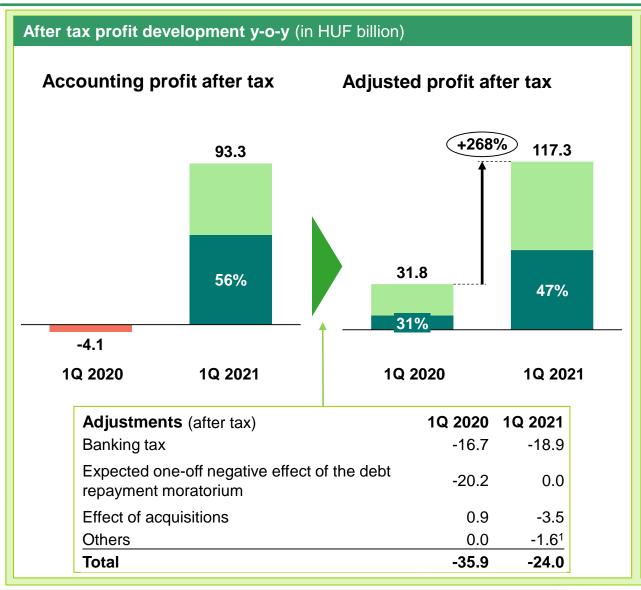
# OTP Group - Ideally positioned for post-COVID rebound

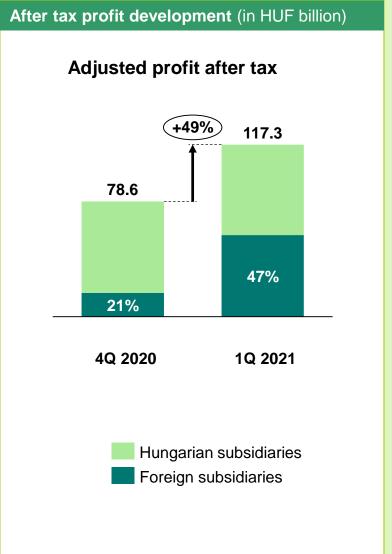
# Investor presentation

Based on 1Q 2021 results



In 1Q 2021 the accounting profit exceeded HUF 93 billion, while the adjusted profit comprised HUF 117 billion. The adjusted profit grew both y-o-y and q-o-q as a result of lower risk costs







#### In 1Q 2021 the adjustments hit -HUF 24 billion in total, mostly due to the lump-sum recognition of the Hungarian bank tax

(in HUF billion)	1Q 20	4Q 20	1Q 21	Q-o-Q	Y-o-Y
Consolidated after tax profit (accounting)	-4.1	71.5	93.3	31%	
Adjustments (total)	-35.9	-7.1	-24.0	238%	-33%
Dividends and net cash transfers (after tax)	0.0	-0.3	0.1		150%
Goodwill/investment impairment charges (after tax)	0.0	0.0	0.7	1)	
Special tax on financial institutions (after tax)	-16.7	0.0	-18.9	2)	13%
Expected one-off negative effect of the debt repayment moratorium in Hungary and Serbia (after tax)	-20.2	-10.8	0.0		
Effect of acquisitions (after tax)	0.9	4.0	-3.5	3)	
Result of the treasury share swap agreement (after tax)	-	-	-2.4	4) _'	
Consolidated adjusted after tax profit	31.8	78.6	117.3	49%	268%

HUF 0.7 billion corporate tax effect emerged because of the investment impairment booked at a Hungarian subsidiary. The impairment itself is eliminated on consolidated level, but the tax effect appeared in the consolidated income statement.

The treasury share swap result was shifted from one-off items to adjustments from 1Q 2021. This line is shaped to a smaller extent by the relative share price performance of the two stocks, and to a greater extent by the dividends. The negative number shown on this line in 1Q 2021 might reverse later this year, assuming the lifting of the Hungarian central bank's dividend ban for banks effective until 30 September 2021.



According to IFRS standards the full annual amount of the Hungarian banking tax is booked in January in one sum. The tax base is the adjusted total assets two years before, the rate remained 20 bps.

The -HUF 3.5 billion acquisition impact (after tax) included, among others, the integration costs in Serbia, Slovenia and Moldova, and the customer base value amortisation in Bulgaria and Croatia (around -HUF 1 billion).

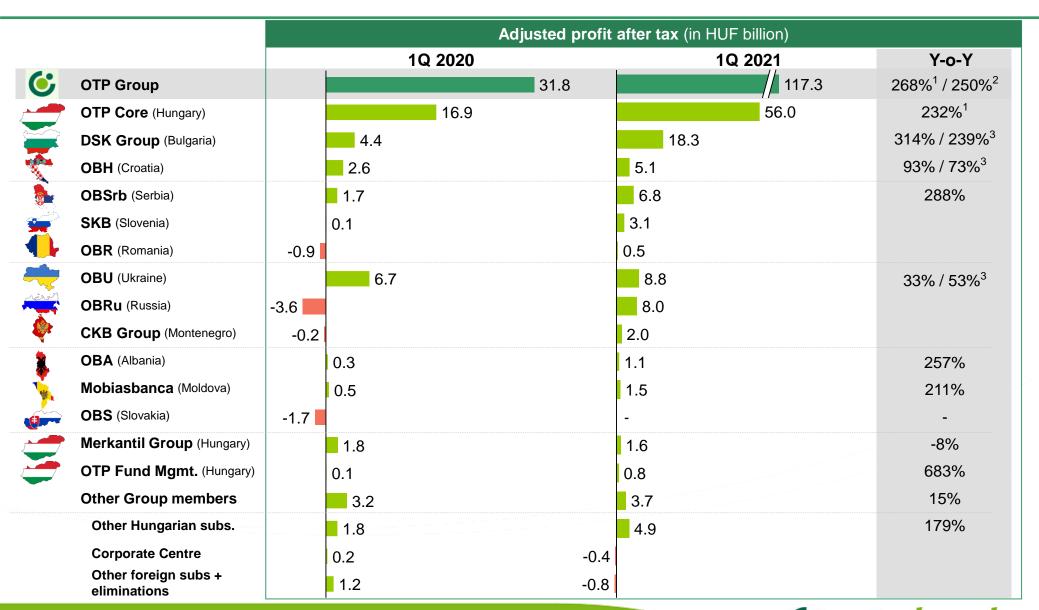
#### The improvement of adjusted profit was supported by lower risk costs and higher revenues

(in HUF billion)	1Q 2020	4Q 2020	1Q 2021		Y-o-Y , and without of Slovakia
Consolidated adjusted after tax profit	31.8	78.6	117.3	50%	242%
Profit before tax	35.8	88.6	138.4	56% 51% <sup>1</sup>	257%/ 246% <sup>1</sup>
Operating profit without one-offs	127.2	139.9	146.9	5% 2% <sup>1</sup>	17%/ 13% <sup>1</sup>
Total income without one-offs	283.9	307.5	301.1	-2%	8%
Net interest income without one-offs	200.3	197.6	203.2	3%	3%
Net fees and commissions	69.2	83.1	71.9	-13%	5%
Other net non interest income without one-offs	14.4	26.8	26.0	-3%	81%
Operating expenses <sup>1</sup>	-156.7	-167.5	-154.2	-7% -5% <sup>1</sup>	0% 3% <sup>1</sup>
Total risk cost	-91.7	-52.1	-8.5	-84%	-90%
One-off item: result of the share swap agreement <sup>2</sup>	0.4	0.8	-	110% /	371% /
Corporate tax <sup>1</sup>	-4.0	-10.0	-21.1	66%¹	272% <sup>1</sup>

<sup>&</sup>lt;sup>1</sup> The local business tax and innovation contribution paid in Hungary was booked within operating costs until end-2020. Starting from 2021 these items will be booked on the corporate tax line. In 1Q 2021 the total amount was HUF 4.4 billion on consolidated level. In the columns for q-o-q and y-o-y developments we indicated the changes adjusted for this reclassification, too. <sup>2</sup> Starting from 1Q 2021 the result of the treasury share swap agreement is presented amongst adjustment items.



#### Almost all major Group members posted a significant y-o-y improvement in their quarterly profit

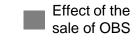


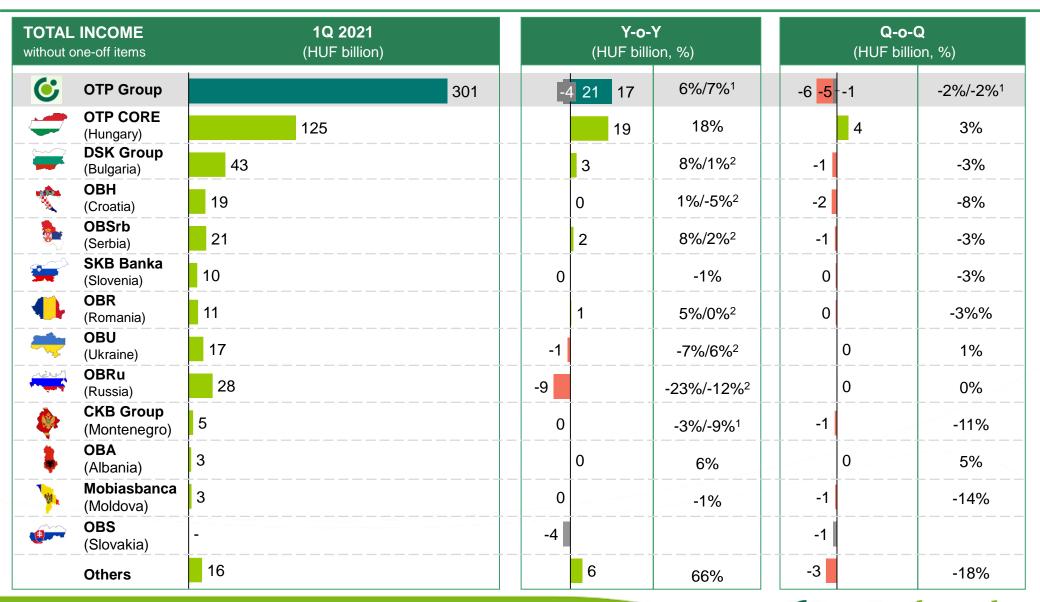
<sup>&</sup>lt;sup>1</sup> Starting from 1Q 2021 the impact of the treasury share swap agreement between OTP and MOL is presented amongst adjustment items, thus is no longer part of the adjusted profit from 1Q 2021.

<sup>2</sup> FX-adjusted change without the effect of the sale of OTP Bank Slovakia.

<sup>3</sup> FX-adjusted change.





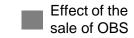


**otp**bank

<sup>&</sup>lt;sup>1</sup> FX- adjusted change without the effect of the sale of OTP Bank Slovakia.

<sup>&</sup>lt;sup>2</sup> FX- adjusted change.

## The 3% quarterly growth in net interest income was driven by OTP Core Hungary, supported by both expanding volumes and improving margins



NET IN	ITEREST IE	<b>1Q 2021</b> (HUF billion)			o-Y illion, %)			o-Q illion, %)
6	OTP Group	203	-3-	-5	1%/3%¹	-1-	7	3%/3%1
	OTP CORE (Hungary)	82		13	18%		7	9%
	DSK Group (Bulgaria)	28	0		-1%/-7%²	-1		-3% 2
	OBH (Croatia)	15	0		-1%/-6%2		0	3%
	OBSrb (Serbia)	16		1	9%	0		0%/-1%2
•	SKB Banka (Slovenia)	7	0		-1%	0		-3%
1	OBR (Romania)	8		0	3%/-2%²	0		-2%
	<b>OBU</b> (Ukraine)	13	0		-4%/10%²		1	5%/4%2
nèsan di di	OBRu (Russia)	22	-8		-26%/-15% <sup>2</sup>		0	1%/-1% <sup>2</sup>
	CKB (Montenegro)	4	0		-2%/-8%1	0		-10%
4	OBA (Albania)	2		0	3%	0		-3%
7	Mobiasbanca (Moldova)	2		0	2%	0		-7%
(1)	OBS (Slovakia)	-	-3			-1		
	Merkantil (Hungary)	5		1	14%		0	2%
	Corporate 0		-1		-154%		0	-33%
	Others	0	0		-4%		0	302%

At OTP Core the NII was boosted by the continued dynamic growth in business volumes as well as the 11 bps q-o-q rebound in margin, explained partly by the repricing of certain consumer loans following the expiry of the temporary rate cap on consumer loans disbursed between 19 March - 31 Dec 2020. Also, a technical effect related to the moratorium played a role: the modification loss (practically the negative NPV effect) booked in December 2020 reduced the book value of loans under the moratorium. and from 1Q 2021 the Bank started to amortize the difference between the actual claim and the reduced book value during the remaining tenor of these loans, proportionately with the outstanding principal, on the net interest income line. In the case of prepayments this discount recognized in one sum. This technical effect and the prepayments resulted in HUF 2.5 billion NII growth q-o-q.

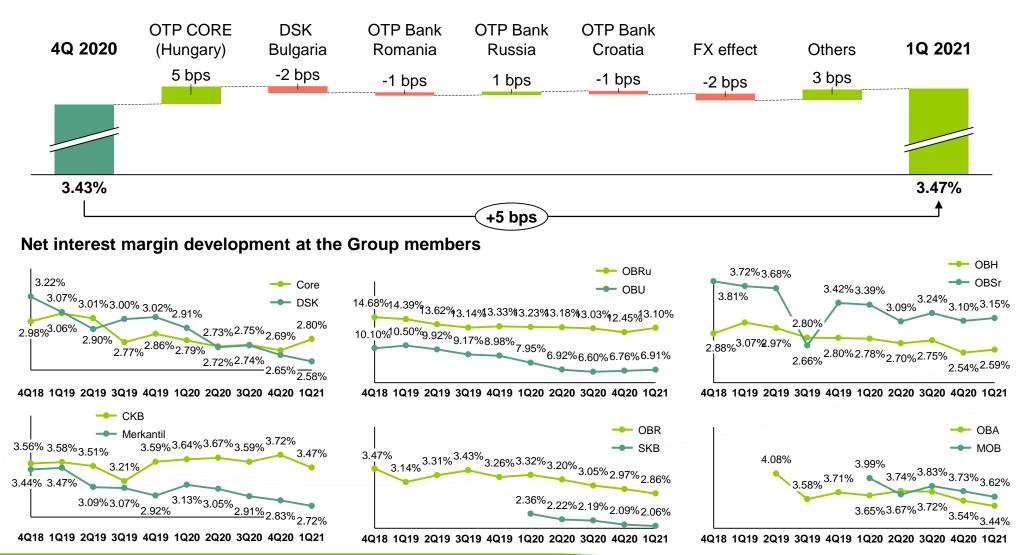
At DSK the NII was dragged down by contracting margin in the wake of declining average rate of liquid assets.

The Russian y-o-y drop was mainly caused by contracting loans; however, in quarterly comparison volumes stabilized and margin improved.

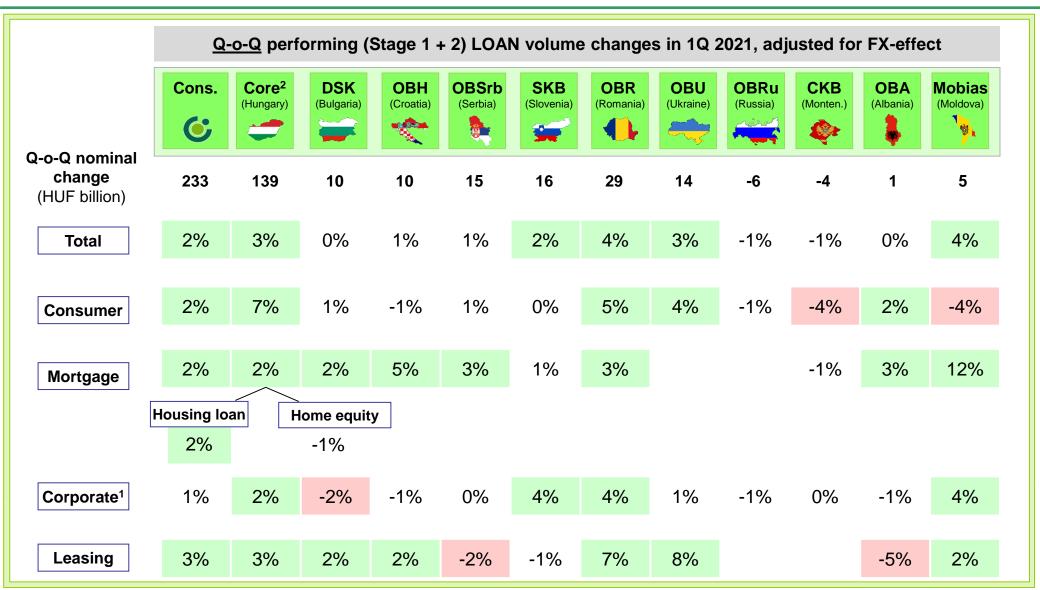


The consolidated net interest margin improved by 5 bps q-o-q mainly due to the Hungarian operation where the margin expansion was driven by regulatory-induced repricing of certain consumer loans after the expiry of the temporary rate cap on newly granted unsecured loans, and the technical effect of the loan repayment moratorium

#### Consolidated net interest margin development



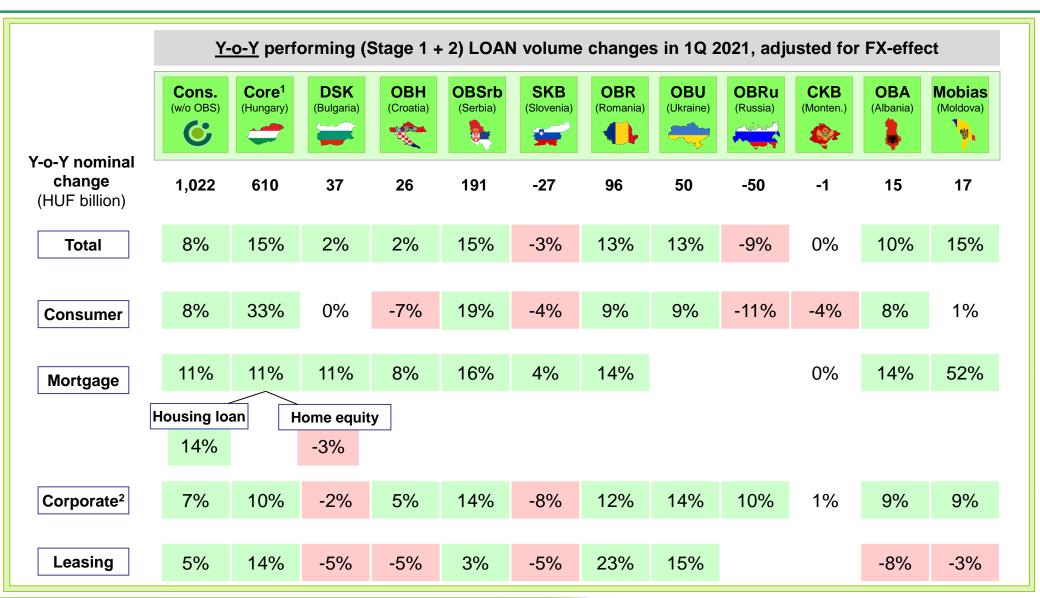
The consolidated performing loans grew 2% q-o-q. 60% of the growth came from Hungary, led by the reviving cash loan sales and the continued strong demand for baby loans and the loans under the Funding for Growth scheme



<sup>&</sup>lt;sup>1</sup> Loans to MSE and corporate clients.

<sup>&</sup>lt;sup>2</sup> Changes of leasing volumes of Merkantil Group in Leasing row.

Consolidated performing loans increased by 8% y-o-y without the effect of the sale of Slovakia (FX-adjusted). The 15% expansion in Hungary was mainly due to the subsidized baby loans and MSE loans granted under the FGS scheme



<sup>&</sup>lt;sup>1</sup> Changes of leasing volumes of Merkantil Group in Leasing row.

<sup>&</sup>lt;sup>2</sup> Loans to MSE and corporate clients.

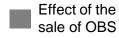
### Consolidated deposits increased by 3% q-o-q or almost HUF 500 billion, driven by Hungary

	Q-o-Q DEPOSIT volume changes in 1Q 2021, adjusted for FX-effect													
	Cons.	Core (Hungary)	DSK (Bulgaria)	OBH (Croatia)	OBSrb (Serbia)	SKB (Slovenia)	OBR (Romania)	OBU (Ukraine)	OBRU (Russia)	CKB (Monten.)	OBA (Albania)	Mobias (Moldova)		
Q-o-Q nominal change (HUF billion)	475	362	31	10	8	20	43	22	-20	9	0	-11		
Total	3%	4%	1%	1%	1%	2%	6%	4%	-6%	3%	0%	-6%		
Retail	2%	3%	2%	2%	2%	0%	7%	3%	-8%	1%	2%	2%		
			_											
Corporate <sup>1</sup>	3%	6%	-4%	-1%	0%	4%	5%	5%	1%	5%	-6%	-14%		

Consolidated deposits grew by 15% y-o-y organically, within that the Hungarian deposits grew by 22%. The decline in the Russian portfolio was in line with the shrinking loan portfolio. The nominal expansion of Romanian deposits exceeded the growth in loan volumes

			<u>Y-o-Y</u> DE	POSIT v	olume c	hanges i	n 1Q 202	:1, adjust	ted for F	X-effect		
	Cons. (w/o OBS)	Core (Hungary)	DSK (Bulgaria)	OBH (Croatia)	OBSrb (Serbia)	SKB (Slovenia)	OBR (Romania)	OBU (Ukraine)	OBRu (Russia)	CKB (Monten.)	OBA (Albania)	Mobias (Moldova)
Y-o-Y nominal change (HUF billion)	2,351	1,500	246	36	150	134	176	116	-70	-3	13	23
Total	15%	22%	7%	2%	15%	13%	31%	27%	-17%	-1%	6%	14%
Retail	12%	18%	11%	5%	12%	11%	23%	21%	-15%	1%	8%	11%
Corporate <sup>1</sup>	18%	26%	-5%	-3%	18%	17%	38%	32%	-21%	-3%	1%	18%
<b>Deposit – Net Loan gap</b> (HUF billion)	4,625	3,908	1,163	95	-355	245	-84	110	-140	-1	41	60

In 1Q 2021 net fees rose by 5% y-o-y (w/o OBS sale and FX-adjusted), mostly due to higher activity in Hungary. The 13% q-o-q drop was mainly due to negative one-offs at OTP Core and the base effect of success fees booked at OTP Fund Management (Hungary)



NET F	EE INCOME	<b>1Q 2021</b> (HUF billion)			-o-Y billion, %)	(		o-Q illion, %)
<b>©</b>	OTP Group	72	-1	<b>-4</b> 3	4%/5% <sup>1</sup>	-11	0	-13%¹
	OTP CORE (Hungary)	33		4	12%	-2		-6% i
	DSK Group (Bulgaria)	12		2	17%/10%²	0		-3%
	OBH (Croatia)	4		0	2%/-3%²	0		-7%
	OBSrb (Serbia)	3		)	-10%/-16%²	-1		-18%
<b>***</b>	SKB Banka (Slovenia)	3		0	6%		0	4%/3%²
1	OBR (Romania)	1		0	11%/6%²	0		-9%
	<b>OBU</b> (Ukraine)	3		)	-10%/3%²	0		-3%/-4%²
rèran	<b>OBRu</b> (Russia)	6	-2		-21%/-9%²		0	9%/7%²
	CKB Group (Montenegro)	1			-12%/-17%²	0		-16%
	OBA (Albania)	0		0	35%		0	25%
	Mobiasbanca (Moldova)	1			-3	0		-14%
(1)	OBS (Slovakia)	-	-1		-	0		-
	Fund Mgmt. (Hungary)	2			-4%	-7		-81%

At OTP Core the 12% y-o-y growth was due to a fundamental improvement along with stronger activity, as one-off items did not have material effect on the y-o-y dynamics.

The 6% q-o-q drop was caused by the negative one-off items booked in 1Q 2021; without them, a 2% q-o-q improvement would have occurred. One-off items affecting 1Q 2021 (a total of -HUF 2.8 billion): the full annual amount of the financial transaction tax to be paid for bank card transactions, in a lump sum and in advance, based on the transaction data of the preceding year (-HUF 1.7 billion); the -HUF 1.1 billion annual payment to the Resolution Fund was already booked in 1Q 2021 in one sum – this amount will be offset against the financial transaction tax later this year.

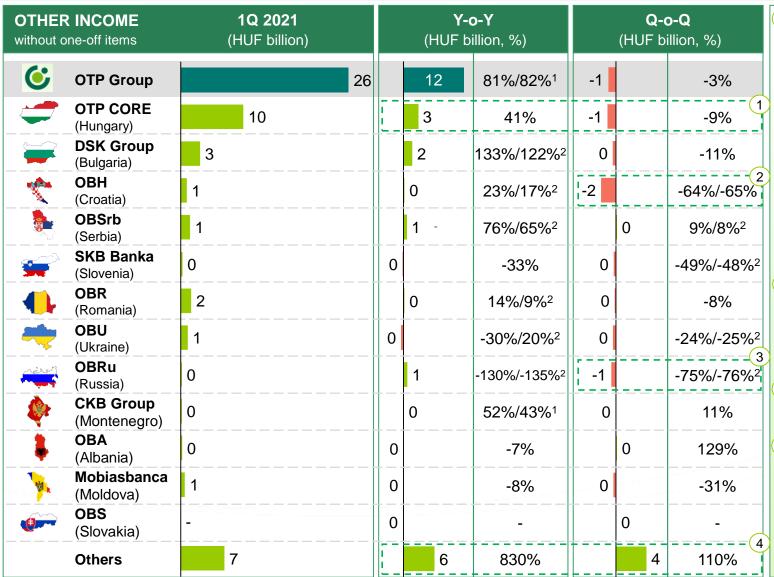
- The Serbian q-o-q decline was mostly due to the seasonally lower activity and the shifting of certain items, previously presented amongst fee expenses, to operating costs (-HUF 0.4 billion q-o-q effect).
- The q-o-q decline at OTP Fund Management (Hungary) was due to the HUF 7.3 billion success fees recognised in 4Q 2020.



<sup>&</sup>lt;sup>1</sup> FX- adjusted change without the effect of the sale of OTP Bank Slovakia.

<sup>&</sup>lt;sup>2</sup> FX- adjusted change.

## The 1Q other net non-interest income leaped by more than 80% y-o-y and showed a slight decline q-o-q



Other income at OTP Core dropped by 9% (HUF 1 billion) q-o-q, largely because of weaker FX result and derivative gains. Nearly HUF 1 billion q-o-q growth could be attributed to the fact that, starting from 1Q 2021, the recoveries from claims written off by Factoring for legal reasons (e.g. irretraceable borrower, time-barred debt) are presented within other income, rather than under risk costs. Other income jumped by 41% v-o-v, partly because of the weaker gain on securities in the base period.

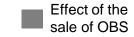
- The q-o-q drop in Croatia was partly because of base effects (sale of real estate and other one-off revenues booked in 4Q 2020), and lower FX revaluation result.
- The Russian decline was mostly due to the weaker FX revaluation result.
- The growth was mainly related to the Other Hungarian subsidiaries segment: newly consolidated entities generated HUF 2.1 billion additional other income in 1Q, and the companies consolidated with equity method improved the q-o-q dynamics by HUF 1.8 billion.

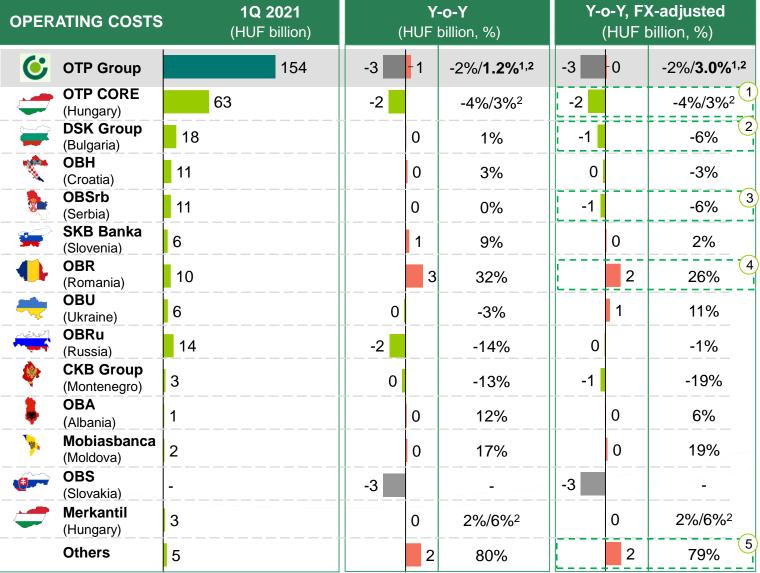


<sup>&</sup>lt;sup>1</sup> FX- adjusted change without the effect of the sale of OTP Bank Slovakia.

<sup>&</sup>lt;sup>2</sup> FX- adjusted change.

# Consolidated operating costs grew by 3% y-o-y organically (also adjusted for FX and the shift of Hungarian deductible taxes to the corporate tax line)





- At OTP Core the operating expenses fell by 4% y-o-y, or HUF 2.4 billion. Without the HUF 4.1 billion shifting of local business tax and innovation contribution, the growth rate was 3%. In y-o-y comparison the depreciation, hardware and office equipment costs increased, somewhat offset by the 2 pps reduction in employers' contribution effective from July 2020. The average headcount rose by 1% y-o-y. In 1Q 2021, HUF 0.8 billion extra costs occurred due to the pandemic.
- The 6% y-o-y drop was due to cost synergies: the average quarterly headcount dropped by 10%, and the number of branches fell by 28% y-o-y.
- The 6% cost decline in Serbia was attributable to cost synergies realized mostly from the first acquisition: the number of branches declined by 4% and the headcount by 6% y-o-y.
- The y-o-y increase was partly due to the growth strategy launched in 2019; also, the full annual Deposit Protection Fund fee was booked in 1Q, HUF 0.65 billion higher than a year ago.
- The Others line grew because of entities newly consolidated in 1Q 2021 (adding HUF 2.1 billion costs in 1Q).

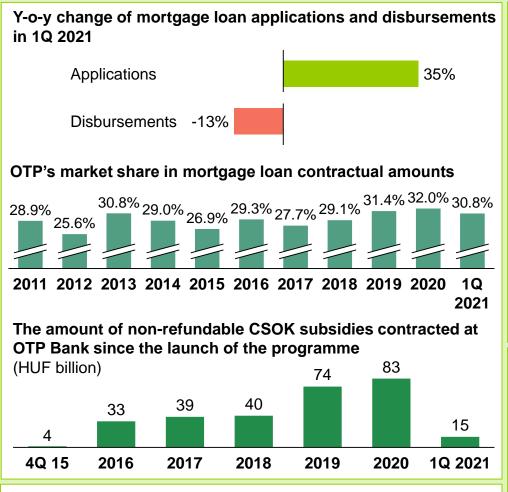


<sup>&</sup>lt;sup>1</sup> Changes without the effect of the sale of OTP Bank Slovakia.

<sup>&</sup>lt;sup>2</sup> Without the effect of the reclassification of local business tax and innovation contribution from costs to taxes.



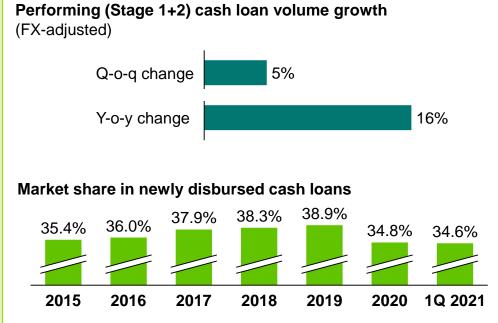
In Hungary the mortgage applications advanced by 35% y-o-y, partly due to the exemption from duties introduced for customers using the Housing Subsidy for Families, and also to the home renovation loan. OTP Bank had a market share over 30% in new mortgage and cash loan disbursements, as well as in retail savings

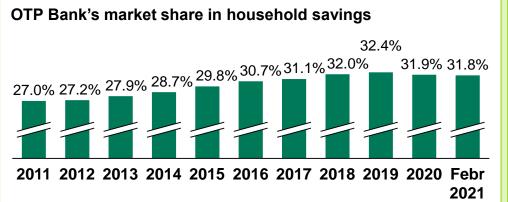




Volume: **HUF 1,172 billion** 

44% in proportion to OTP Core total gross retail loans1

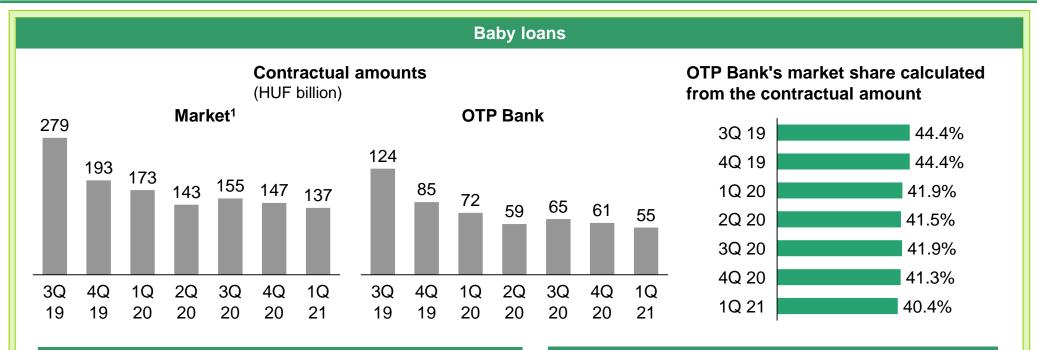








In the case of subsidized baby loans, OTP Bank's market share is steadily above 40%. The Bank also actively participates in the sale and intermediation of subsidized loan products launched in 2021



#### Home renovation loan and Home renovation cash loan<sup>2</sup>

Amount submitted: HUF 18.7 billion

Market share of OTP: n/a

Applications submitted: 3,921 pieces

Average loan amount: HUF 4.8 million

Average maturity: 9.5 years

## Interest-free loan programme for businesses<sup>2</sup>

Amount accepted: HUF 14 billion

Market share of OTP: 37.7%

Applications accepted: 1,774 pieces

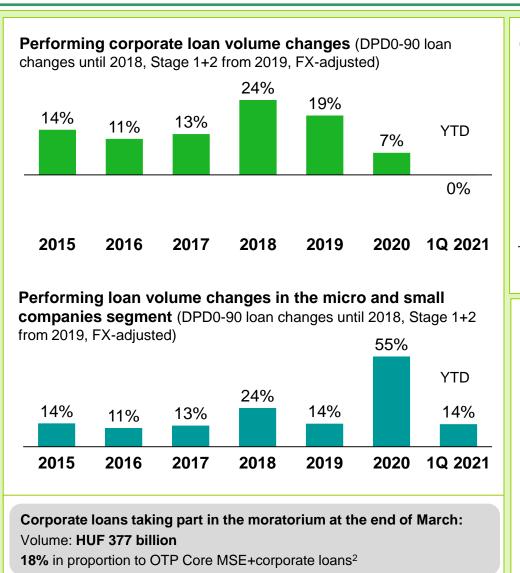
Average loan amount: HUF 8 million

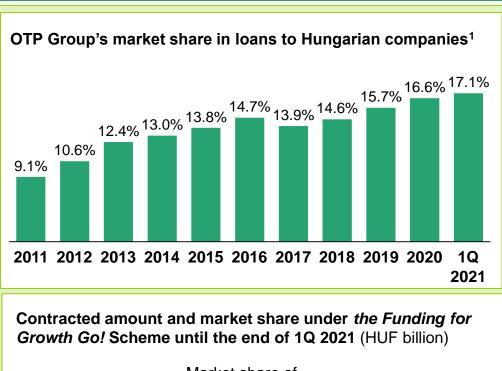
Average maturity: 10 years

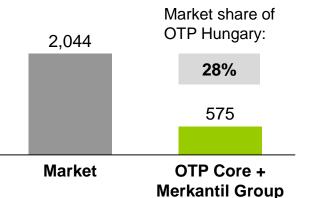




OTP's micro and small enterprises loans grew by 14% q-o-q due to the outstanding performance in the *Funding for Growth Go!* scheme, which was recognized by the central bank with the FGS Excellence Award. OTP's corporate loan market share continued its upward trend and exceeded 17%









items within the loan volumes that are not legally eligible for participation in the moratorium.



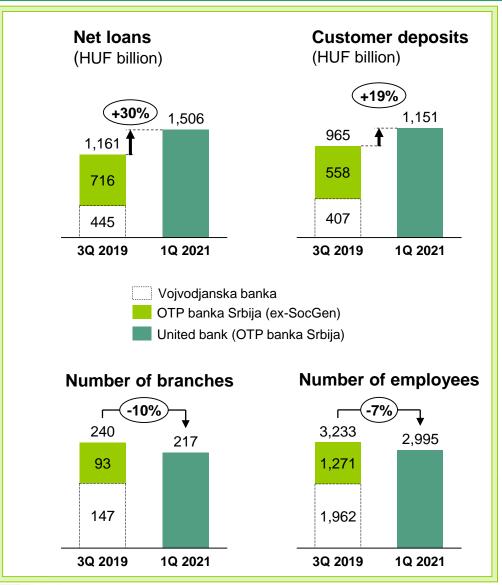
Aggregated market share of OTP Bank, OTP Mortgage Bank, OTP Building Society and Merkantil, based on central bank data (Supervisory Balance Sheet data provision until 2016 and Monetary Statistics from 2017.
The participation rate presented does not accurately reflect the actual willingness for participation since there are portfolio.



On April 30 2021 the integration process of the two Serbian banks was successfully completed, creating the No. 1 bank in Serbia in terms of gross customer loans. The dynamic expansion of business volumes continued during the integration period

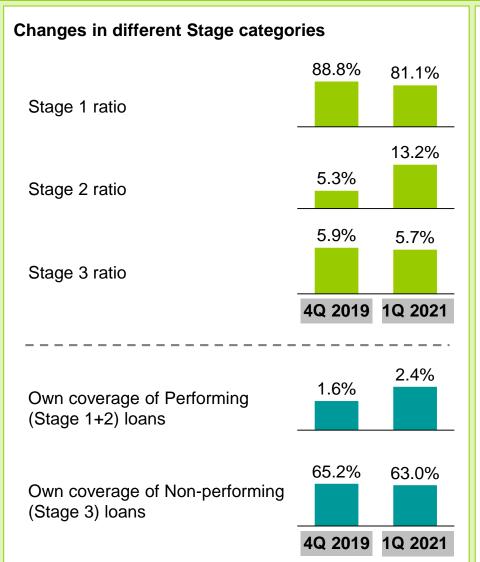
# Market share and equity of Serbian banks (4Q 2020, in EUR million)

Bank	Gross customer loans <sup>1</sup>	Market share <sup>1</sup>	Equity
OTP banka Srbija (Vojvodjanska banka + Societe Generale Banka Serbia)	3,758	16.7%	704
2 Banca Intesa A.D Beograd	3,485	15.5%	929
3 Unicredit Bank Srbija A.D Beograd	2,373	10.6%	707
4 Komercijalna banka A.D Beograd	1,612	7.2%	631
5 Erste Bank A.D Novi Sad	1,602	7.1%	280
6 Raiffeisen Banka A.D Beograd	1,592	7.1%	541
7 Eurobank A.D Beograd	1,123	5.0%	457
Agroindustrijsko komercijalna banka 8 AIK banka akcionarsko društvo, Beograd	943	4.2%	452
9 ProCredit Bank A.D Beograd	939	4.2%	147
Credit Agricole banka Srbija A.D Novi Sad	916	4.1%	117
	Soul	rce: Serbian Na	tional Bank





Portfolio quality remained basically stable, partly due to the economy protection measures, in particular the payment moratoria. The provision coverage levels at OTP screen favourably compared to its regional peers



OTP Group's conservative provisioning policy is demonstrated through a peer group comparison

Own coverage of Stage (1+2) loans compared to regional peers

	otpb	ank	ERSTE 📥	Raiffeisen BANK	KBC	<b>∑</b> UniCredit	nntesa sandaoi
	Group	Group w/o Russia					
4Q 2019	1.6%	1.2%	0.5%	0.5%	0.2%	0.4%	0.5%
1Q 2021	2.4%	2.1%	0.9%	0.7%	n/a	0.8%	0.6%

Own coverage of Stage 3 loans compared to regional peers

	<b>otp</b> bank	ERSTE 📥 🕻	Raiffeisen BANK	KBC 2	UniCredit	INTESA SANDAOLO
4Q 2019	65.2%	56.6%	62.8%	45.4%	65.1%	54.6%
1Q 2021	63.0%	54.3%	62.4%	n/a	58.2%	49.4%



The total volume of loans at Group level under the loan repayment moratoria reached HUF 1,873 billion at the end of March, representing 13% of the consolidated total gross loan book

Details of the currently running payment holiday schemes in the countries of OTP Group	Currently in force?	Opt-in / opt-out	Interest charged on unpaid interest	Application deadline	Term of the moratorium	Participation ratio <sup>1</sup>
Hungary	Yes	Opt-out till 31/12/2020 Opt-in from 01/01/2021 <sup>2</sup>	No	30/09/2021	1 <sup>st</sup> phase: max. 9 months 2 <sup>nd</sup> phase: max. 9 months	<b>31.7%</b> (OTP Core: 32.5% Merkantil: 22.2%)
DSK Group (Bulgaria)	Yes	Opt-in	No	23/03/2021	max. 9 months (all phases combined)	2.0%
OBH (Croatia)	Yes	Opt-in	No	31/03/2021	max. 9 months, except for the victims of the earthquake (12 months or more)	5.2%
OBSrb (Serbia)	Yes	Opt-out till Dec 2020 Opt-in from Dec 2020	Yes (in the case of the last phase started in Dec '20)	30/04/2021	6 months	2.0%
SKB Banka (Slovenia)	Yes	Opt-in	No	26/02/2021	max. 9 months	4.7%
OBR (Romania)	Yes	Opt-in	No	31/03/2021	max. 9 months (all phases combined)	0.5%
OBU (Ukraine)	-	-	-	-	-	-
OBRu (Russia)	Expired on 31/03/2021	Opt-in	No	30/09/2020	6 months	0.2%
CKB Group (Montenegro)	Yes	Opt-in	Yes	22/04/2021	max. 6 months	1.6%
OBA (Albania)	Yes	Opt-in	Yes	31/03/2021	3 months	2.7%
Mobiasbanca (Moldova)	Expired on 30/06/2020					



<sup>&</sup>lt;sup>1</sup> The participation ratios were calculated from participating volumes at the end of March, divided by total gross loan volumes. <sup>2</sup> Borrowers who participated at the end of 2020 remained in the scheme, but those who want to join the scheme have to submit their request to their bank.

Based on macro scenarios and the potential COVID-19 impact on specific sectors, OTP Group classified the corporate exposures into four categories. 71% of the portfolio is in sectors with light / no impact expected

Classification of the corporate exposures based on their anticipated vulnerability (1Q 2021, in % of the total corporate exposures) Cons. **DSK SKB** Core OBH **OBSrb OBR** OBU **OBRu CKB OBA** Mobias Merk. (Hungary) (Ukraine) (Russia) (Monten.) (Albania) (Moldova) (Hungary) (Bulgaria) (Croatia) (Serbia) (Slovenia) (Romania) **Low / no impact:** Agriculture; Food production; Pharmacy; Healthcare; Water supply; Public admin and defense; Education; etc. 16% 16% 14% 7% 18% 30% 9% 10% 24% 12% 14% 19% 6% **Light impact:** Manufact. of petroleum, Chemicals, IT; Metal processing; Electricity supply; Logistics; Financial, insurance activities; etc. 55% 53% 56% 56% 56% 67% 45% 50% 73% 71% 58% 53% 49% Medium impact: Mining; Metal production; Machinery; Construction; Real Estate Development; Retail trade; Wood processing 24% 27% 23% 20% 20% 23% 32% 20% 21% 18% 10% 16% 37% **High impact:** Accommodation; Air transport; Travel agencies; Tour operators; Passenger water transport; Aircraft/ship manufacturing 5% 11% 19% 4% 7% 2% 3% 5% 0% 1% 8% 2% 2%



#### **Development of the Stage 1, Stage 2 and Stage 3 ratios**

		Cons.	Core (Hungary)	DSK (Bulgaria)	OBH (Croatia)	OBSrb (Serbia)	SKB <sup>2</sup> (Slovenia)	OBR (Romania)	OBU (Ukraine)	OBRu (Russia)	CKB (Monten.)	OBA (Albania)	Mobias (Moldova)	Merk. <sup>3</sup> (Hungary
		<b>©</b>					•	1	-	reisen				
	<u>4Q 19</u>	88.8%	91.4%	88.6%	83.2%	96.0%	98.9%	83.9%	73.8%	75.0%	88.8%	93.8%	97.8%	94.3%
Ctogo 1	<u>1Q 20</u>	85.6%	88.8%	83.5%	80.3%	90.2%	96.2%	82.6%	71.3%	72.7%	85.0%	89.1%	95.6%	89.3%
Stage 1 ratio <sup>1</sup>	<u>2Q 20</u>	85.4%	88.4%	82.6%	81.4%	92.0%	93.1%	82.2%	71.8%	69.9%	86.4%	92.5%	94.1%	89.3%
Tatio	<u>3Q 20</u>	83.4%	84.6%	79.7%	79.5%	91.5%	93.7%	80.1%	74.1%	70.2%	81.8%	89.8%	91.0%	86.3%
	<u>4Q 20</u>	80.4%	77.9%	81.3%	76.6%	88.8%	82.9%	80.2%	82.4%	74.8%	81.4%	79.5%	92.0%	82.4%
	<u>1Q 21</u>	81.1%	79.4%	81.8%	78.7%	88.3%	83.0%	82.4%	82.7%	74.5%	80.3%	79.5%	91.5%	78.7%
	<u>4Q 19</u>	5.3%	4.2%	4.3%	10.5%	1.8%	0.0%	8.7%	8.9%	12.0%	3.9%	3.1%	0.8%	2.0%
Store 2	<u>1Q 20</u>	8.6%	7.0%	9.3%	13.7%	7.4%	2.7%	10.2%	12.0%	13.3%	7.9%	8.5%	3.1%	6.7%
Stage 2 ratio <sup>1</sup>	<u>2Q 20</u>	8.6%	7.6%	9.2%	12.3%	5.7%	5.7%	10.7%	10.7%	14.1%	7.1%	4.9%	4.5%	6.4%
Tatio	<u>3Q 20</u>	11.0%	11.7%	12.5%	13.9%	6.3%	5.0%	13.0%	10.7%	13.6%	11.6%	7.6%	6.6%	9.4%
	<u>4Q 20</u>	13.9%	18.0%	11.3%	14.7%	8.6%	15.6%	13.3%	7.2%	11.3%	11.4%	17.5%	5.1%	14.1%
	<u>1Q 21</u>	13.2%	16.7%	10.7%	12.4%	8.9%	15.2%	11.5%	7.5%	10.8%	12.0%	17.2%	5.6%	18.4%
	4Q 19	5.9%	4.3%	7.2%	6.3%	2.2%	1.1%	7.5%	17.3%	13.0%	7.3%	3.1%	1.4%	3.6%
0, 0	1Q 20	5.7%	4.1%	7.2%	6.0%	2.4%	1.2%	7.2%	16.7%	14.0%	7.0%	2.3%	1.3%	4.0%
Stage 3 ratio <sup>1</sup>	2Q 20	5.9%	4.0%	8.1%	6.3%	2.3%	1.2%	7.0%	17.5%	16.0%	6.5%	2.5%	1.4%	4.3%
Tallo	3Q 20	5.6%	3.7%	7.8%	6.6%	2.2%	1.3%	6.8%	15.2%	16.3%	6.6%	2.6%	2.3%	4.2%
	4Q 20	5.7%	4.2%	7.4%	8.7%	2.6%	1.5%	6.5%	10.4%	13.9%	7.2%	3.0%	3.0%	3.5%
	1Q 21	5.7%	3.9%	7.5%	8.9%	2.8%	1.7%	6.1%	9.7%	14.7%	7.7%	3.3%	2.9%	2.9%

<sup>&</sup>lt;sup>1</sup> In % of total gross loans.



<sup>&</sup>lt;sup>2</sup> SKB's stage rates are impacted by the accounting treatment of purchased receivables.

<sup>&</sup>lt;sup>3</sup> This column includes Merkantil Bank in 4Q 2019, and Merkantil Bank Ltd., Merkantil Bérlet Ltd., OTP Real Estate Leasing Ltd., NIMO 2002 Ltd., SPLC-P Ltd., SPLC Ltd. in 1Q-3Q 2020.

#### Development of the own provision coverage ratios in different Stage categories

		Cons.	Core	DSK	ОВН	OBSrb	SKB <sup>1</sup>	OBR	OBU	OBRu	СКВ	ОВА	Mobias	Merk. <sup>2</sup>
		Cons.	(Hungary)	(Bulgaria)	(Croatia)	(Serbia)	(Slovenia)	(Romania)	(Ukraine)	(Russia)	(Monten.)	(Albania)	(Moldova)	(Hungary
		<b>©</b>					<b>9</b>	1	-	retar			***	
	4Q 19	1.1%	0.8%	1.1%	0.8%	0.4%	0.4%	1.3%	0.9%	5.3%	1.1%	1.2%	1.0%	0.4%
Stage 1	1Q 20	1.3%	1.1%	0.9%	1.0%	0.6%	0.5%	1.6%	1.0%	7.6%	1.2%	1.6%	1.2%	0.5%
own	<u>2Q 20</u>	1.2%	1.1%	1.1%	0.8%	0.6%	0.5%	1.2%	1.0%	6.4%	1.1%	1.5%	0.9%	0.4%
coverage	<u>3Q 20</u>	0.9%	0.9%	0.8%	0.5%	0.6%	0.5%	0.9%	0.9%	4.6%	1.0%	1.5%	1.1%	0.3%
	<u>4Q 20</u>	1.0%	0.8%	1.0%	0.8%	0.8%	0.5%	1.0%	1.9%	4.6%	1.3%	1.3%	1.1%	0.2%
	<u>1Q 21</u>	1.0%	0.8%	1.0%	0.8%	0.8%	0.5%	1.0%	1.9%	4.7%	1.4%	1.3%	0.9%	0.2%
	4Q 19	10.7%	12.4%	8.5%	3.5%	5.8%	0.0%	5.7%	8.3%	27.4%	4.8%	10.1%	23.6%	4.7%
Stage 2	1Q 20	10.5%	12.4%	11.1%	3.6%	3.5%	11.4%	7.0%	9.0%	31.7%	8.9%	8.6%	32.5%	3.0%
own	2Q 20	12.7%	15.2%	9.6%	5.0%	7.1%	7.4%	8.2%	14.0%	39.1%	8.5%	25.9%	34.6%	6.0%
coverage	3Q 20	11.7%	11.2%	11.2%	7.9%	8.7%	7.7%	9.6%	9.8%	38.9%	11.7%	22.1%	16.9%	4.5%
	<u>4Q 20</u>	10.4%	10.1%	12.6%	5.7%	8.5%	4.3%	9.0%	15.9%	43.1%	9.3%	10.4%	19.5%	3.8%
	<u>1Q 21</u>	10.8%	10.9%	13.2%	5.9%	8.3%	4.3%	9.9%	15.9%	41.7%	7.6%	10.6%	13.8%	4.8%
	4Q 19	1.6%	1.3%	1.4%	1.1%	0.5%	0.4%	1.7%	1.7%	8.4%	1.2%	1.5%	1.2%	0.5%
01	10.20	2.1%	1.9%	1.9%	1.4%	0.8%	0.8%	2.2%	2.2%	11.3%	1.9%	2.2%	2.1%	0.7%
Stage 1+2 own	2Q 20	2.2%	2.2%	2.0%	1.4%	1.0%	0.9%	2.0%	2.7%	11.9%	1.7%	2.8%	2.4%	0.8%
coverage	3Q 20	2.2%	2.2%	2.2%	1.6%	1.1%	0.8%	2.1%	2.0%	10.2%	2.3%	3.1%	2.2%	0.7%
	<u>4Q 20</u>	2.4%	2.5%	2.4%	1.6%	1.5%	1.1%	2.2%	3.0%	9.7%	2.3%	2.9%	2.1%	0.8%
	<u>1Q 21</u>	2.4%	2.5%	2.4%	1.5%	1.5%	1.1%	2.1%	3.0%	9.4%	2.2%	2.9%	1.7%	1.1%
	4Q 19	65.2%	55.4%	62.0%	63.6%	50.0%	8.7%	53.7%	77.9%	93.4%	68.2%	33.1%	39.7%	63.4%
Ctomo 2	1Q 20	65.3%	54.7%	62.9%	64.4%	51.7%	17.5%	53.7%	78.4%	94.8%	69.1%	43.7%	43.1%	61.9%
Stage 3	2Q 20	65.8%	58.0%	60.5%	65.5%	56.6%	21.6%	55.7%	78.5%	92.9%	69.4%	49.3%	43.0%	60.6%
own coverage	3Q 20	64.7%	55.4%	62.1%	63.4%	56.3%	27.4%	53.3%	79.2%	94.4%	68.1%	50.3%	52.1%	56.1%
	4Q 20	62.3%	54.5%	65.6%	53.9%	53.6%	36.3%	54.6%	74.3%	93.4%	63.9%	54.2%	48.0%	66.5%
	1Q 21	63.0%	54.9%	66.2%	55.1%	52.6%	40.2%	56.0%	73.0%	93.8%	60.3%	55.4%	54.4%	73.1%

<sup>&</sup>lt;sup>1</sup> The SKB acquisition was completed in 4Q 2019. The Stage3 receivables were netted off with the already created provisions at the time of the consolidation, which automatically reduced the own coverage of Stage3 loans. <sup>2</sup> This column includes Merkantil Bank in 4Q 2019, and Merkantil Bank Ltd., Merkantil Bérlet Ltd., OTP Real Estate Leasing Ltd., NIMO 2002 Ltd., SPLC-P Ltd., SPLC Ltd. in 1Q-4Q 2020.

### **Development of the Stage 2 and Stage 3 ratios**

		otpbank	ERSTE 📥	Raiffeisen BANK	КВС	<b>⊘</b> UniCredit	INTESA SANIMOLO	Bank Polski	mBank	BANCA TRANSILVANIA	ALPHA BANK	(A) Eurobank	PIRAEUS BANK
	<u>4Q 19</u>	5.3%	8.4%	11.1%	9.8%	6.9%	10.7%	6.5%	7.5%	14.5%	12.8%	14.1%	11.7%
	<u>1Q 20</u>	8.6%	10.7%	21.4%	9.2%	9.5%	11.0%	7.0%	8.7%	n/a	13.6%	13.9%	13.0%
Stage 2	<u>2Q 20</u>	8.6%	16.2%	23.6%	9.7%	12.5%	15.6%	8.0%	9.6%	17.5%	13.4%	15.0%	13.9%
ratio	<u>3Q 20</u>	11.0%	16.8%	21.9%	9.8%	13.8%	14.4%	8.4%	12.5%	16.9%	14.0%	14.4%	12.1%
	<u>4Q 20</u>	13.9%	18.5%	17.9%	9.9%	17.8%	15.1%	14.8%	13.0%	17.1%	14.7%	15.7%	11.3%
	<u>1Q 21</u>	13.2%	18.8%	15.7%	9.8%	16.6%	15.2%	n/a	7.2%	16.2%	n/a	n/a	n/a
	<u>4Q 19</u>	5.9%	2.4%	2.5%	2.8%	3.9%	7.6%	4.2%	3.9%	6.2%	38.7%	29.2%	41.6%
	<u>1Q 20</u>	5.7%	2.3%	2.5%	2.6%	4.9%	7.2%	4.1%	3.9%	n/a	37.5%	28.9%	42.3%
Stage 3 ratio <sup>1</sup>	<u>2Q 20</u>	5.9%	2.3%	2.4%	2.7%	4.8%	7.1%	4.2%	4.3%	6.4%	37.6%	15.3%	41.1%
	<u>3Q 20</u>	5.6%	2.2%	2.4%	2.6%	4.7%	6.9%	4.3%	4.2%	5.4%	37.0%	14.9%	39.6%
	<u>4Q 20</u>	5.7%	2.5%	2.2%	2.7%	4.5%	4.9%	4.4%	4.2%	5.5%	36.8%	14.0%	48.0%
	<u>1Q 21</u>	5.7%	2.5%	2.2%	2.7%	4.8%	4.4%	n/a	4.1%	5.4%	n/a	n/a	n/a

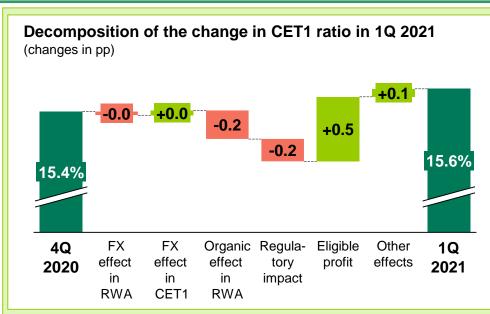
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#### Development of the provision coverage ratios in IFRS 9 impairment categories

			5	ERSTE <b>=</b>	Raiffeisen BANK		<b>⊘</b> UniCredit	INTESA SANDAOLO		mBank	BANCA TRANSILVANIA	<b>(k)</b>	Eurobank	PIRAEUS BANK
		Group	Group w/o Russia			KBC		INTEST SANDIOLO	Bank Polski			ALPHA BANK		
	<u>4Q 19</u>	1.6%	1.2%	0.5%	0.5%	0.2%	0.4%	0.5%	0.8%	0.6%	2.7%	1.8%	1.7%	1.4%
Stage 1+2	<u>1Q 20</u>	2.1%	1.7%	0.6%	0.6%	0.2%	0.7%	0.6%	0.9%	0.6%	n/a	2.1%	1.8%	1.7%
own	<u>2Q 20</u>	2.2%	1.8%	0.8%	0.6%	0.6%	0.8%	0.6%	0.9%	0.6%	3.5%	2.0%	1.6%	1.7%
coverage	<u>3Q 20</u>	2.2%	1.9%	0.9%	0.7%	0.6%	0.9%	0.7%	1.0%	0.7%	4.0%	2.0%	1.6%	1.5%
	<u>4Q 20</u>	2.4%	2.1%	0.9%	0.7%	0.6%	0.9%	0.6%	1.2%	0.7%	4.4%	1.6%	1.8%	1.5%
	<u>1Q 21</u>	2.4%	2.1%	0.9%	0.7%	0.6%	0.8%	0.6%	n/a	0.7%	4.1%	n/a	n/a	n/a
	4Q 19	<b>G</b> ro 65.	-	56.6%	62.8%	45.4%	65.1%	54.6%	56.1%	63.4%	60.3%	41.4%	50.6%	41.0%
Stage 3	<u>1Q 20</u>	65.	3%	57.4%	63.6%	46.3%	65.1%	53.6%	59.0%	62.8%	n/a	41.1%	50.8%	41.0%
own	<u>2Q 20</u>	65.	8%	57.7%	64.9%	49.2%	62.4%	53.1%	60.9%	61.4%	61.8%	41.7%	50.7%	40.7%
coverage	<u>3Q 20</u>	64.	7%	58.9%	65.0%	48.5%	61.2%	54.4%	61.8%	63.8%	59.7%	42.1%	52.4%	40.5%
	<u>4Q 20</u>	62.	3%	54.2%	64.0%	47.7%	59.8%	49.4%	62.5%	60.7%	61.7%	44.8%	49.9%	41.4%
	<u>1Q 21</u>	63.	0%	54.3%	62.4%	46.3%	58.2%	49.4%	n/a	61.5%	62.8%	n/a	n/a	n/a

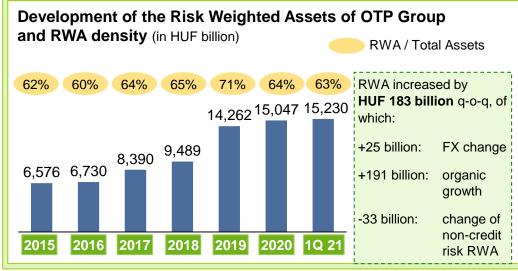


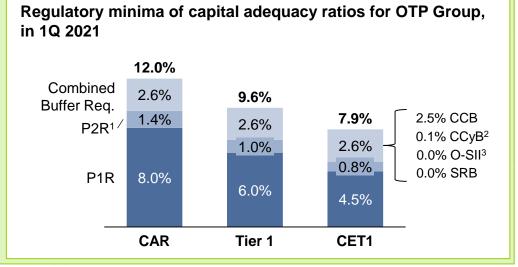
#### Strong capital position, all capital ratios are well above the regulatory requirements



#### Effects impacting the CET1 ratio in 1Q 2021

- The CET1 capital in 1Q was boosted by the interim accounting profit (HUF 93 billion) reduced by the calculated dividend (HUF 18 billion), i.e. by HUF 75 billion in total. The deducted dividend amount for 1Q 2021 can't be considered as an indication from the management for the dividend after the 2021 fiscal year, but it was determined in accordance with the Commission Delegated Regulation (EU) No. 241/2014. Article 2. (7) Paragraph. The accrued dividend of HUF 119 billion after 2019 and 2020 reduced the retained earnings.
- The regulatory impact includes the IFRS 9 transitional rules (16 bps out of the 17 bps total regulatory effect) and the unrealized result on sovereign exposures after 31 December 2019 that are not to be included into regulatory capital. The IFRS 9 transitional adjustments affected both the RWA and CET1 capital: out of impairments made until 31 Dec 2019 only 50% can be counted in the regulatory capital (vs. 75% applied in 2020), but impairments made after 1 Jan 2020 are still entirely taken into consideration. As a result, currently the amount of impairments included in the regulatory capital comprised HUF 174 billion, and the RWA was elevated by the same amount.







Main macroeconomic indicators in the CEE region's countries: in terms of growth substantial rebound is expected in all countries in 2021

	н	ungary	E	Bulgaria		<u> </u>	Croatia Croatia	<u></u>	Serbia	
	2020A	2021F	2020A	2021F		20A	2021F	2020A	2021F	
GDP growth (y-o-y, %)	-5.0	4.9	-4.2	3.4		-8.0	5.5	-1.0	5.0	
Unemployment (%)	4.1	4.0	5.1	5.0		7.5	7.0	10.5	9.7	
Fiscal balance (% of GDP)	-8.1	-7.3	-3.4	-3.1		-7.4	-5.5	-8.1	-7.0	
CPI (avg. %)	3.3	3.8	1.7	1.8		0.1	1.6	1.6	1.9	
Base rate <sup>1</sup> (%)	0.75	0.77	0.0	0.0		0.1	-0.2	1.0	1.0	
		Russia	J	Jkraine		R	omania	SI	lovenia	
	2020A	2021F	2020A	2021F	20	20A	2021F	2020A	2021F	
GDP growth (y-o-y, %)	-3.0	4.0	-4.0	4.2		-3.9	5.5	-5.5	4.8	
Unemployment (%)	5.8	5.0	9.5	9.2		4.9	4.7	5.0	4.7	
Fiscal balance (% of GDP)	-3.9	-2.6	-5.3	-6.0		-9.2	-8.2	-8.4	-3.6	
CPI (avg. %)	3.4	5.5	2.7	7.5		2.6	3.4	-0.3	1.0	
Base rate (%)	4.25	5.5	6.0	9.0		1.5	1.25	-0.55	-0.56	
		₩ M	ontenegro		A	Ibani	a	<mark> </mark>	loldova	
		2020A	2021F		2020A	2021	1F	2020A	2021F	
GDP growth (y-o-y, %)		-15.2	4.4		-3.3	5	5.0	-7.0	4.9	
Unemployment (%)		17.9	17.5		12.2	11	1.1	4.0	3.9	
Fiscal balance (% of GDP)		-10.0	-6.2		-6.9	-6	6.0	-5.3	-5.0	
CPI (avg. %)		-0.3	0.9		1.6	1	1.8	4.0	3.2	
Base rate (%)		-	-		1.0	(	).9	3.9	3.6	

Source: OTP Research Centre.

 $<sup>^{\</sup>rm 1}$  In case of Hungary the 3M interbank rate (3M BUBOR) was displayed.

For 2021 the management expects improving profitability and cost efficiency, and continued strong loan growth. The management remained committed to pay dividend, within the framework set by the National Bank of Hungary

## **(**;

## Management expectations for 2021 (as communicated along with the 4Q 2020 report release on 5 March 2021)

There are still significant uncertainties around the pandemic, therefore it would be early to give specific and numeric consolidated management guidance for 2021. Based on the currently available information, for 2H 2021 the management expects the mitigation of the negative impact of the pandemic, as well as a steady rebound in economic performance across the Group. Accordingly:

- The adjusted ROE might be higher than in 2020.
- The growth of performing (Stage 1+2) loan volumes might be around the 2020 level (organically, FX-adjusted).
- The net interest margin erosion might continue.
- Total risk costs might be lower than in 2020.
- The Cost-to-Asset ratio might further improve.



#### **Dividend**

In its circular of 8 January 2021 the National Bank of Hungary instructed the Hungarian credit institutions to refrain from paying dividends or making irrevocable commitments to pay dividends until 30 September 2021 after the 2019 and 2020 financials years or at the expense of earnings made in earlier years, and also, to refrain from share buybacks crediting investors until 30 September 2021 (share buybacks under the remuneration policy are not part of such limitation).

The accrued dividend amount of HUF 119 billion after 2019 and 2020 reduced the retained earnings. This is identical with the amount the management would have proposed to the AGM if the NBH hadn't restricted dividend payment until 30 September 2021.

In 1Q 2021 the calculated dividend (HUF 18 billion) was deducted from the regulatory capital. The deducted dividend amount for 1Q 2021 can't be considered as an indication from the management for the dividend after the 2021 fiscal year, but it was determined in accordance with the Commission Delegated Regulation (EU) No. 241/2014. Article 2. (7) Paragraph. Accordingly, in the absence of a stated dividend policy, the amount of the dividend to be deducted should be calculated as follows: out of the previous three years' average dividend pay-out ratio and that of the preceding year the higher ratio must be applied.

Following the regulatory deadline of 30 September 2021 the Board of Directors may decide about paying dividend advance.

Besides, in line with the management's strategic targets the safe capital position enables the Bank to look for further acquisition targets.

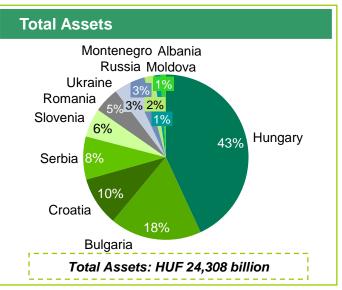


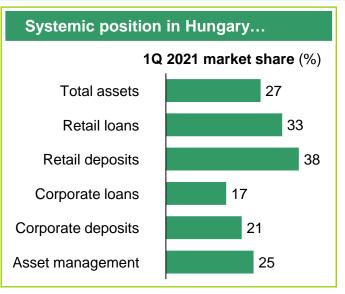
Further details and financials



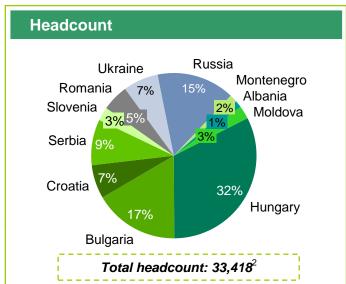
#### OTP Group offers universal banking services to 16.5 million active<sup>1</sup> customers in 11 countries across the CEE/CIS Region











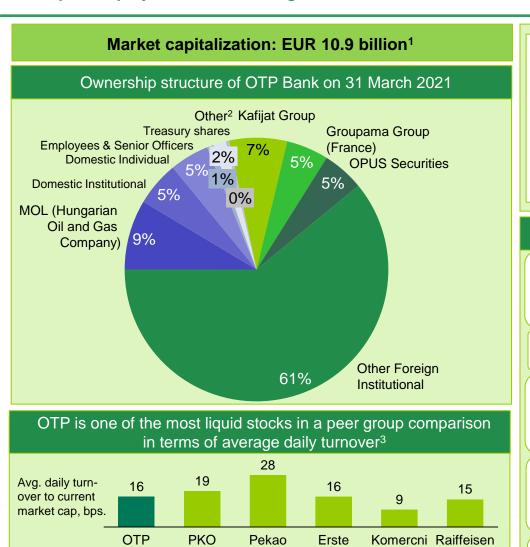
#### ... as well as in other CEE countries **Bulgaria:** No. 2 in Total assets No. 1 in Retail deposits No. 1 in Retail loans Serbia No. 2 in Total assets No. 1 in Gross loans No. 3 in Total assets Slovenia No. 4 in Total assets Croatia No. 1 in POS lending Russia<sup>3</sup> No. 8 in Credit card business No. 22 in Cash loan business Montenegro No. 1 in Total assets

<sup>&</sup>lt;sup>1</sup> The definition of number of clients has changed: from 1Q 2021 the duplications are eliminated and clients without active contracts are filtered out. Prior to 1Q 2021 the total client count was shown (~18m at the end of 2020), irrespective of the status of accounts, using the sum of the parts method for the aggregation of Group members' client numbers.





#### OTP offers a unique investment opportunity to access the CEE banking sector. The Bank is a well diversified and transparent player without strategic investors



Total number of ordinary shares: 280,000,010, each having a nominal value of HUF 100 and representing the same rights

Since the IPO in 1995 / 1997, OTP Bank has not raised capital on the market, nor received equity from the state

No direct state involvement, the Golden Share was abolished in 2007

#### OTP Group's Capabilities



'Best Private Bank in Hungary'



Index Member of CEERIUS

'Best Bank in CEE 2018" 'Best Bank in Hungary 2017, 2018 and 2020' Best Bank in Bulgaria 2014 and 2017

'Best Bank in Montenegro and in Albania 2020'

'Bank of the Year in 2020'

'The Most Innovative Bank of the Year in 2020'

'The Socially Responsible Bank of the Year in 2020'

'The Digital Banking Service of the Year in 2020'



'Bank of the Year in Hungary, in Bulgaria and in Slovenia in 2020'



'The Best Private Banking Services in Hungary in 2014, 2017 and 2018'



The Safest Bank in Hungary for 2020'



GIOBAL

'Best Bank in Hungary' since 2012 in all consecutive years 'Best Bank in Montenegro in 2021

'Best Bank in Slovenia in 2021

'Best FX providers in

Hungary in 2017, 2018,

2019, 2020, 2021'



2019 and 2020'

'Best Private Bank in Hungary in 2020 and 2021'

'Best

Consumer

Digital Bank

Hungary in

bankia

2020

18

Average

daily turnover

in EUR million

22

5

9

19

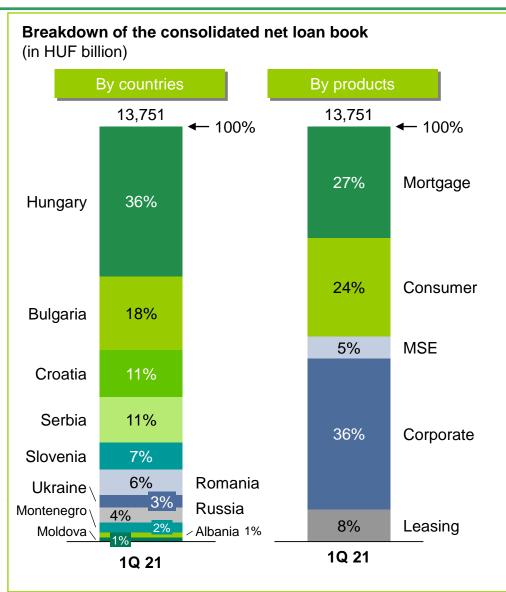


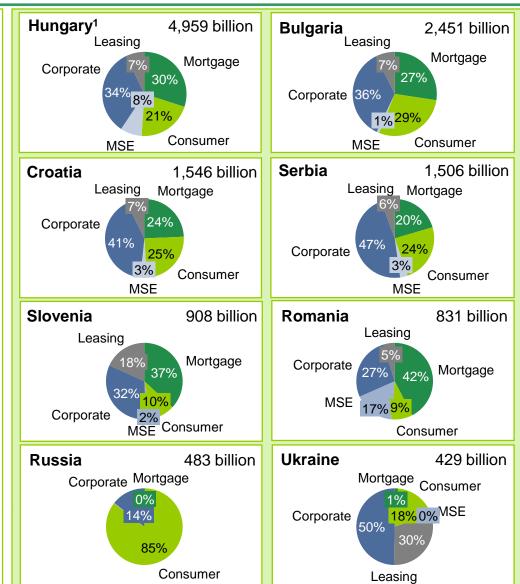
<sup>&</sup>lt;sup>1</sup> On 10 May 2021.

<sup>&</sup>lt;sup>2</sup> Foreign individuals, International Development Institutions, government held owner and non-identified shareholders.

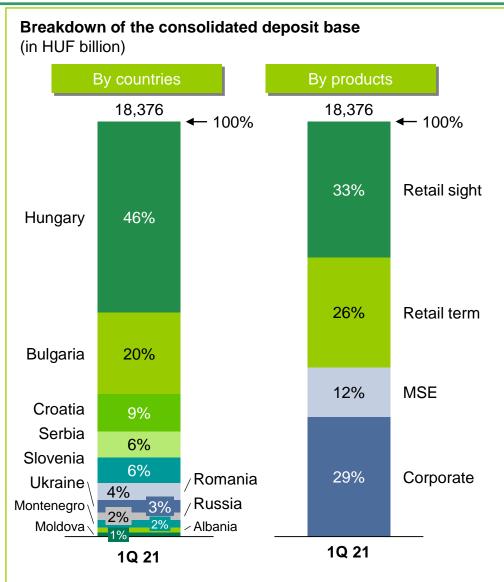
<sup>&</sup>lt;sup>3</sup> Based on the last 6M data (end date: 10 May 2021) on the primary stock exchange.

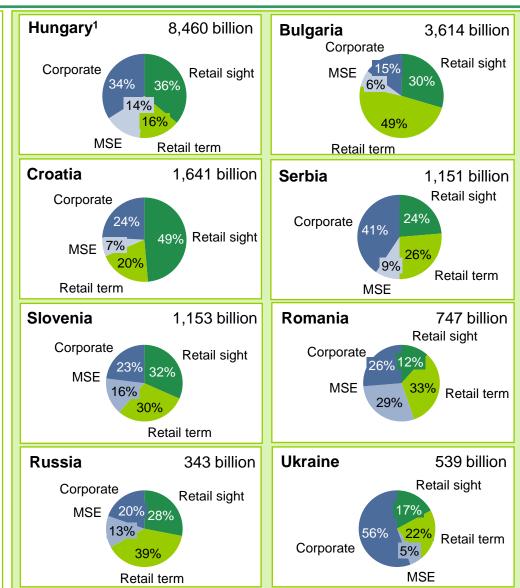
The net loan book is dominated by Hungary and tilted to retail lending; approximately 78% of the total book is invested in EU countries with stable earning generation capabilities





# In the deposit book Hungary and the retail segment is dominant. In Hungary and Bulgaria OTP and DSK are the largest retail deposit holders



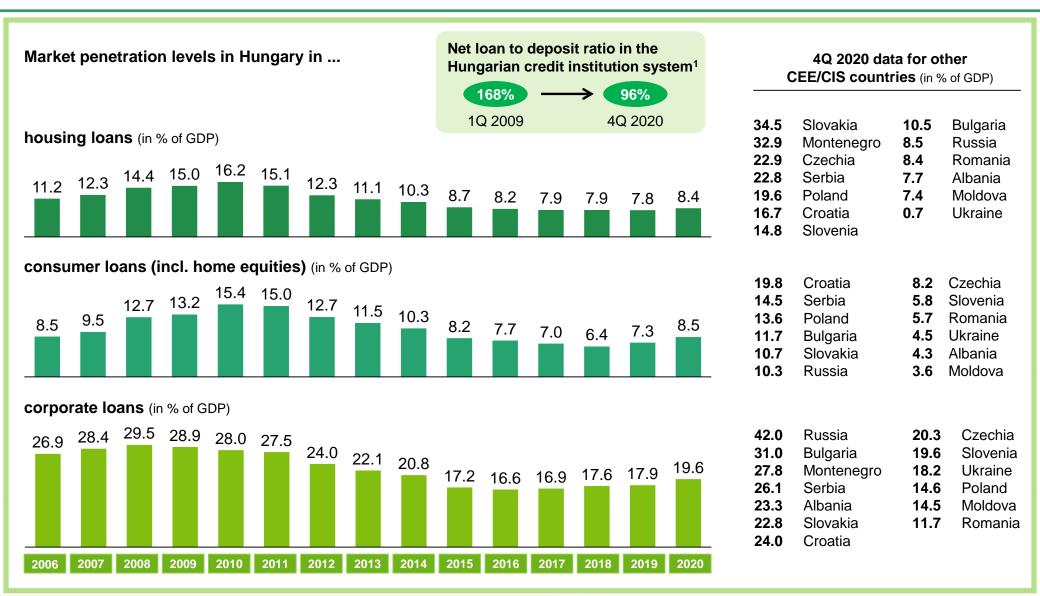


In 2020 the accounting ROE was hit mainly by the temporary surge in risk costs. In 1Q 2021 the adjusted ROE already got close to the 2017-2019 levels due to modest risk cost rate and cost efficiency gains offsetting revenue margin pressure

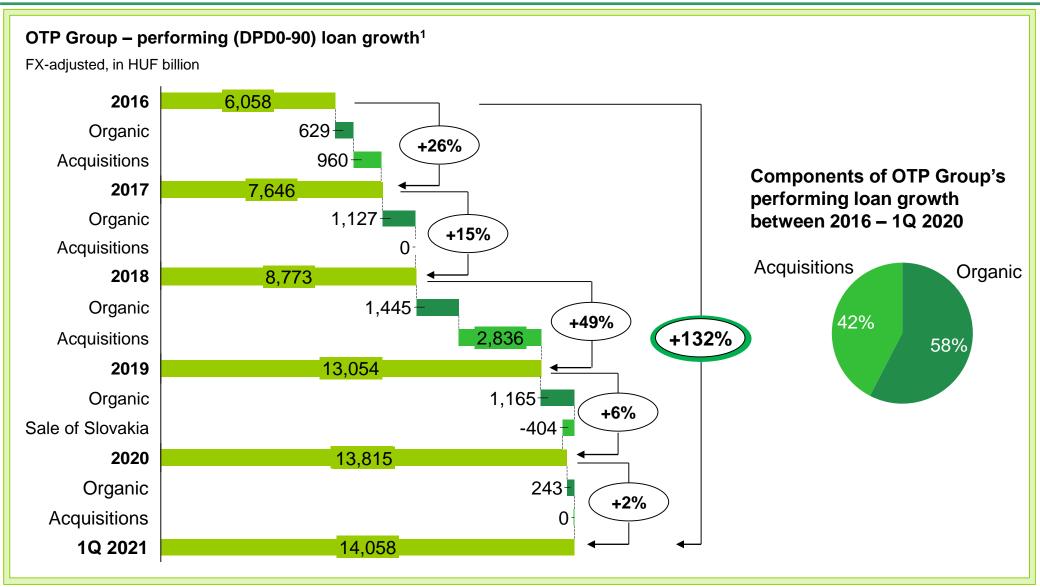
	2003-2008 average	2009-2013 average	2014	2015	2016	2017	2018	2019	2020	1Q 2021
Accounting ROE	29.4%	8.3%	-7.4%	5.1%	15.4%	18.5%	18.7%	20.3%	10.9%	14.8%
Adjusted ROE <sup>1</sup>	29.0%	11.6%	8.5%	9.6%	15.4%	18.7%	19.1%	20.6%	13.0%	18.6%
Total Revenue Margin <sup>2</sup>	8.60%	8.17%	7.74%	6.98%	6.79%	6.71%	6.33%	6.28%	5.37%	5.14%
Net Interest Margin <sup>2</sup>	6.02%	6.28%	5.96%	5.12%	4.82%	4.56%	4.30%	4.12%	3.61%	3.47%
Net Fee & Comm. Margin	1.50%	1.47%	1.59%	1.55%	1.62%	1.75%	1.58%	1.65%	1.34%	1.23%
Other income Margin <sup>2</sup>	1.08%	0.41%	0.19%	0.31%	0.35%	0.41%	0.44%	0.52%	0.41%	0.44%
Operating Costs / Average Assets	4.47%	3.80%	3.85%	3.66%	3.70%	3.68%	3.57%	3.31%	2.90%	2.63%
Cost / Income (without one-offs)	51.9%	46.5%	49.8%	52.0%	54.4%	54.9%	56.3%	52.7%	54.1%	51.2%
Credit Risk Cost Rate <sup>3</sup>	0.90%	3.37%	3.68%	3.18%	1.14%	0.43%	0.23%	0.28%	1.15%	0.28%
CET1 capital ratio <sup>4</sup>	9.1%	13.4%	14.1%	13.3%	13.5%	12.7%	16.5%	14.4%	15.4%	15.6%

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The Hungarian loan penetration levels are still low in regional comparison implying good volume growth potential. This is also the case for Romania, as well as for the Bulgarian housing loan segment



#### OTP Group's performing loans grew to 2.3-fold between 2016 and 1Q 2021, driven by both organic growth and acquisitions



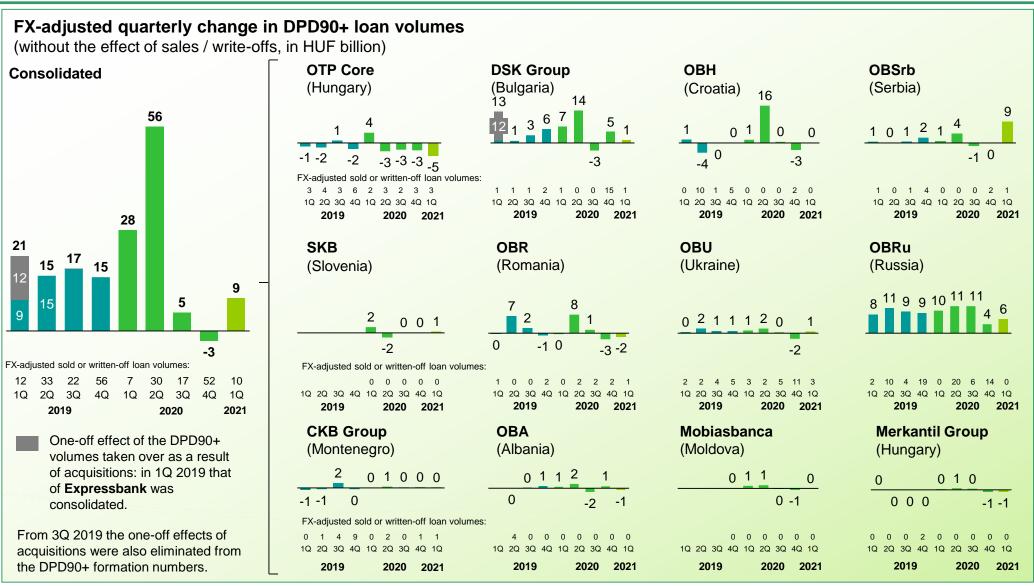


#### Acquisitions completed in the last few years materially improved OTP's positions in many countries

<b>Tar</b> (sel	<b>get</b> ler, date o	f closing)	<b>Net Ioan</b> (in HUF b		Market share in to (before/after acquis		Book va	
2017		<b>Splitska banka</b> , Croatia (SocGen, 2Q 2017)	(Nov 18)	631	4.8	11.2	(4Q 16)	496
20		Vojvodjanska banka, Serbia (NBG, 4Q 2017)	(1Q 19)	266	1.5	5.7	(3Q 17)	174
		SocGen Expressbank, Bulgaria (SocGen, 1Q 2019)	(1Q 19)	774	14.0	19.9	(4Q 18)	421
		SocGen Albania (SocGen, 1Q 2019)	(1Q 19)	124		6.0	(4Q 18)	58
19		SocGen Moldova (SocGen, 3Q 2019)	(3Q 19)	102		14.0	(4Q 18)	86
2019		SocGen Montenegro (SocGen, 3Q 2019)	(3Q 19)	126	17.6	30.4	(4Q 18)	66
		SocGen Serbia (SocGen, 3Q 2019)	(3Q 19)	716	5.3	13.7	(4Q 18)	381
		SKB Banka, Slovenia (SocGen, 4Q 2019)	(4Q 19)	827		8.5	(4Q 18)	356
	Acc	լuisitions total։			3,566		2.	.038

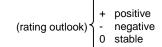


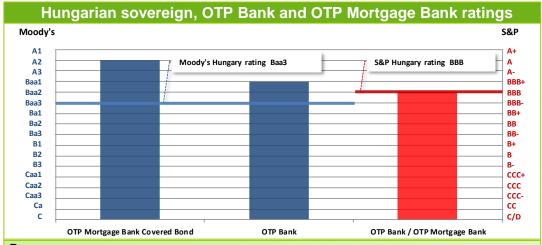
#### In 1Q 2021 the DPD90+ volumes increased by HUF 9 billion (adjusted for FX effect and sales and write-offs)





## While OTP Bank ratings closely correlate with the sovereign ceilings, subsidiaries' ratings enjoy the positive impact of parental support





#### RATING HISTORY

- OTP Bank Slovakia, DSK Bank Bulgaria, OTP Bank Ukraine and OTP Bank Russia cancelled cooperation with Moody's in 2011, 2013, 2015 and 2016 respectively.
- Currently OTP Bank, OTP Mortgage Bank and OTP Bank Russia have solicited ratings from either Moody's, S&P Global, Fitch.

#### **OTP GROUP RELATED RATING ACTIONS**

- S&P upgraded OTP Bank's long and short-term issuer credit ratings to BBB/A-2 from BBB-/A-3, with stable outlook. Furthermore the rating agency upgraded long and short-term issuer credit ratings of OTP Mortgage Bank to BBB/A-2 from BBB-/A-3, with stable outlook. (27 January 2020)
- Moody's changed OTP Mortgage Bank's backed issuer rating outlook to negative (3 April 2020)
- Moody's changed the outlook on OTP Bank's long-term foreign currency deposit rating to positive from stable. (29 September 2020)
- Moody's upgraded the mortgage covered bonds issued by OTP Mortgage Bank to A2 from Baa1 and the long-term foreign currency deposit of Baa3 of OTP Bank to Baa1, with stable outlook. The OTP Bank's short-term foreign currency deposit rating has changed to Prime-2 from Prime-3. (9-10 December 2020)
- Fitch has changed the outlook on OTP Bank Russia's Long-Term Issuer Default Ratings to stable from negative (28 June 2021)

#### RECENT SOVEREIGN RATING DEVELOPMENTS

- Moody's upgraded Bulgaria's ratings to Baa1 from Baa2, with stable outlook. (09 October 2020)
- Moody's upgraded Croatia's ratings to Ba1 from Ba2, with stable outlook. (13 November 2020)
- Fitch has changed the outlook on Bulgaria to positive from stable. (19 February 2021)
- S&P downgraded Montenegro's ratings to B from B+, with stable outlook. (05 March 2021)
- Moody's upgraded Serbia's ratings to Ba2 from Ba3, with stable outlook. (12 March 2021)
- S&P has changed the outlook on Romania to stable from negative. (16 April 2021)

OTP Bank OTP Mortgage Bank OTP Bank Russia  Baa1 (0) A2  BBB (0) BBB (0) BB+ (0)		Moody's	S&P	Fitch
DD (0)	OTP Bank	Baa1 (0)	BBB (0)	
	OTP Mortgage Bank OTP Bank Russia	A2	BBB (0)	BB+ (0)

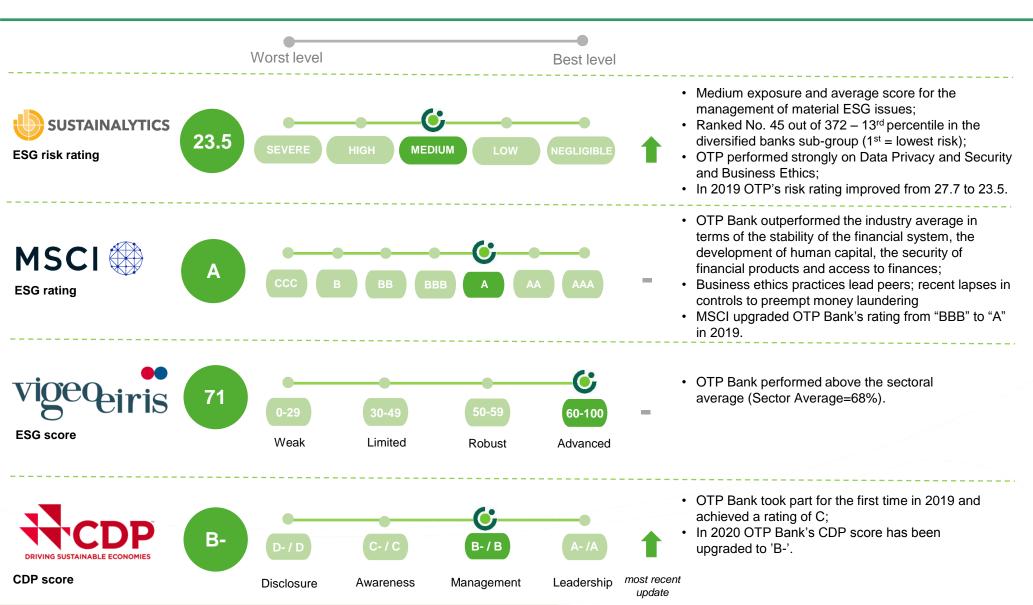
	Moody's	S	&P Global		Fitch	
Aaa Aa1 Aa2 Aa3 A1		AAA AA+ AA AA- A+	SV(0)	AAA AA+ AA AA- A+		
A2 A3 Baa1 Baa2	SV(0) BG(0)	A A- BBB+ BBB	BG(0) HU(0)	A A- BBB+ BBB	SV(0) BG(+) HU(0)	
Baa3	HU(+) RU(0) RO(-)	BBB-	CR(0) RU(0) RO(0)	BBB-	RU(0) CR(0) RO(-)	
Ba1 Ba2 Ba3 B1	CR(0)  SRB(0)  MN(0)	BB+ BB BB- B+	SRB(0) ALB(0)	BB+ BB BB- B+	SRB(0)	
B2 B3 Caa1 Caa2 Caa3	ALB(0) MO(0) UA(0)	B B- CCC+ CCC CCC-	MN (0) UA(0)	B B- CCC+ CCC CCC-	UA(0)	



Sovereign ratings: long term foreign currency government bond ratings,

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#### OTP Bank's ESG ratings have improved recently at Sustainalytics and the CDP score was upgraded as well





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