - API GW error messages / number of requests