

#### Dear Business Partner,

In the near future OTP Bank will launch a new modern system that settles credit and debit card transactions. In accordance with the current card acceptance agreement between **You** and OTP Bank we regularly provide a detailed, itemized list of the transactions going through the OTP Bank network. The Bank will continue to send its partners a report on the completed transactions in CSV **or** PDF format. However, several changes have been made, that are reported in detail below.

### What t is the difference between the new and the old analytics?

#### After the transition:

- In addition to the aggregated payment data, the analytics in PDF format will also include items
  that affect the final result of the settlement (eg POS rental fee, deduction due to a complaint,
  refund of DCC commission). We will inform you in detail about the exact differences between
  the previous PDF and the new PDF soon on the following website: <a href="www.otpbank.hu/pos-analitika">www.otpbank.hu/pos-analitika</a>.
- You can find all the changes related to the new analytics in CSV format in the appendix to our letter. All documentation that is needed for the developments (including the specifications and answers to the questions regarding the transition) can also be found on the website www.otpbank.hu/pos-analitika.

### What action needs to be taken?

Please complete the **necessary developments** on your side **by 30<sup>th</sup> April 2022.** After it is done, OTP will provide you sample files to test your developments and make corrections if needed.

Due to the complexity of transitioning to the new system please also be prepared for temporarily rolling back to the old system. We will share a detailed schedule on the exact process of Going-live on our website. You will be informed about the exact date of Going-live by 31st May 2022.



## Do you have questions?

For further details please visit our website www.otpbank.hu/pos-analitika

If you have any question, please send it to us **by 15<sup>th</sup> April 2022** via **e-mail** to <u>otpkhd@otpbank.hu</u> or please contact us on the following number **+36 1 366 6100** and press **number 2.** 

Budapest, 05th April 2022 Best regards, OTP Bank Nyrt.

# Attached annexes:

- CSVD to CSV\_final\_v06.xlsx
- K005 to CSV\_final\_v06.xlsx
- K01D to CSV\_final\_v06.xlsx
- K04D to CSV\_final\_v06.xlsx
- K05D to CSV\_final\_v06.xlsx
- TESC to CSV\_final\_v06.xlsx
- WEBS to CSV\_final\_v06.xlsx