

Sub-annex No. 2 of the General Business Regulations for agreements concluded after 15 March 2014 : List of Outsourced Service Providers

LIST OF OUTSOURCED SERVICE PROVIDERS

Name	Address	Activity
OTP Kártyagyártó Kft.	1131 Bp. XIII., Babér u. 9	Carries out tasks related to the production and personalisation of bank cards for business clients.
Ingenico Hungary Kft.	1015 Budapest, Hattyú utca 14, 7th floor	Operation of mPOS BackOffice System and Gateway
SAP Hungary Kft.	1031 Budapest, Záhony utca 7 (Graphisoft Park)	IT support for strategic HR functions (employee performance and remuneration management, recruitment and selection, onboarding, career management, training and development)
GIRO Elszámolásforgalmi Zártkörűen Működő Részvénytársaság	1054 Budapest V, Vadász u. 31	Data processing activities supporting the payment account switching process
OTP Mobil Kft.	1093 Budapest, Közraktár u. 30-32	In the card digitisation process, phone number transfer and SMS sending activities as well as card registration. Furthermore, the encryption of card data for the card digitisation process and the conversion of this information into a special data format; Participation in the operation of a payment by instalments service for merchants using the SimplePay online payment solution for bank card payments. Checking the element(s) related to strong client authentication for

		transactions initiated with cards issued by OTP; <i>Providing the payment gateway for performing online payments, including cardholder authentication for PSD2 SCA compliance.</i>
T-Systems Magyarország Zrt.	1117 Budapest, Budafoki út 56	ServiceNow system operation
DSK Bank EAD	1036 Sofia, 19 Moskovska Str.	Providing strong client authentication through 3D Secure service to increase card use security
REISSWOLF BUDAPEST Adat- és Dokumentumkezelő Kft.	1097 Budapest, Illatos út 6	Removal and destruction of discarded documents and data media
Microsoft Ireland Operations Limited	Atrium Building Block B Carmenhall Road Sandyford Industrial Estate Dublin 18, Ireland	Providing a collaboration and communication platform
CallComm Zrt.	4400 Nyíregyháza, Derkovits utca 119	Performance of activities in connection with answering telephone calls and customer service calls
Microsoft Ireland Operations Limited	One Microsoft Place, South County Business Park, Leopardstown, Dublin 18 D18 P521, Ireland	Providing a collaboration and communication platform and integrated IT security solutions.
Qualtrics LLC	333 W River Park Drive, Provo, UT 84604, USA	Measurement of Client satisfaction