

Availability and performance of interfaces 2023 Q1

PSD2 OpenAPI (dedicated interface)

| Uptime (pct) | Avg. resp. time (AISP) | Avg resp. time (PISP) | Avg. resp. time (CBPII) | Error response rate |
|--------------|------------------------|-----------------------|-------------------------|---------------------|
| 99,97% | 0.852s | 1,274s | 1,023s | 0,008% |

Interfaces of OTPdirekt online services (interfaces made available to the payment service user for directly accessing its payment account online)

| Uptime (pct) | Avg. resp. time (AISP) | Avg resp. time (PISP) | Avg. resp. time (CBPII) | Error response rate |
|--------------|------------------------|-----------------------|-------------------------|---------------------|
| 99,76% | 687,5ms | 2102,75ms | n/a | 0,045% |

Legend

- Uptime - uptime per day for all interfaces
- Average response time - daily average time (in ms) taken per request
- Error response rate - API GW error messages / number of requests