

Availability and performance of interfaces 2020 Q3

PSD2 OpenAPI (dedicated interface)

Uptime (pct)	Avg. resp. time (AISP)	Avg resp. time (PISP)	Avg. resp. time (CBPII)	Error response rate
100,0 %	1581ms	1455ms	n/a	0.42%

Interfaces of OTPdirekt online services (interfaces made available to the payment service user for directly accessing its payment account online)

Uptime (pct)	Avg. resp. time (AISP)	Avg resp. time (PISP)	Avg. resp. time (CBPII)	Error response rate
99,90%	1466ms	964ms	n/a	0.03%

Legend

- Uptime - uptime per day for all interfaces
- Average response time - daily average time (in ms) taken per request
- Error response rate - API GW error messages / number of requests