# OTP Group - Ideally positioned for post-COVID rebound

16 November 2021, Budapest

László Bencsik Chief Financial and Strategic Officer

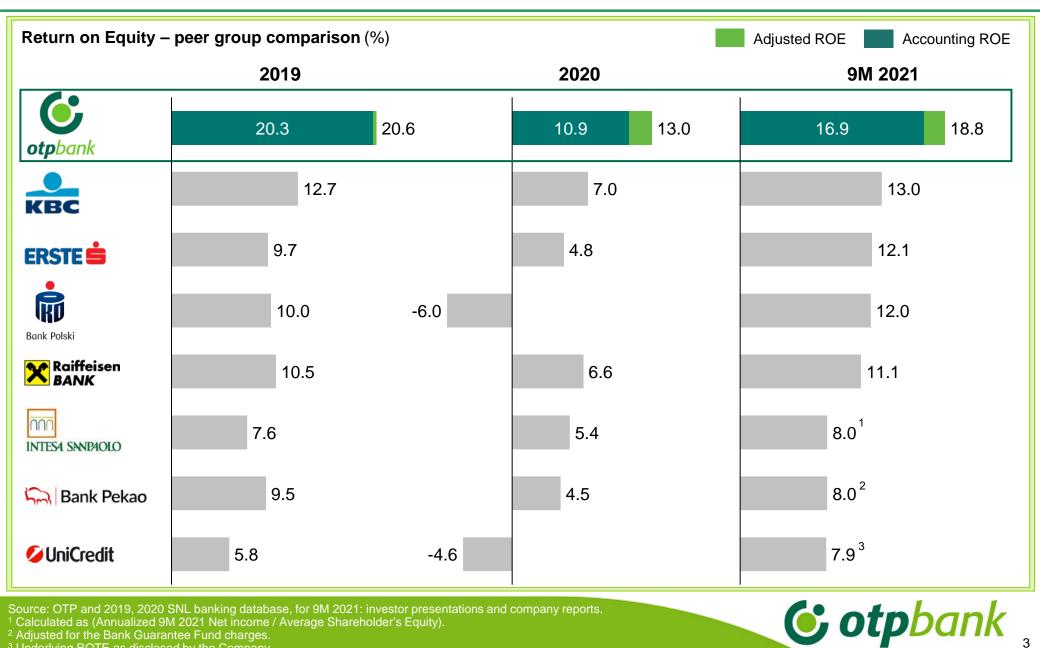


**Overview of OTP Group's performance in 3Q 2021** 

Update on ESG strategy and recent developments



# OTP's profitability has excelled in peer group comparison



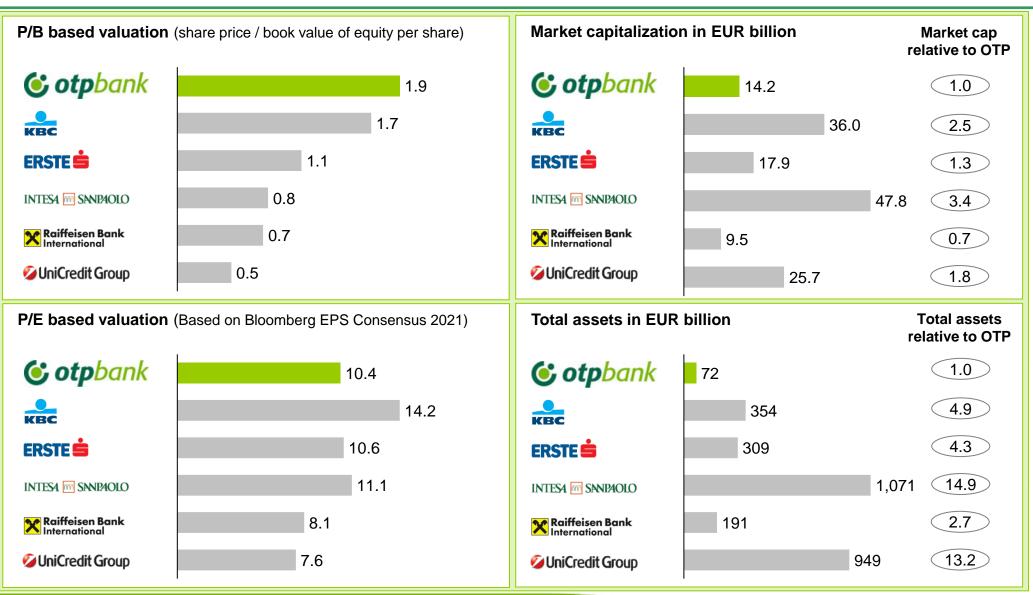
Source: OTP and 2019, 2020 SNL banking database, for 9M 2021: investor presentations and company reports.

<sup>1</sup> Calculated as (Annualized 9M 2021 Net income / Average Shareholder's Equity).

<sup>2</sup> Adjusted for the Bank Guarantee Fund charges.

<sup>3</sup> Underlying ROTE as disclosed by the Company.

# OTP's P/B ratio marks a premium to its peers, while its P/2021E matches the peer average.



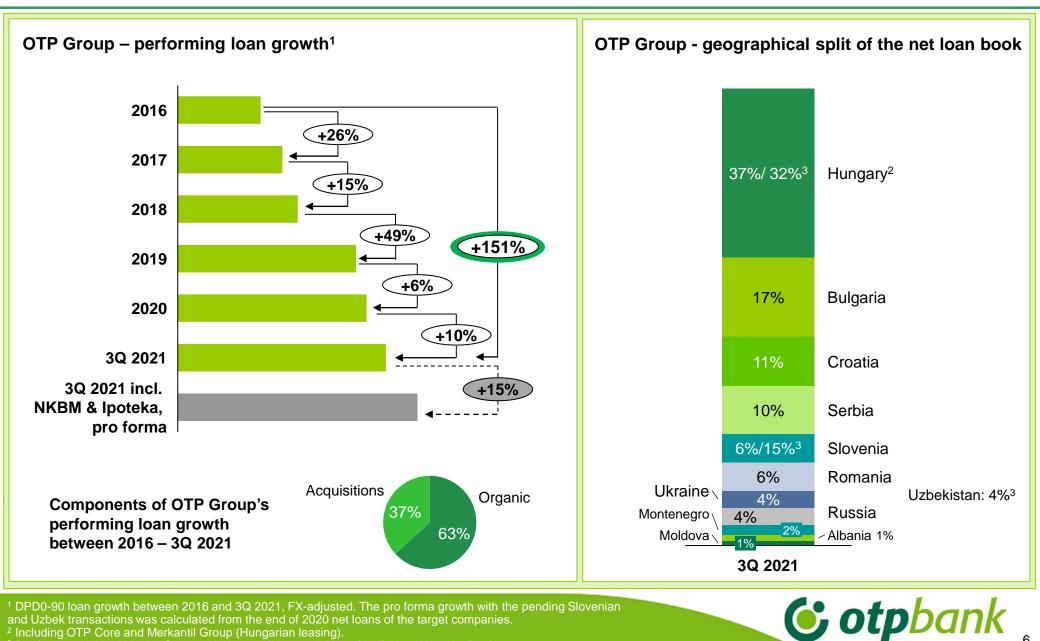


# The outstanding performance of OTP Group has traditionally been recognized by industry awards



**Otpbank** 

Performing loans grew to 2.5-fold between 2016 and 3Q 2021, driven by both organic growth and acquisitions. The pending Slovenian and Uzbek deals could add 15% to the loan book, elevating the weight of Slovenia to 15% and Uzbekistan to 4%



<sup>1</sup> DPD0-90 loan growth between 2016 and 3Q 2021, FX-adjusted. The pro forma growth with the pending Slovenian and Uzbek transactions was calculated from the end of 2020 net loans of the target companies.

<sup>2</sup> Including OTP Core and Merkantil Group (Hungarian leasing).

<sup>3</sup> Pro forma weight within the Group with the pending acquisition of NKBM and Ipoteka Bank.

Acquisitions completed in the last few years materially improved OTP's positions in many countries. The financial closure of the Slovenian Nova KBM acquisition might be completed in 2Q 2022, subject to regulatory approval

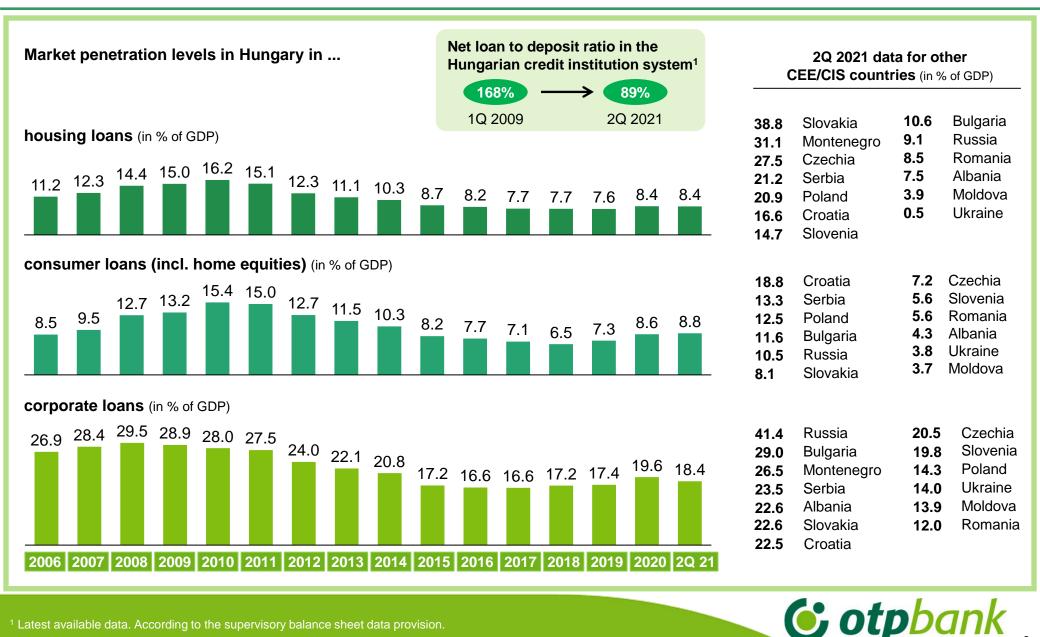
|       | <b>arget</b><br>seller, date | of closing)  | <b>Net Ioan</b><br>(in HUF b |       | Market share in (before/after acq |      | Book va<br>(in EUR |      |
|-------|------------------------------|--|------------------------------|-------|-----------------------------------|------|--------------------|------|
| 17    |                              | <b>Splitska banka</b> , Croatia<br>(SocGen, 2Q 2017)                 | (Nov 18)                     | 631   | 4.8                               | 11.2 | (4Q 16)            | 496  |
| 2017  |                              | <b>Vojvodjanska banka</b> , Serbia<br>(NBG, 4Q 2017)                 | (1Q 19)                      | 266   | 1.5                               | 5.7  | (3Q 17)            | 174  |
|       |                              | <b>SocGen Expressbank</b> , Bulgaria (SocGen, 1Q 2019)               | (1Q 19)                      | 774   | 14.0                              | 19.9 | (4Q 18)            | 421  |
|       | ×                            | <b>SocGen Albania</b><br>(SocGen, 1Q 2019)                           | (1Q 19)                      | 124   |                                   | 6.0  | (4Q 18)            | 58   |
| 0     |                              | <b>SocGen Moldova</b><br>(SocGen, 3Q 2019)                           | (3Q 19)                      | 102   |                                   | 14.0 | (4Q 18)            | 86   |
| 2019  | ¥                            | <b>SocGen Montenegro</b><br>(SocGen, 3Q 2019)                        | (3Q 19)                      | 126   | 17.6                              | 30.4 | (4Q 18)            | 66   |
|       | 8                            | <b>SocGen Serbia</b><br>(SocGen, 3Q 2019)                            | (3Q 19)                      | 716   | 5.3                               | 13.7 | (4Q 18)            | 381  |
|       | •                            | <b>SKB Banka</b> , Slovenia<br>(SocGen, 4Q 2019)                     | (4Q 19)                      | 827   | ·                                 | 8.5  | (4Q 18)            | 356  |
| 0F    |                              | <b>Nova KBM</b> , Slovenia<br>(Apollo Global and EBRD <sup>2</sup> ) | (4Q 20)                      | 1,633 | 8.2                               | 28.7 | (4Q 20)            | 992  |
| 2020E |                              | <b>Ipoteka Bank</b> , Uzbekistan<br>(Uzbek State <sup>3</sup> )      | (4Q 20)                      | 690   | ,<br>                             | 8.3  | (4Q 20)            | 314  |
|       | Ace                          | quisitions total:  |                              | 5,889 |                                   |      | 3                  | ,349 |

<sup>1</sup> Reference date of market share data: Croatia: 2Q 2017, Serbia - Vojvodjanska 4Q 2016, Bulgaria: 1Q 2019, Albania: 4Q 2018, Serbia - SocGen 2Q 2019, Moldova: 2Q 2019, Montenegro: 2Q 2019, SKB Slovenia: 4Q 2018, Nova KBM Slovenia: 4Q 2020, Ipoteka Uzbekistan: 3Q 2021. <sup>2</sup> NKBM's acquisition was announced in May 2021 and subject to ECB's approval <sup>3</sup> On 29 September 2021 OTP Bank signed a non-binding Memorandum of Agreement on the acquisition of the majority stake of Ipoteka Bank.



7

The Hungarian loan penetration levels are still low in regional comparison implying good volume growth potential. This is also the case for Romania, as well as for the Bulgarian housing loan segment



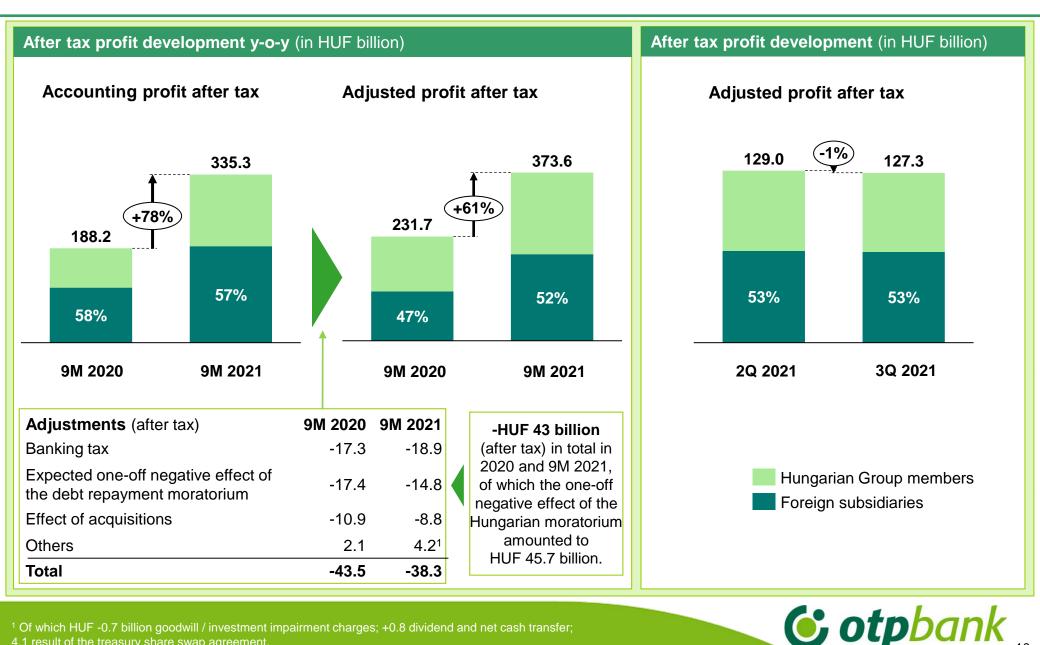
After the temporary decline in 2020, in the first nine month of 2021 the adjusted ROE recovered to the 2017-2019 levels due to modest risk cost rate and cost efficiency gains offsetting revenue margin pressure

|   | 2003-2008<br>average | 2009-2015<br>average | 2016  | 2017  | 2018  | 2019  | 2020  | 9M 2021                     |
|---|----------------------|----------------------|-------|-------|-------|-------|-------|-----------------------------|
| Accounting ROE                                      | 29.4%                | 5.6%                 | 15.4% | 18.5% | 18.7% | 20.3% | 10.9% | 16.9%                       |
| Adjusted ROE  | 29.0%                | 10.9%                | 15.4% | 18.7% | 19.1% | 20.6% | 13.0% | 18.8%                       |
| Total Revenue<br>Margin <sup>1</sup>                | 8.60%                | 7.94%                | 6.79% | 6.71% | 6.33% | 6.28% | 5.37% | 5.18%                       |
| <ul> <li>Net Interest Margin<sup>1</sup></li> </ul> | 6.02%                | 6.07%                | 4.82% | 4.56% | 4.30% | 4.12% | 3.61% | 3.47%                       |
| Net Fee & Comm.<br>Margin                           | 1.50%                | 1.50%                | 1.62% | 1.75% | 1.58% | 1.65% | 1.34% | 1.30%                       |
| Other income<br>Margin <sup>1</sup>                 | 1.08%                | 0.37%                | 0.35% | 0.41% | 0.44% | 0.52% | 0.41% | 0.41%                       |
| Operating Costs /<br>Average Assets                 | 4.47%                | 3.79%                | 3.70% | 3.68% | 3.57% | 3.31% | 2.90% | 2.54%<br>2.61% <sup>4</sup> |
| Cost / Income<br>(without one-offs)                 | 51.9%                | 47.7%                | 54.4% | 54.9% | 56.3% | 52.7% | 54.1% | 49.1%<br>50.6% <sup>4</sup> |
| Credit Risk Cost<br>Rate <sup>2</sup>               | 0.90%                | 3.38%                | 1.14% | 0.43% | 0.23% | 0.28% | 1.15% | 0.23%                       |
| CET1 capital ratio <sup>3</sup>                     | 9.1%                 | 13.1%                | 13.5% | 12.7% | 16.5% | 14.4% | 15.4% | 15.4%                       |

<sup>1</sup> Excluding one-off items. <sup>2</sup> Provision for impairment on loan and placement losses-to-average gross loans ratio. <sup>3</sup> Until 2006 calculated from Hungarian Accounting Standard based unconsolidated figures as 'quasi CET1' divided by RWA, whereby 'quasi CET1' is calculated as Primary capital less proportional deductions. From 2007 the CET1 ratio is calculated according to Basel 3 regulation, based on IFRS financials. <sup>4</sup> Adjusted for the shifting of Hungarian local business tax and innovation contribution from costs to the corporate tax line from 2021.

**Operation Operation Operation** 

The accounting profit after tax for the first nine months of 2021 surpassed HUF 335 billion, up by 78% y-o-y. The adjusted nine-month profit was 61% higher than in the base period; the contribution of foreign group members increased further



<sup>1</sup> Of which HUF -0.7 billion goodwill / investment impairment charges; +0.8 dividend and net cash transfer; 4.1 result of the treasury share swap agreement.

# In 3Q 2021 the balance of adjustment items was -HUF 7.1 billion, mostly related to the Hungarian payment moratorium

| (in HUF billion) Consolidated after tax profit (accounting)                              | 9M 20<br>188.2 | 9M 21<br>335.3 | Y-o-Y<br>78% | 3Q 20<br>113.6 | 2Q 21<br>121.8 | 3Q 21<br>120.2 | Q-o-Q<br>-1% | Y-o-Y<br>6% |
|--|----------------|----------------|--------------|----------------|----------------|----------------|--------------|-------------|
| Adjustments (total)  | -43.5          | -38.3          | -12%         | -4.1           | -7.2           | -7.1           | -1%          | 75%         |
| Dividends and net cash transfers (after tax)   | 0.5            | 0.8            | 75%          | 0.3            | 0.4            | 0.3            | -31%         | 7%          |
| Goodwill/investment impairment charges (after tax)                                       | 0.9            | -0.7           | -181%        | 0.0            | -1.4           | 0.0            | -100%        |             |
| Special tax on financial institutions (after tax)  | -17.3          | -18.9          | 9%           | -0.02          | 0.0            | 0.0            |              |             |
| Expected one-off negative effect of the debt repayment moratorium in Hungary (after tax) | -17.4          | -14.8          | -15%         | 0.7            | -5.6           | -9.2           | 1 65%        |             |
| Impact of fines imposed by the Hungarian Competition<br>Authority (after tax)            | 0.7            | 0.0            |              | 0.0            | 0.0            | 0.0            |              |             |
| Effect of acquisitions (after tax)   | -10.9          | -8.8           | -19%         | -5.1           | -0.7           | -4.6           | 2 538%       | -9%         |
| Result of the treasury share swap agreement (after tax)                                  | -              | 4.1            |              | -              | 0.1            | 6.4            | 3            |             |
| Consolidated adjusted after tax profit   | 231.7          | 373.6          | 61%          | 117.7          | 129.0          | 127.3          | -1%          | 8%          |

In 3Q 2021 this amount was composed of three elements:

3

- the one-off negative effect of the extension of the Hungarian payment holiday until 31 October 2021 with unchanged conditions (-HUF 2.7 billion after tax);

- the one-off expected negative effect of the opt-in type extension of the Hungarian moratorium till 30 June 2022 (-HUF 2 billion after tax);

 the Government obliged the banks to re-calculate the interest deferred during the period spent in the moratorium in the case of overdraft and credit card exposures. The base for the interest re-calculation to be used by the banks was the NBH's statistical data for the average annualized cash loan interest rate published for February 2020. The difference between the originally deferred interest and the re-calculated amount shall be refunded to the borrowers, for which the Bank created provisions in 3Q 2021 (-HUF 4.5 billion after tax effect).

-HUF 4.6 billion effect of acquisitions (after tax) related mainly to the integration costs of the Serbian, Slovenian and Bulgarian banks.

HUF 6.4 billion related to the treasury share swap agreement between MOL and OTP, as the model calculation for the share price performance and the dividend pay-out practice has been updated.



The 9M adjusted profit improvement was equally driven by lower risk costs and double-digit revenue dynamics entailing 20% operating income growth. In 3Q the continued increase in core banking revenues was offset by higher risk costs

|   |         |         |       | Y-o-Y                                       |         |         |       |
|---|---------|---------|-------|---|---------|---------|-------|
| (HUF billion)   | 9M 2020 | 9M 2021 | Y-o-Y | FX-adjusted,<br>w/o the sale<br>of Slovakia | 2Q 2021 | 3Q 2021 | Q-o-Q |
| Consolidated adjusted after tax profit                        | 231.7   | 373.6   | 61%   | 60%   | 129.0   | 127.3   | -1%   |
| Profit before tax   | 263.2   | 440.3   | 67%   | 67%<br>61% <sup>1</sup>                     | 150.8   | 151.0   | 0%    |
| Operating profit without one-offs                             | 397.5   | 483.5   | 22%   | 23%<br>20% <sup>1</sup>                     | 160.6   | 176.0   | 10%   |
| Total income without one-offs                                 | 862.5   | 950.7   | 10%   | 12%   | 316.5   | 333.1   | 5%    |
| Net interest income without one-offs                          | 590.5   | 636.5   | 8%    | 10%   | 210.6   | 222.7   | 6%    |
| Net fees and commissions                                      | 210.1   | 238.2   | 13%   | 15%   | 80.3    | 86.0    | 7%    |
| Other net non interest income without one-offs                | 61.9    | 76.0    | 23%   | 24%   | 25.6    | 24.4    | -5%   |
| Operating expenses <sup>1</sup>                               | -464.9  | -467.2  | 0%    | 3%<br>6% <sup>1</sup>                       | -155.9  | -157.1  | 1%    |
| Total risk cost   | -135.9  | -43.2   | -68%  | -67%  | -9.7    | -25.0   | 158%  |
| One-off item: result of the share swap agreement <sup>2</sup> | 1.6     | -       |       |   |         | -       |       |
| Corporate tax <sup>1</sup>                                    | -31.5   | -66.7   | 112%  | 115%<br>69% <sup>1</sup>                    | -21.9   | -23.7   | 9%    |

<sup>1</sup> The local business tax and innovation contribution paid in Hungary was booked within operating costs until end-2020. Starting from 2021 these items are booked on the corporate tax line. In 9M 2021 the total amount was HUF 14.2 billion on consolidated level. In the grey y-o-y changes column we indicated the changes adjusted for this reclassification, too. <sup>2</sup> Starting from 1Q 2021 the result of the treasury share swap agreement is presented amongst the adjustment items. The 9M net interest income grew by 10% organically. In 3Q the quarterly improvement reached 6%, with bulk of the q-o-q growth coming from Hungary and Ukraine

| NET IN<br>INCON | ITEREST<br>IE                       | <b>9M 2021</b><br>(HUF billion) | <b>3Q 2021</b><br>(HUF billion) |      | <b>9M 202</b><br>(HUF bi | <b>1 Y-o-Y</b><br>Ilion, %) | <b>3Q 2021 Q-o-Q</b><br>(HUF billion, %) |    |                        |  |
|-----------------|-------------------------------------|---------------------------------|---------------------------------|------|--------------------------|-----------------------------|--|----|------------------------|--|
| Ċ               | OTP Group                           | 636                             | 223                             | -    | 3 <b>5</b> 4 <b>4</b> 6  | 8%/10% <sup>1</sup>         |  | 12 | 6%                     |  |
|                 | OTP CORE<br>(Hungary)               | 262                             | 93                              | []]] | 50                       | 24%                         |  | 6  | 7% 1                   |  |
| <b></b>         | <b>DSK Group</b><br>(Bulgaria)      | 83                              | 28                              |      | 0                        | 0%/-2%²                     |  | 1  | 3%/3% <sup>2</sup>     |  |
| <u></u>         | <b>OBH</b><br>(Croatia)             | 45                              | 15                              |      | 1                        | 3%                          |  | 0  | 1%/1%²                 |  |
| <b>®</b>        | <b>OBSrb</b><br>(Serbia)            | 46                              | 15                              |      | 3                        | 6%/4%²                      |  | 0  | 1%/0%²                 |  |
|                 | SKB Banka<br>(Slovenia)             | 21                              | 7                               | 0    |                          | -2%/-4%²                    | 0  |    | 0%/0%²                 |  |
|                 | <b>OBR</b><br>(Romania)             | 26                              | 9                               | ļ    | 2                        | 9%/8%²                      | [ <u> </u>                               | 1  | 9%/9%2 2               |  |
| -               | <b>OBU</b><br>(Ukraine)             | 43                              | 16                              |      | 7                        | 20%/29% <sup>2</sup>        |  | 2  | 14%/9%² <sup>(3)</sup> |  |
| _ reser         | <b>OBRu</b><br>(Russia)             | 66                              | 23                              | -12  |                          | -15%/-8%²                   |  | 1  | 5%/2% <sup>2</sup>     |  |
| <b></b>         | CKB<br>(Montenegro)                 | 12                              | 4                               | 0    |                          | -3%                         | 0  |    | 0%                     |  |
|                 | <b>OBA</b><br>(Albania)             | 8                               | 3                               | ļ    | 0                        | 5%                          |  | 0  | 7%                     |  |
|                 | OBM<br>(Moldova)                    | 7                               | 2                               |      | 0                        | 5%                          |  | 0  | 8%                     |  |
| <b>()</b>       | <b>OBS</b><br>(Slovakia)            | 0                               | 0                               | -8   |                          |                             | ļ  |    |                        |  |
|                 | Merkantil <sup>3</sup><br>(Hungary) | 15                              | 5                               |      | 2                        | 16%                         |  | 0  | 2%                     |  |
|                 | Corporate<br>Centre                 | 0                               | 0                               | -1   |                          | -99%                        |  | 0  |                        |  |
|                 | Others                              | 1                               | 1                               |      | 1                        | 76%                         |  | 0  | 136%                   |  |

<sup>1</sup> In the first nine months the NII surged 24%, mostly fuelled by the continued dynamic growth in business volumes, but the 4 bps y-o-y improvement in net interest margin also played a role. In the third quarter, NII went up by 7% q-o-q, owing to the expanding loan volumes and the higher interest income on rising liquid assets.

The net interest margin sank by 3 bps q-o-q mainly due to the diluting effect of strong deposit inflows and rising repo liabilities, as a result of which the share of lower margin financial assets increased. This was only partially offset by the positive impact of higher rate environment.

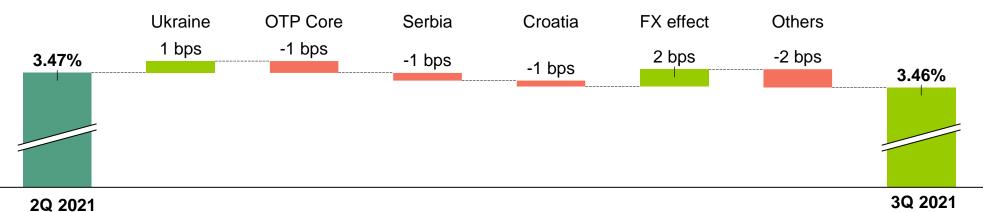
The Romanian NII was supported by both growing volumes and the 7 bps q-o-q margin improvement, partly as a result of lower deposit rates.

<sup>3)</sup> The strong momentum continued in the Ukraine: the q-o-q increase was driven by expanding cash loan volumes, whereas the rising rate environment helped margins, too.



<sup>1</sup> FX-adjusted change without the effect of the sale of OTP Bank Slovakia. <sup>2</sup> FX-adjusted change. The consolidated net interest margin declined marginally q-o-q: at OTP Core it slightly decreased due to fast deposit inflows – the full impact of higher rates is yet to be seen. The Ukrainian margin improvement continued on the back of the increasing rate environment; in Russia, however, the margin declined due to higher funding costs and intense competition





## Net interest margin development at the Group members



The consolidated performing loans expanded 11% year-to-date. The outstanding 15% expansion of the Hungarian loan portfolio was supported mainly by the subsidized lending programmes (baby loans and Funding for Growth Go!)

| YTD performing (Stage 1 + 2) LOAN volume changes adjusted for FX-effect |            |                                |                        |                  |                   |                   |                  |                  |                  |                  |                  |                  |
|---|------------|--------------------------------|------------------------|------------------|-------------------|-------------------|------------------|------------------|------------------|------------------|------------------|------------------|
|   | Cons.      | Core <sup>2</sup><br>(Hungary) | DSK<br>(Bulgaria)      | OBH<br>(Croatia) | OBSrb<br>(Serbia) | SKB<br>(Slovenia) | OBR<br>(Romania) | OBU<br>(Ukraine) | OBRu<br>(Russia) | CKB<br>(Monten.) | OBA<br>(Albania) | OBM<br>(Moldova) |
| YTD nominal<br>change<br>(HUF billion)                                  | 1,421      | 676                            | 169                    | 83               | 69                | 53                | 133              | 134              | 48               | -2               | 17               | 23               |
| Total   | 11%        | 15%                            | 7%                     | 6%               | 5%                | 6%                | 17%              | 31%              | 9%               | 0%               | 10%              | 18%              |
| Consumer  | 11%        | 25%                            | 7%                     | 2%               | 4%                | -1%               | 17%              | 16%              | 4%               | -6%              | 10%              | 21%              |
| Mortgage  | 12%        | 11%                            | 12%                    | 20%              | 13%               | 7%                | 11%              |                  |                  | 1%               | 14%              | 32%              |
|   | Housing lo | an Hor                         | <b>ne equity</b><br>0% |                  |                   |                   |                  |                  |                  |                  |                  |                  |
| Corporate <sup>1</sup>  | 9%         | 14%                            | 3%                     | -1%              | 2%                | 10%               | 23%              | 35%              | 38%              | 1%               | 9%               | 11%              |
| Leasing   | 11%        | 8%                             | 10%                    | 13%              | -3%               | 0%                | 19%              | 37%              |                  |                  | -3%              | 7%               |

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<sup>1</sup> Loans to MSE and corporate clients.

<sup>2</sup> Changes of leasing volumes of Merkantil Group in Leasing row.

Consolidated deposits grew by 10% in the first nine months, within that Hungarian deposits increased by 15%. In the course of the first nine months the nominal growth of deposits exceeded that of loans by almost HUF 400 billion

|  | YTD DEPOSIT volume changes adjusted for FX-effect |                   |                   |                  |                   |                   |                  |                  |                  |                  |                  |                  |  |  |
|--|---|-------------------|-------------------|------------------|-------------------|-------------------|------------------|------------------|------------------|------------------|------------------|------------------|--|--|
| YTD nominal  | Cons.   | Core<br>(Hungary) | DSK<br>(Bulgaria) | OBH<br>(Croatia) | OBSrb<br>(Serbia) | SKB<br>(Slovenia) | OBR<br>(Romania) | OBU<br>(Ukraine) | OBRu<br>(Russia) | CKB<br>(Monten.) | OBA<br>(Albania) | OBM<br>(Moldova) |  |  |
| change<br>(HUF billion)<br>Total                           | 1, <b>813</b><br>10%                              | 1,197<br>15%      | 3%                | 12%              | 3%                | 41                | 13%              | 13%              | -4%              | <b>40</b><br>14% | 24<br>11%        | 8%               |  |  |
| Retail   | 6%  | 7%                | 4%                | 10%              | 7%                | 2%                | 14%              | 7%               | -12%             | 3%               | 9%               | 9%               |  |  |
| Corporate <sup>1</sup>                                     | 16%   | 23%               | 3%                | 14%              | -1%               | 6%                | 12%              | 16%              | 12%              | 27%              | 20%              | 6%               |  |  |
| <b>Deposits –</b><br><b>Net Ioans gap</b><br>(HUF billion) | 4,802   | 4,216             | 1,093             | 204              | -385              | 230               | -135             | 38               | -192             | 36               | 49               | 70               |  |  |



In the first nine month net fees grew by 15% y-o-y (w/o OBS sale and FX-adjusted). In 3Q net fees rose by 7% q-o-q mostly due to the continued rebound in economic activity and reviving tourism in some countries



| NET FE    | NET FEE INCOME 9M 2021<br>(HUF billion)  |     | <b>3Q 2021</b><br>(HUF billion) |    | <b>9M 202</b><br>(HUF bi |                      | ; |   | <b>1 Q-o-Q</b><br>illion, %) | 1 At OTP Core the net fees grew by<br>18% y-o-y in January-September. The                                       |  |  |
|-----------|--|-----|---------------------------------|----|--------------------------|----------------------|---|---|------------------------------|---|--|--|
| Ċ         | 🕑 OTP Group 23   |     | 86                              | Ę  | 3 31 28                  | 13%/15% <sup>1</sup> |   | 6 | 7%                           | improvement, in the wake of<br>strengthening economic activity, can be<br>attributed to the double-digit growth |  |  |
|           | OTP CORE<br>(Hungary)  | 112 | 41                              |    | 17                       | 18%                  |   | 3 | 9% 1                         | rate of commissions on deposits,<br>transactions, cards, lending, and   |  |  |
| <b></b>   | <b>DSK Group</b><br>(Bulgaria)   | 40  | 14                              |    | 7                        | 22%/19% <sup>2</sup> |   | 1 | 6% <mark>2</mark>            | securities sales.<br>In 3Q, the 9% q-o-q increase mostly<br>stemmed from stronger revenues from                 |  |  |
| <b>*</b>  | <b>OBH</b><br>(Croatia)  | 14  | 5                               |    | 2                        | 15%/12% <sup>2</sup> | [ | 1 | 21% <mark>3</mark>           | card-related fees, but commissions on<br>deposits and financial transactions also                               |  |  |
|           | <b>OBSrb</b><br>(Serbia)   | 10  | 4                               | 0  |                          | -3%/-5%²             |   | 0 | 1%/0%²                       | grew further.<br>One-off items did not have a material  |  |  |
| <b>**</b> | <b>SKB Banka</b><br>(Slovenia)   | 10  | 3                               |    | 1                        | 16%/13%²             |   | 0 | 6%                           | effect on the cumulative y-o-y and q-o-q dynamics.  |  |  |
| <b>•</b>  | <b>OBR</b><br>(Romania)  | 3   | 1                               |    | 0                        | 9%/8%²               | 0 |   | -16%                         | 2 In Bulgaria the q-o-q growth was  |  |  |
| -         | <b>OBU</b><br>(Ukraine)  | 11  | 4                               |    | 1                        | 5%/13% <sup>2</sup>  |   | 1 | 15%/10% <sup>2</sup>         | and commissions on deposits and   |  |  |
| rêrs?     | <b>OBRu</b><br>(Russia)  | 18  | 6                               |    | 1                        | 5%/15% <sup>2</sup>  |   | 0 | 3%/0% <sup>2</sup>           | transactions.   |  |  |
| <b>\$</b> | <b>CKB Group</b> (Montenegro)  | 4   | 1                               |    | 0                        | 7%                   |   | 0 | 14% 3                        | <sup>3</sup> The q-o-q pick-up was the most spectacular in countries where the                                  |  |  |
| \$        | <b>OBA</b><br>(Albania)  | 1   | 0                               |    | 0                        | 42%                  | 0 |   | -1%                          | share of tourism is high. Both Croatia<br>and Montenegro enjoyed excellent                                      |  |  |
|           | <b>OBM</b><br>(Moldova)  | 2   | 1                               |    | 0                        | 12%                  |   | 0 | 9%                           | summer seasons.   |  |  |
|           | <b>OBS</b><br>(Slovakia)   | -   | -                               | -3 |                          | -                    |   |   | -                            |   |  |  |
|           | Fund mgmt.<br>(Hungary)  | 5   | 2                               |    | 0                        | 2%                   |   | 0 | 4%                           |   |  |  |
|           | FX-adjusted change without the effect of the sale of OTP Bank Slovakia.  FX-adjusted change.  17 |     |                                 |    |                          |                      |   |   |                              |   |  |  |

# Consolidated operating costs grew by 6.1% y-o-y organically, adjusted for FX and the shifting of the Hungarian local business tax to the corporate tax line

| OPERATING COSTS |                                | 9M 2021<br>(HUF billion) |     | <b>Y-c</b><br>(HUF bi | <b>)-Y</b><br>Ilion, %)         | Y  |                            | <b>adjusted</b><br>illion, %)   | 1 At OTP Core the underlying cost increase, i.e. without the effect of reclassification of local business taxes and     |  |  |  |
|-----------------|--------------------------------|--------------------------|-----|-----------------------|---------------------------------|--|----------------------------|---------------------------------|---|--|--|--|
| Ċ               | OTP Group                      | 467                      |     | 2 16 <sup>1,2</sup>   | 0% / <b>3.5%</b> <sup>1,2</sup> |  | <b>4 27</b> <sup>1,2</sup> | 1% / <b>6.1%</b> <sup>1,2</sup> | FX-adjusted, reached 10%. Part of this increase was explained by another  |  |  |  |
|                 | OTP CORE<br>(Hungary)          | 203                      |     | 6 19 <sup>2</sup>     | 3% / 10%²                       |  | 6 19 <sup>2</sup>          | 3% / 10%² <sup>(1</sup>         | reclassification (in 2Q the total amount of<br>provisions for untaken holidays on a pro                                 |  |  |  |
|                 | <b>DSK Group</b><br>(Bulgaria) | 52                       | -4  |                       | -7%                             | -5   |                            | -9% 2                           | rata temporis basis, HUF 3.1 billion, was<br>moved to personnel costs from other risk                                   |  |  |  |
| <b>*</b>        | <b>OBH</b><br>(Croatia)        | 33                       | 0   |                       | 0%                              | -1   |                            | -3%                             | cost). The drivers of underlying cost growth included higher personnel expenses   |  |  |  |
|                 | <b>OBSrb</b><br>(Serbia)       | 31                       | 0   |                       | -1%                             | -1   |                            | -4%                             | (increasing headcount and wage hikes),<br>depreciation (in the wake of IT and digital                                   |  |  |  |
| <b>**</b>       | SKB Banka<br>(Slovenia)        | 17                       |     | 1                     | 9%                              |  | 1                          | 6%                              | investments), and increasing computer<br>hardware and office equipment costs, telco<br>expenses and supervisory charges |  |  |  |
| <b>1</b>        | <b>OBR</b><br>(Romania)        | 28                       |     | 5                     | 24%                             | [  | 5 23%                      |                                 | (+HUF 2 billion, mostly because of higher payments into the Resolution Fund).   |  |  |  |
| -               | <b>OBU</b><br>(Ukraine)        | 20                       |     | 1                     | 5%                              |  | 2                          | 14%                             | 2 In Bulgaria, Serbia and Montenegro  |  |  |  |
| reas            | <b>OBRu</b><br>(Russia)        | 41                       | -4  |                       | -8%                             |  | 0                          | 0%                              | where new acquisitions have been added<br>recently, cost savings stemmed from the                                       |  |  |  |
| <b>\$</b>       | CKB Group<br>(Montenegro)      | 9                        | -1  |                       | -13%                            | -2   |                            | -15% 2                          | realisation of cost synergies.  |  |  |  |
|                 | <b>OBA</b><br>(Albania)        | 5                        | (   | 0                     | 9%                              |  | 0                          | 6%                              | <sup>3</sup> In Romania the 23% higher costs were mostly reasoned by the growth strategy                                |  |  |  |
| ₩.              | <b>OBM</b><br>(Moldova)        | 5                        | (   | 0                     | 4%                              |  | 1                          | 10%                             | launched in 2019. The increase in personnel expenses was partly the result of   |  |  |  |
|                 | <b>OBS</b><br>(Slovakia)       | 0                        | -10 |                       | -                               | -10  |                            |                                 | the 10% growth in the average number of employees during the first nine months.   |  |  |  |
|                 | <b>Merkantil</b><br>(Hungary)  | 8                        | 0   | 0 <sup>2</sup>        | 0% / 4%²                        | 0  | 0 <sup>2</sup>             | 0% / 4%²                        | <sup>4</sup> The Others line grew because of entities<br>newly consolidated from 2021 (adding                           |  |  |  |
| Others          |                                | 15                       |     | 6 7 <sup>2</sup>      | 77% / 86%²                      | <sup>6</sup> <sup>7</sup> 77% / 86% <sup>2</sup> |                            | 77% / 86% <sup>2</sup>          | HUF 6.3 billion costs in 9M 2021).  |  |  |  |

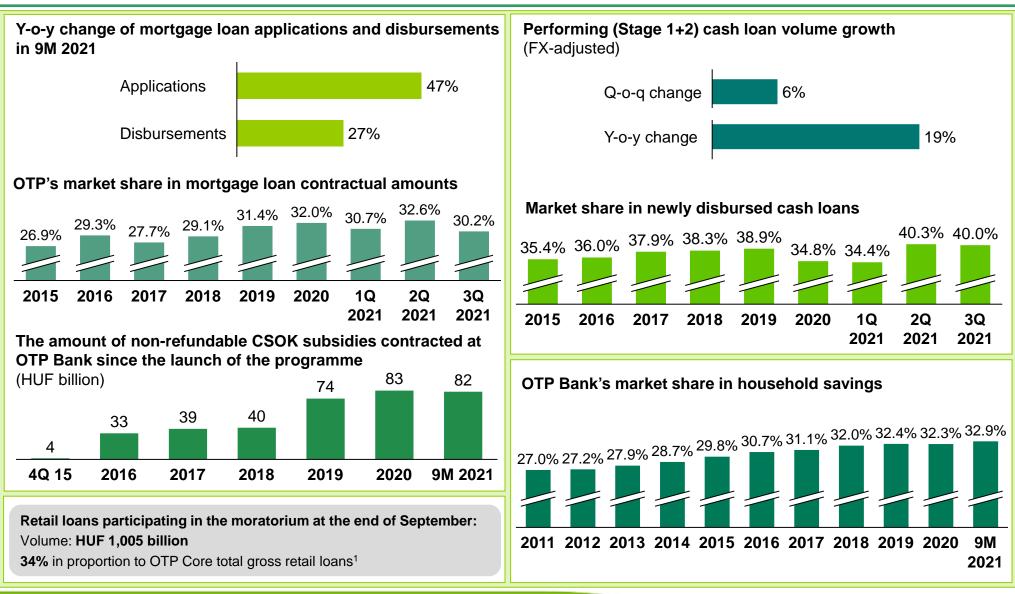
<sup>1</sup> Changes without the effect of the sale of OTP Bank Slovakia.

<sup>2</sup> Without the effect of the reclassification of local business tax and innovation contribution from costs to taxes.

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In Hungary mortgage applications jumped by 47% in the first nine month, partly due to the exemption of duties for customers using the Housing Subsidy for Families, and to the home renovation loan. Cash loan growth continued. OTP maintained its over 30% market share in new mortgage and cash loan flows



<sup>1</sup> The participation rate presented does not accurately reflect the actual willingness for participation since there are portfolio items within the loan volumes that are not legally eligible for participation in the moratorium.



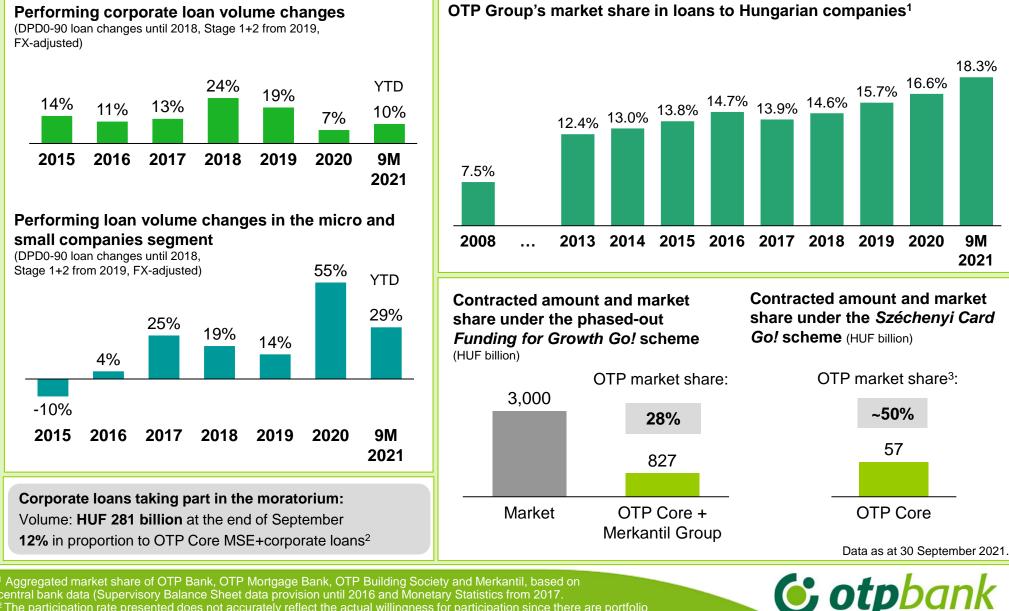
OTP Bank maintained its above 40% market share in baby loan flows. The Bank has also actively participated in the sale of subsidized loan products newly launched in 2021

| Baby loans                                  |                                      |          |          |          |          |          |          |          |          |          |          |                |          |          |                 |  |          |             |                                 |   |
|---|--------------------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------------|----------|----------|-----------------|--|----------|-------------|---------------------------------|---|
| <b>Contractual amounts</b><br>(HUF billion) |                                      |          |          |          |          |          |          |          |          |          |          |                |          |          |                 | OTP Bank's market share calculated from the contractual amount |          |             |                                 |   |
| 279   | 279 Market <sup>1</sup>              |          |          |          |          |          |          |          |          | OTP Bank |          |                |          |          |                 |  | 2H 19    | 44.:        | 3%                              |   |
| 19  | 93                                   | 173      | 1 1 2    | 155      | 1/7      |          | 151      | 139      | 124      | 85       |          |                |          |          |                 |  |          | 2020        | 41.7                            | % |
|   |                                      |          | 143      |          | 147      | 137      |          | 139      |          | 00       | 72       | 59             | 65       | 61       | 55              | 66   | 59       | 1Q 21       | 40.49                           | % |
| ш   |                                      |          |          |          |          |          |          |          |          |          |          |                |          |          |                 | 2Q 21  | 43.8     | 3%          |                                 |   |
| - •   | Q<br>9                               | 1Q<br>20 | 2Q<br>20 | 3Q<br>20 | 4Q<br>20 | 1Q<br>21 | 2Q<br>21 | 3Q<br>21 | 3Q<br>19 | 4Q<br>19 | 1Q<br>20 | 2Q<br>20       | 3Q<br>20 | 4Q<br>20 | 1Q<br>21        | 2Q<br>21   | 3Q<br>21 | 3Q 21       | 42.3                            | % |
|   |                                      |          |          |          |          |          |          |          |          |          |          |                |          | •        |                 |  |          |             |                                 |   |
| Но  | ome                                  | e rer    | novat    | ion I    | oan      | and I    | Hom      | e renov  | ation    | cash     | loar     | 1 <sup>2</sup> |          |          | Inte            | rest   | free     | loan progra | mme for businesses <sup>2</sup> |   |
|   |                                      | Amc      | ount s   | ubmi     | itted:   |          | Н        | UF 45.4  | billior  | ١        |          |                |          |          | Am              | ount   | acce     | epted:      | HUF 26.5 billion                |   |
|   | Market share of OTP: n/a             |          |          |          |          |          |          |          |          |          |          | Ma             | rkets    | share    | of OTP:         | 37.8%  |          |             |                                 |   |
|   | Applications submitted: 9,862 pieces |          |          |          |          |          |          |          |          |          |          | App            | olicat   | ions     | accepted:       | 3,045 pieces   |          |             |                                 |   |
|   | Average loan amount: HUF 4.6 million |          |          |          |          |          |          |          |          |          | Ave      | erage          | loan     | amount:  | HUF 8.7 million |  |          |             |                                 |   |
|   | Average maturity: 9.3 years          |          |          |          |          |          |          |          |          |          |          |                | Ave      | erage    | mat             | urity:   | 10 years |             |                                 |   |

<sup>1</sup> Based on NBH statistics. <sup>2</sup> Figures reflect data as at 30 September.



OTP's micro and small enterprises loans grew by 29% ytd due to the outstanding performance in the phased-out Funding for Growth Go! scheme, but the Széchenyi Card Go! scheme, introduced in July, has also favourable effect. OTP's corporate loan market share continued its upward trend and exceeded 18% by the end of June



central bank data (Supervisory Balance Sheet data provision until 2016 and Monetary Statistics from 2017. <sup>2</sup> The participation rate presented does not accurately reflect the actual willingness for participation since there are portfolio items within the loan volumes that are not legally eligible for participation in the moratorium. <sup>3</sup> Source: KAVOSZ, OTP.



Eligible debtors who applied for the moratorium at their banks in October can remain in the scheme until the end of June 2022. In the case of OTP Core loans worth HUF 224 billion may participate in the moratorium from November, which is 4.2% of the total outstanding loan portfolio

**OTP Core – volumes participating in the repayment moratorium** (in HUF billion and as a % of outstanding loans)



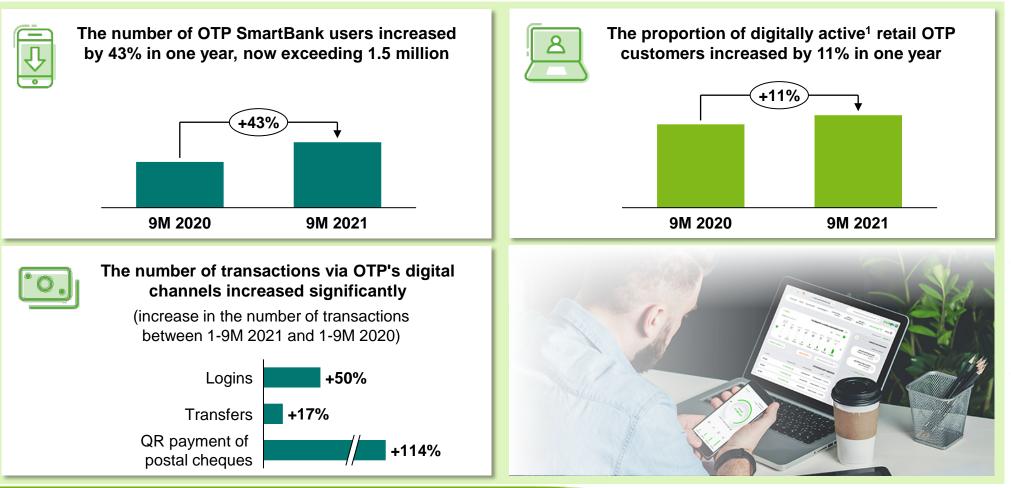
<sup>1</sup> The total loans participating in the moratorium from November and its ratio to outstanding volumes at the end of September 2021 were presented based on the applications received by the end of October 2021.



Accelerating digitalisation: in addition to the mobile channel becoming more popular, the proportion of digitally active customers and the number of digital transactions showed a substantial increase

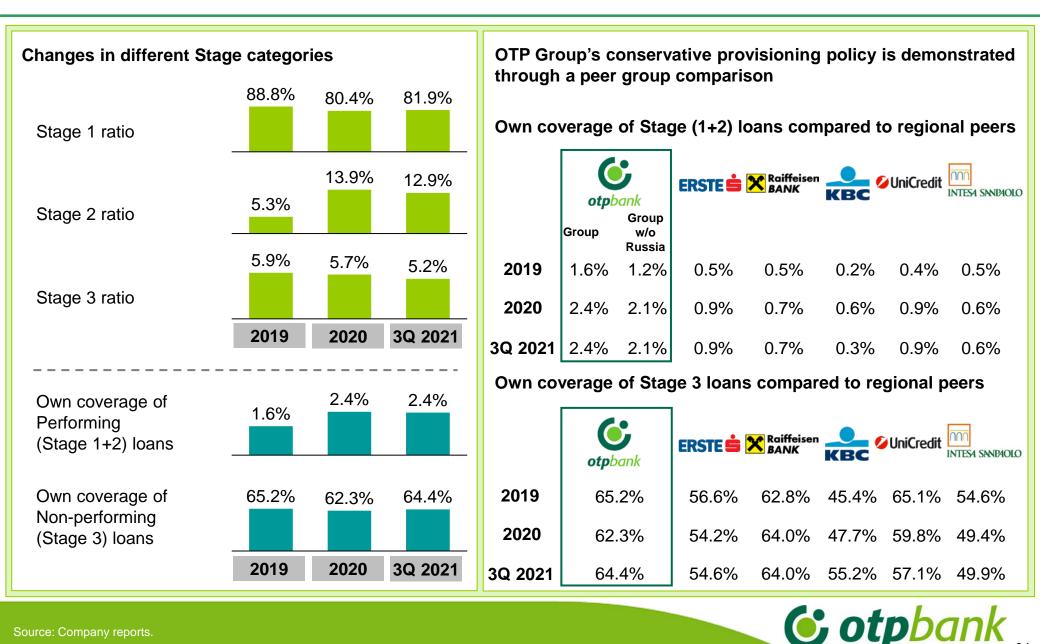
# **DIGITAL ACTIVITY**

The digital activity of OTP customers jumped significantly, supported by online campaigns and education in branches

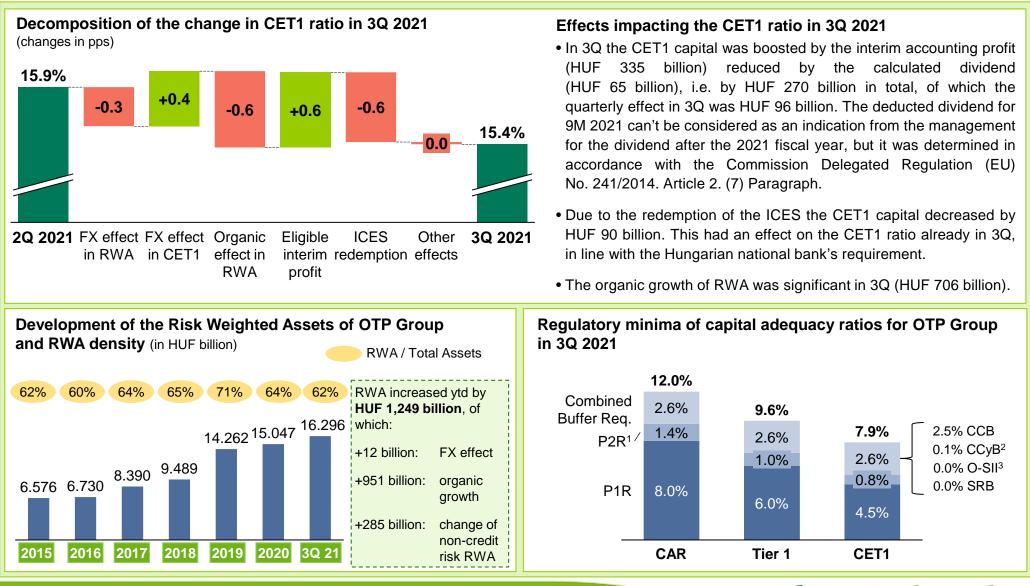




# In the first nine months of 2021 the portfolio quality remained stable. The provision coverage levels at OTP screen favourably compared to its regional peers



Strong capital position, all capital ratios are well above the regulatory requirements. The effect of the ICES redemption was reflected in the 3Q 2021 numbers, explaining the q-o-q decline in the CET1 ratio, as the other effects offset each other



Abbreviations: P1R: Pillar 1 requirement; P2R: Pillar 2 req.; CCB: Capital conservation buffer; CCyB: Countercyclical buffer; O-SII: Other Systemically Important Institutions buffer; SRB: Systemic Risk buffer. <sup>1</sup> The (P1R + P2R) / P1R ratio on OTP Group was set by the NBH at 117.25% for 2021. <sup>2</sup> The CCyB is 0.5% in Bulgaria, therefore on Group level the CCyB is 0.1%. <sup>3</sup> On 1 April 2020 the NBH reduced the O-SII buffer req. to zero effective from 1 July 2020 until 31 December 2021.

#### 25

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# While OTP Bank ratings closely correlate with the sovereign ceilings, subsidiaries' ratings enjoy the positive impact of parental support

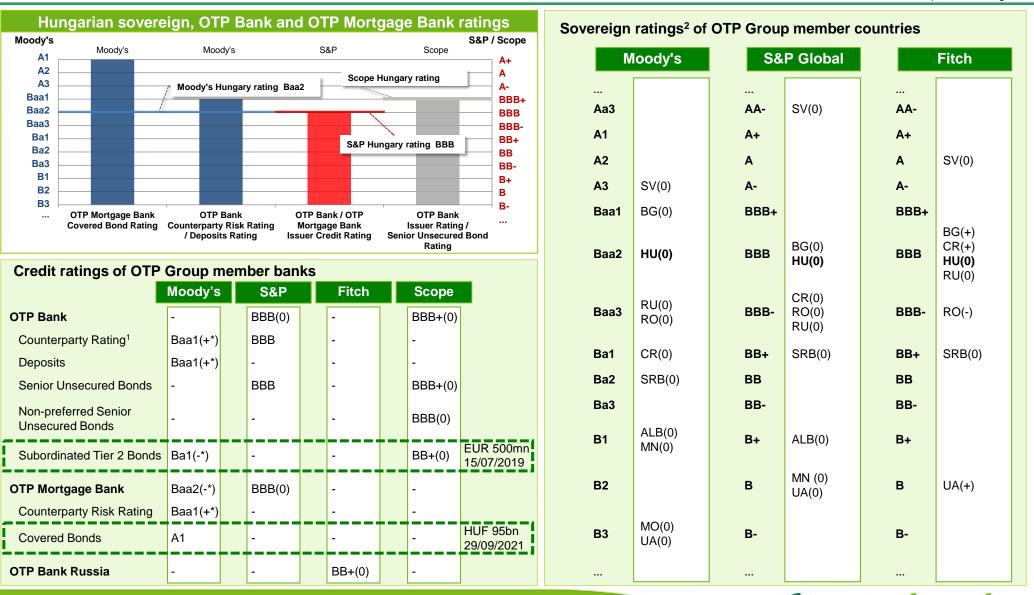
(rating outlook)

negative
 0 stable

positive

+\* on watch possible upgrade

\* on watch possible downgrade



Last update: 15 November 2021

<sup>1</sup> Long-term Counterparty Risk Rating for Moody's and long-term Resolution Counterparty Rating for S&P Global <sup>2</sup> Sovereign ratings: long term foreign currency government bond ratings; Abbreviations: ALB – Albania, BG - Bulgaria, CR -Croatia, HU - Hungary, MN - Montenegro, MO – Moldova, RO - Romania, RU - Russia, SRB - Serbia, SV – Slovenia, UA - Ukraine



The updated 2021 management guidance reckons with continuing loan growth and full-year profitability around the first nine months level

# 2021 management Guidance

For the first nine months Group-level trends played out overall positively.

According to the management guidance:

- Based on the ytd performing (Stage 1+2) loan volume growth of 11%, the loan book might expand by around 15% (FX-adjusted) for the whole year.
- Assuming that positive risk trends continue to prevail, adjusted ROE for 2021 may end up between 18-20%.

# DCM activity

According to OTP's first nine months results (p.7): "...for meeting the minimum MREL target the Bank is expected to execute transactions in the next 14 months through Tier2 and Senior Preferred bonds."

# Dividend payment

OTP Bank's management is committed to distribute dividends including the HUF 119 billion dividend amount after 2019 and 2020, which had been deducted from the regulatory capital. Regarding the dividend to be paid out after the 2021 financial year, the Bank so far has deducted HUF 64.6 billion in 1-9M. However, this amount should not be considered as an indication from the management for the final dividend amount after the 2021. It was determined in accordance with the Commission Delegated Regulation (EU) No. 241/2014. Article 2. (7) Paragraph.



**Overview of OTP Group's performance in 3Q 2021** 

Update on ESG strategy and recent developments



# A dedicated organizational framework habeen set up to ensure representation of ESG management responsibility in breadth and depth

shows.

#### **ESG** organization Our sustainability governance We are working towards fully integrating sustainability mindset both in our daily operation and **Board of Directors** business decision making, backed by strong executive commitment - as the envisaged set up **ESG Committee New Standing Executive Committee Robust organization & top level** Task: Decision making body of the OTP in ESG strategy related issues responsibility for sustainability and Chair: Delegate of BoD climate strategy It is a major goal for the Bank to integrate ESG in as many ways as possible: in business decisions, **ESG Subcommittee** risk management, management effectiveness, **Operating Committee of ESG Committee** governance activity. This volume of deliverables Task: operating body supporting the work of ESG Committee needs a robust organizational framework. Chair: Green Program Director responsible for ESG business transformation of the OTP Group The whole organization of the Bank and its subsidiaries is involved in the ESG transformation, which is steered by the ESG **ESG** risk **ESG** business **ESG** control Committee and managed by the Green Program transformation function management Director as Leader of ESG business transformation. Task: Definition of Task: The head of Task: Performing methodologies, Green Program control concerning day-to-day ESG Directorate is transactions in line responsible for the with the climate management, setting risk limits. brown implementation of change and ESG Strategy in the environmental rules of Taxonomy OTP Group, managing **OTP Group** the procedures aiming to reach the goals set in the ESG Strategy **()** otpbank

## **OTP GROUP ESG STRATEGY**

OTP Group is aiming to be the regional leader in financing a fair and gradual transition to a low-carbon economy and building a sustainable future through our responsible solutions.

# IMPLEMENTATION TIMELINE

**Present '21-'22: Planning** Establish ESG frameworks, develop processes, set targets

**Near Future '22-'24: Roll out** Cascade ESG strategy in breadth and depth across OTP Group

**Beyond '25: ESG business as usual** Green banking is standard part of OTP banking, with a working ESG org



# KPIs TO MEASURE STRATEGIC ESG GOALS (Hungary)

|                            | Short term  | Long term  |
|----------------------------|---|--|
| Building the green book    | Green credit<br>portfolio <b>by 2022:</b><br>• Corporate:<br>HUF 150 billion<br>• Retail:<br>HUF 80 billion | Green credit<br>portfolio <b>by 2025:</b><br>• Corporate:<br>HUF 1,000 billion<br>• Retail:<br>HUF 500 billion |
| Green products on market   | 5 products by 2022  | Green products<br>in all segments  |
| Reducing own emissions     | Carbon neutrality by the end of 2022  | Carbon neutrality<br>strategy on group<br>level  |
| Transparent responsibility | Member of UN's<br>Principles of<br>Responsible<br>Banking initiative  | OTP to be part of<br>DJSI ESG index<br>by 2025   |



OTP Bank's sustainability performance to date has been recognized with improving ratings by several major ESG rating agencies and initiatives



OTP's overall exposure is medium and is similar to the subindustry average. **Our 2021 score of 20.3 marks an improvement of more than 3.2 points from the last rating.** OTP shows strength in its board structure, its audit and financial performance system and its stakeholder governance. Management score improved from average to strong (from 45 to 56.1), due to the increase in the range of managed risks and the policies and ESG related programs.

**In 2021 OTP Bank maintained its "A" MSCI rating**. OTP Bank outperformed the industry average in terms of financial consumer protection, the development of human capital and access to finances.

From 2019 OTP Group participated in the voluntary environmental disclosure system of CDP. In 2020 we achieved a "B-" rating, improving our result.



# Mortgage bond issues, launch of corporate and retail green lending and commitment to UN PRB are some of the recent highlights underlining our commitment to sustainable finance

# Recent developments in OTP Bank's ESG program:



#### Green mortgage bonds:

The Green Mortgage Bond Purchase Program, launched by the National Bank of Hungary (NBH) in August 2021, has the explicit goal of encouraging the issuance of domestic green mortgage bonds. OTP Mortgage Bank was the first to issue a green mortgage bond on the domestic market on 16 August 2021. A total of HUF 10.08 billion bids were submitted by capital market participants at the auction, of which the issuer accepted HUF 5.02 billion. The second issue of HUF 90 billion was completed on 5 October 2021.



### **Retail Green Home Program:**

NBH launched the Funding for Growth Scheme (FGS) Green Home Program to support the purchase of energy-efficient homes. In the framework of the Green Home Program, the central bank provides 0% refinancing to lenders for retail loans for new homes with a primary energy consumption threshold of 90 kWh/sqm per year. Interest rates on the loans are capped at 2.5%. The program was launched with a total available amount HUF 200 billion, of which OTP Bank expects a sizable market share.



## Launching corporate green lending:

In 3Q 2021 OTP Bank has started green lending in selected sectors (renewable energy and commercial real estate). Building the green book is progressing according to initial plans, and further sectors (agriculture, electro mobility) will be included before the end of the year. NBH and ECB are supporting green financing through providing capital relief on green credits (capital requirement discount for green corporate and municipal financing). The current size of the Hungarian green book is around HUF 150 billion.

# UNG

# Signing UN PRB in October 2021:

programme

finance initiative OTP Bank has become an official Signatory of the UN Principles for Responsible Banking – a single framework for a sustainable banking industry developed through a partnership between banks worldwide and the United Nations Environment Program Finance Initiative (UNEP FI) in October 2021.



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# **Questions and Answers session**

