## OTP Group Full year 2018 results

Conference call – 1 March 2019

László Bencsik Chief Financial and Strategic Officer

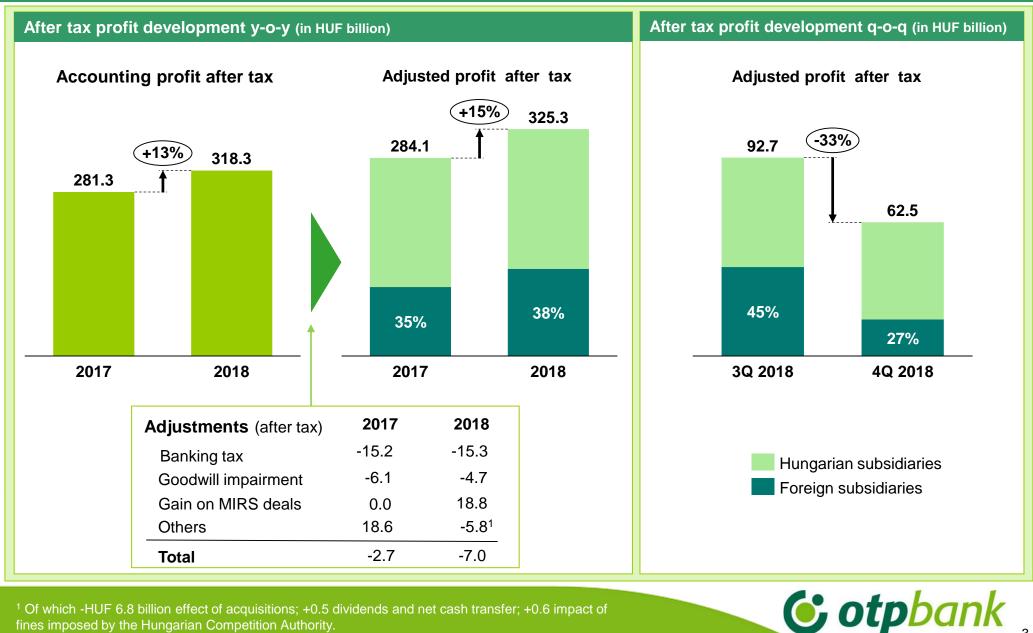


2018 was the best-ever year in OTP Group's history, thanks to the favourable macroeconomic environment, within that especially to the outstanding Hungarian economic performance



	All-time high profit, outstanding ROE
1.	The Group posted an all-time high consolidated adjusted profit (HUF 325.3 billion, +15% y-o-y). The accounting ROE reached 18.7%, calculating with a CET1 ratio of 12.5% the ROE would stand at 23.2%, comfortably exceeding the 15% medium term management target.
	Outstanding loan volume expansion supported by organic growth and new acquisitions
2.	OTP Group's <b>organic</b> loan expansion was outstanding even in European context: in 2018 performing volumes grew by 15% y-o-y; each individual markets and all major credit segments demonstrated an increase.
2.	As a result of the completed or announced <b>acquisitions</b> during the last two years (Croatia, Bulgaria, Serbia, Albania, Moldova, Montenegro) OTP Bank has become the most active consolidator in the CEE/SEE region, materially improving its market position and strengthening the profit contribution of foreign Group members.
	Strong capital and liquidity position
3.	The strong capital position (CET1: 16.5%) and the favourable liquidity position of the Group (net loan-to-deposit ratio: 72%) efficiently supports the organic growth and the regional acquisition efforts of the Group.
	Excellent performance in Hungary
4.	Both the adjusted nominal profit and the profitability of OTP Core improved in 2018. The organic performing loan growth accelerated to 18%. OTP's market share improved both in household and corporate loans, as well as in household savings and corporate deposits.
5.	Supporting economic environment continues to propel strong performance
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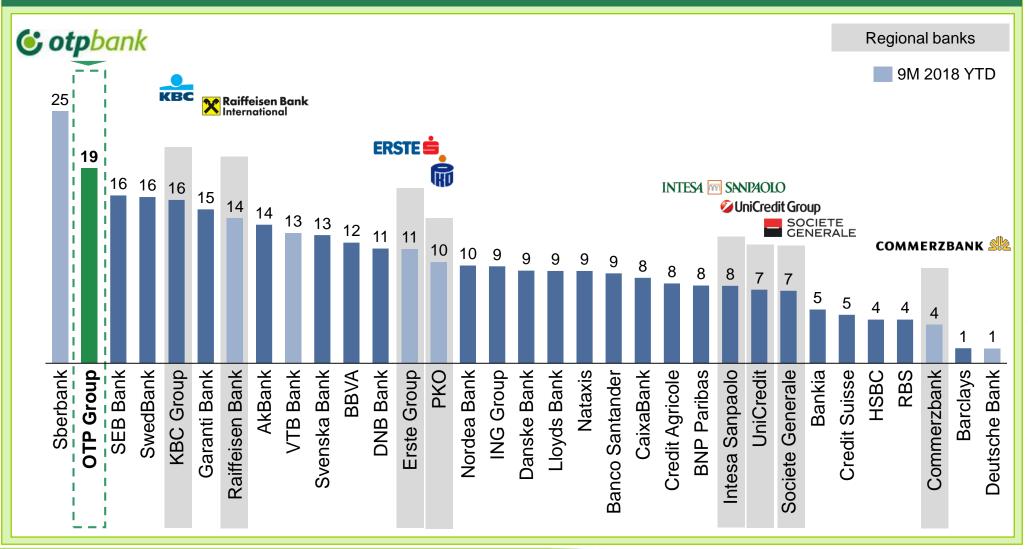
#### The accounting profit grew by 13% in 2018, while the adjusted profit increased by 15%. The annual profit contribution of foreign subsidiaries improved to 38%



<sup>1</sup> Of which -HUF 6.8 billion effect of acquisitions; +0.5 dividends and net cash transfer; +0.6 impact of fines imposed by the Hungarian Competition Authority.



### Return on Equity of European banking groups (ROE), 2018 (%)



**Operation Operation Operation** 

In 4Q 2018 there were two significant adjustment items: the one-off gain booked in relation to monetary policy interest rate swaps, and the effect of acquisitions covering mainly the acquisition-related integration costs

(in HUF billion) Consolidated after tax profit (accounting)	2017 281.3	2018 318.3	Y-o-Y 13%	4Q 17 68.5	3Q 18 85.9	4Q 18 77.8	Q-o-Q -9%	Y-o-Y 14%
Adjustments (total)	-2.7	-7.0	157%	8.9	-6.8	15.3	-327%	71%
Dividends and net cash transfers (after tax)	0.7	0.5	-33%	0.0	0.0	0.1		
Goodwill/investment impairment charges (after tax)	-6.1	-4.7	-22%	-5.6	-5.7	0.5	1	
Special tax on financial institutions (after corporate income tax)	-15.2	-15.3	0%	-0.2	-0.2	-0.2	3%	11%
Impact of fines imposed by the Hungarian Competition Authority (after tax)	0.2	0.6	220%	0.0	0.6	0.0		
Effect of acquisitions (after tax)	17.7	-6.8		14.7	-1.4	-4.0	2178%	-127%
Initial NPV gain on MIRS deals (after tax)	0.0	18.8		0.0	0.0	18.8	3	
Consolidated adjusted after tax profit	284.1	325.3	15%	59.5	92.7	62.5	-33%	5%

Tax shield related to the recognition or reversal of impairment charges booked in relation to investments in certain subsidiaries.

2) The acquisition effect was related mainly to the integration costs at Splitska banka and Vojvodjanska banka, and expert fees occurred in the HQ.

<sup>3</sup>According to the decision by the Monetary Council (MC) of the National Bank of Hungary on 21 November 2017, an unconditional interest rate swap (IRS) facility was introduced with 5 and 10 years maturity. Counterparty banks could access the IRS facility on regular tenders from the beginning of January 2018. In line with the fine-tuning of the unconventional policy instruments affecting long-term yields, on 18 September 2018 MC made a decision to phase out the monetary policy IRS facilities by the end of 2018. The Council set the annual maximum stock of monetary policy IRS for 2018 at HUF 1,100 billion. Until November 2018 – in coordination with the auditor – the initial positive net present value (NPV) gained on MIRS deals was accrued for the whole maturity of MIRS transactions within the net interest income. In December 2018 NBH published guidelines, according to which those swap facilities were unconditional, therefore in NBH's opinion there was no such binding criteria within the conditions that would require the accrual of NPVs. Taking into consideration the NBH's guidelines, OTP Bank – with the consent of the auditor – decided to book the total initial positive NPVs in one lump sum within its P&L. As a result, in the adjusted P&L structure the total HUF 20.7 billion (before tax) gain realized in 2018 as a whole was presented in 4Q 2018 within adjustment items on the Initial NPV gain on the monetary policy interest rate swap (MIRS) deals line.







<sup>1</sup> The performance of Touch Bank is presented as part of OBRu (OTP Bank Russia) in both periods.

<sup>2</sup> Change in local currency.

<sup>3</sup> Change without acquisition (December 2018 figure estimated).

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(in HUF billion)	2017	2018	Y-o-Y	<b>2018</b> without M	<b>Y-o-Y</b> I&A <sup>1</sup>	4Q 17	3Q 18	4Q 18	Q-o-Q	Y-o-Y
Consolidated adjusted after tax profit	284.1	325.3	15%	307.9	13%	59.5	92.7	62.5	-33%	5%
Corporate tax	-37.3	-37.4	0%	-33.9	-3%	-6.5	-11.3	-4.7	-58%	-28%
Profit before tax	321.4	362.7	13%	341.8	11%	66.1	104.0	67.2	-35%	2%
Total one-off items	3.9	4.0	1%	4.0	1%	0.1	0.6	-0.1		
Result of the Treasury share swap agreement	3.9	4.0	1%	4.0	1%	0.1	0.6	-0.1		
Profit before tax (adjusted, without one-offs)	317.5	358.7	13%	337.8	11%	66.0	103.4	67.3	-35%	2%
Operating profit without one-offs	363.2	384.9	6%	358.8	3%	85.1	105.9	87.6	-17%	3%
Total income without one-offs	804.9	881.7	10%	813.6	6%	208.9	227.7	227.8	0%	9%
Net interest income	546.7	599.8	10%	554.5	6%	140.5	153.9	156.4	2%	11%
Net fees and commissions	209.4	220.7	5%	205.2	2%	58.1	57.8	56.6	-2%	-3%
Other net non interest income without one-offs	48.9	61.2	25%	53.9	20%	10.3	16.0	14.7	-8%	44%
Operating costs	-441.8	-496.8	12%	-454.8	7%	-123.8	-121.8	-140.2	15%	13%
Total risk cost	-45.7	-26.2	-43%	-21.0	-52%	; -19.1	-2.5	-20.3		6%

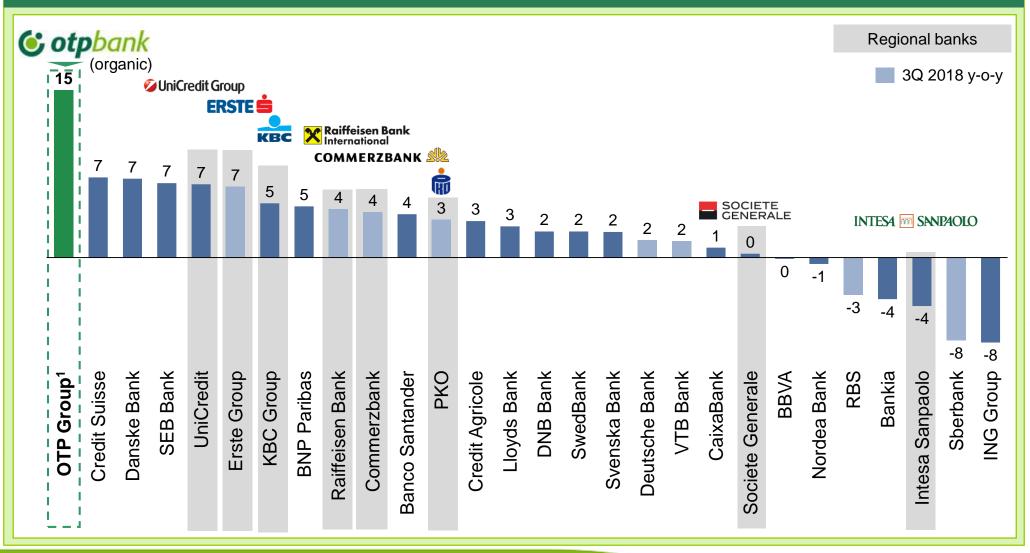
<sup>1</sup> 2018 numbers and y-o-y changes without acquisitions do not include the contribution from the Croatian Splitska banka (estimated) and the Serbian Vojvodjanska banka and their Leasing companies.



The 15% y-o-y net loan growth of OTP Group stands out from European banking groups, thanks to the increasing loan demand amid supportive economic environment



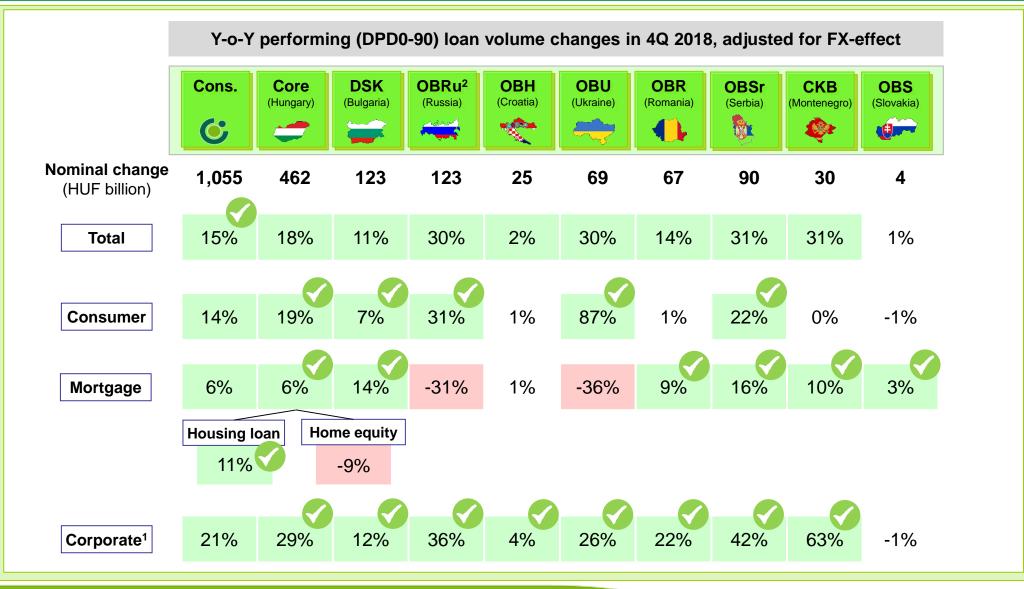
Net loan growth of European banking groups in 2018 (y-o-y, %)





<sup>1</sup> OTP: change in HUF terms. Other banks data are calculated from EUR figures. Source: SNL bank database, OTP, company reports.

Consolidated performing loans surged by 15% y-o-y organically. Hungarian growth was even higher at 18% with steady consumer and corporate portfolio expansion and housing loan growth above 10%

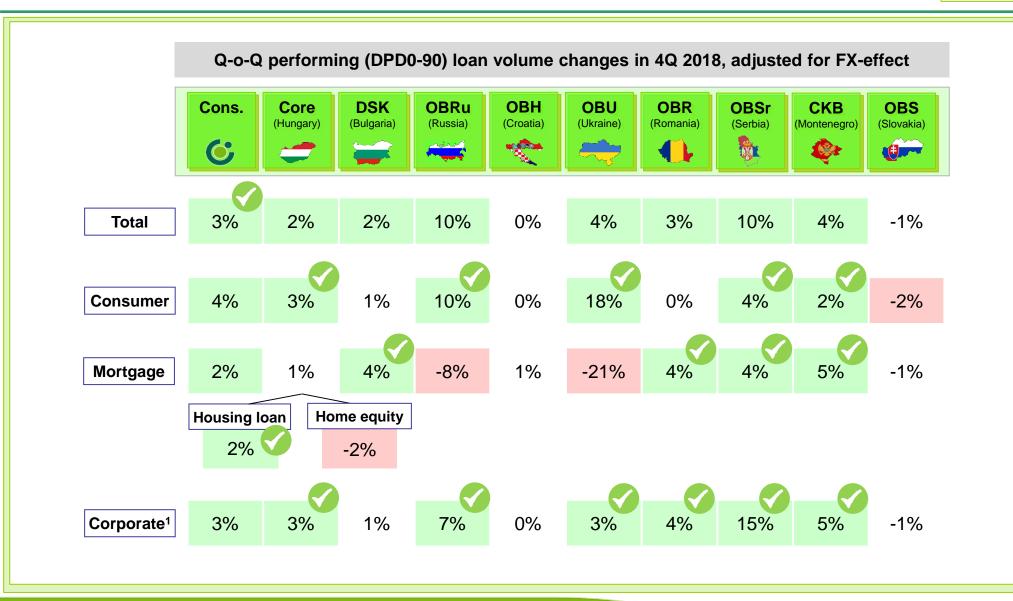


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<sup>1</sup> Loans to MSE and MLE clients and local governments.

<sup>2</sup> The y-o-y changes are affected by the inclusion of Touch Bank into OTP Bank Russia from 2018.

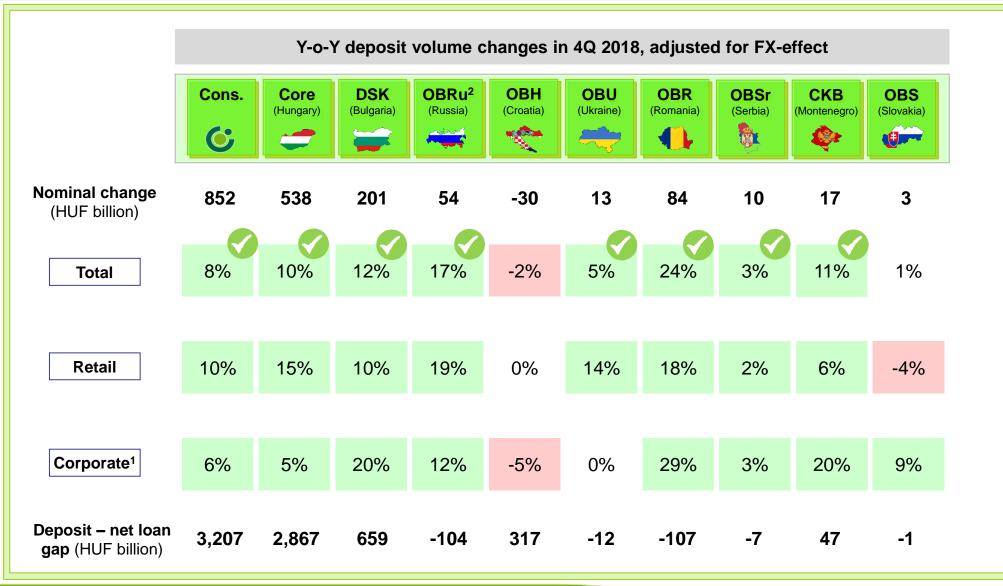
On a quarterly basis the consolidated performing loans expanded by 3%, Hungary grew by 2%. In Russia the quarterly growth was propelled by seasonally strong demand for consumer loans



<sup>1</sup> Loans to MSE and MLE clients and local governments.

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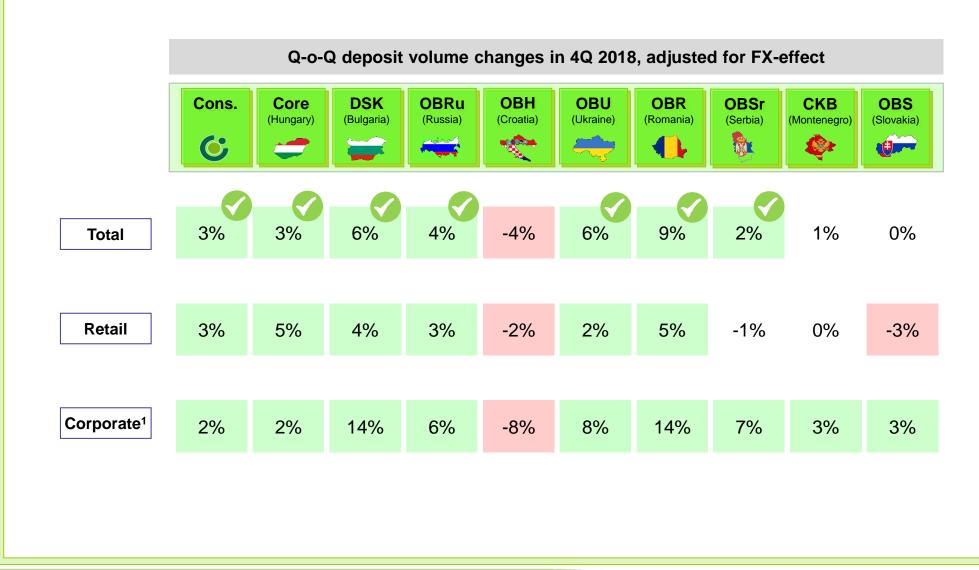
The consolidated deposit base increased by 8% y-o-y driven by steady inflows in the Hungarian retail segment and strong Bulgarian, Russian, Ukrainian, Romanian, Serbian and Montenegrin performances



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<sup>1</sup> Including SME, LME and municipality deposits.
 <sup>2</sup> The changes are affected by the inclusion of Touch Bank into OTP Bank Russia from 2018.

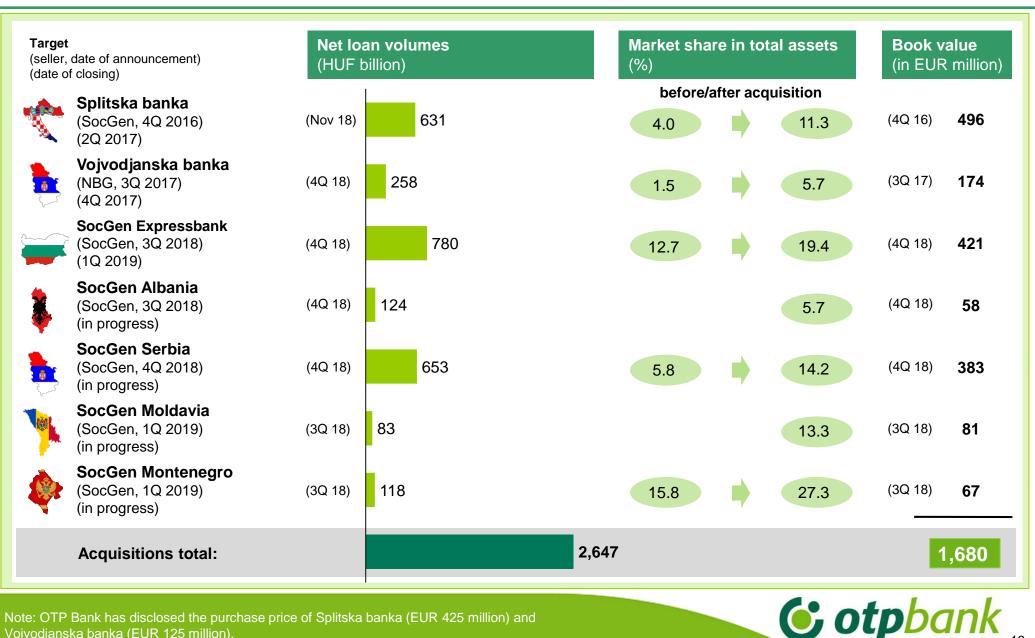






<sup>1</sup> Including SME, LME and municipality deposits.

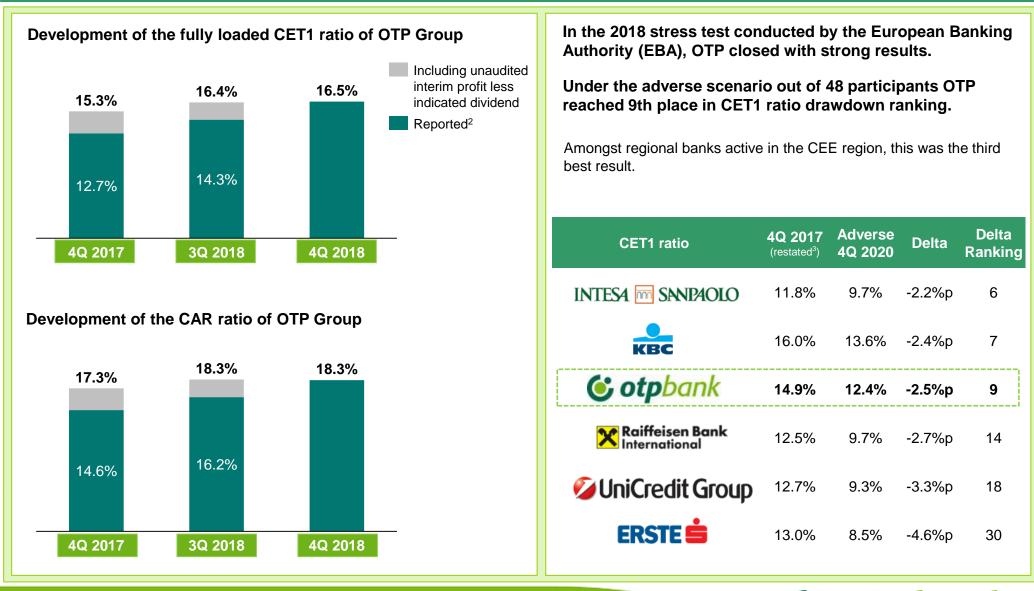
Acquisitions in the past 2 years were concluded at an average of 1 Price to Book value multiple. Transactions have improved our market positions materially, paving the way for better economies of scale



Note: OTP Bank has disclosed the purchase price of Splitska banka (EUR 425 million) and Vojvodjanska banka (EUR 125 million).

### Strong capital and liquidity position coupled with robust internal capital generation. The Bank is exploring the opportunity to issue a euro denominated benchmark tier 2 item<sup>1</sup>







<sup>1</sup> This is not an offer for the sale of securities.

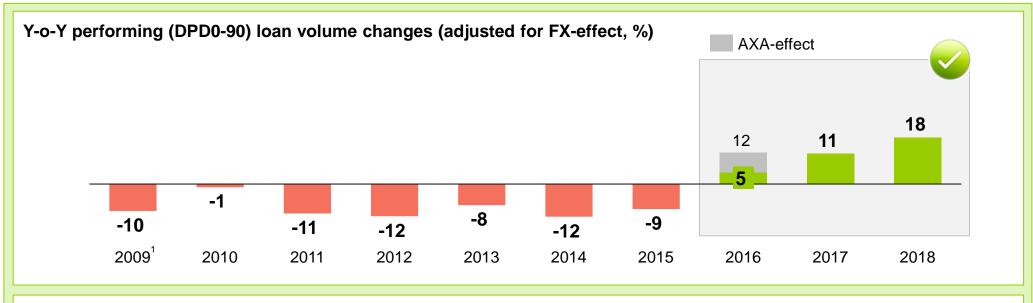
<sup>2</sup> In 4Q 2018 the capital adequacy ratios include the 2018 net earnings less the proposed annual dividend amount.

<sup>3</sup> Including the impact of the introduction of IFRS 9.

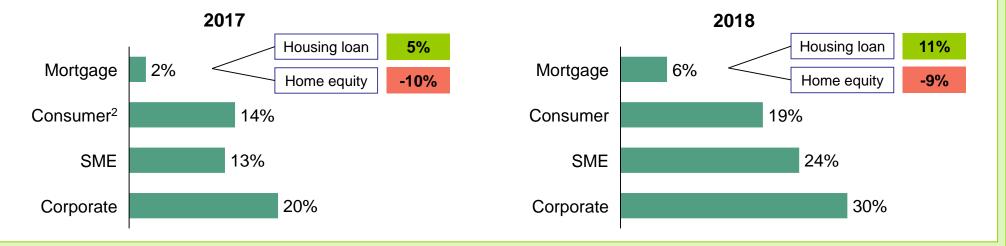


The last 3 years brought a spectacular turnaround in Hungarian loan growth: the organic growth surged to 18%. Beside robust corporate loan growth the retail segments also shifted gears





Y-o-Y performing (DPD0-90) loan volume changes by product segments (adjusted for FX-effect)



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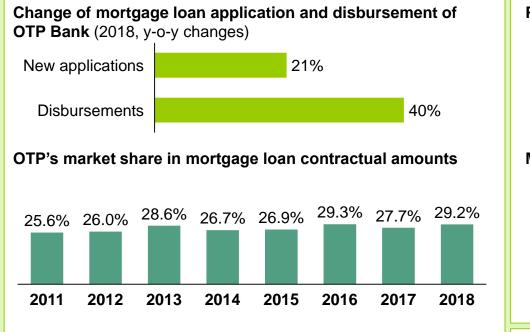
#### Estimation.

<sup>2</sup> In 2017 performing consumer loans grew by 25% in total, supported by a several big ticket lombard loans, adjusted for these the FX-adjusted yearly growth was 14%.

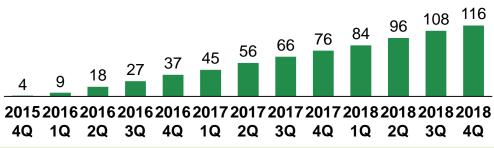


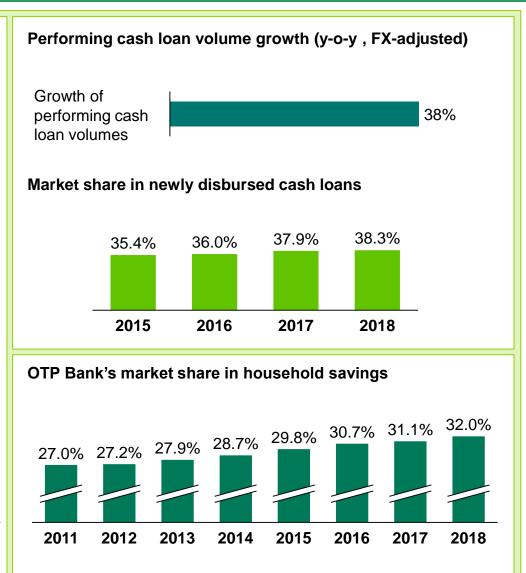
Mortgage loan disbursement remained strong in Hungary. OTP enjoys a y-o-y improving market share in new mortgage and cash loan disbursements, as well as in retail savings





The cumulative amount of non-refundable CSOK subsidies contracted at OTP Bank since the launch of the programme (HUF billion)





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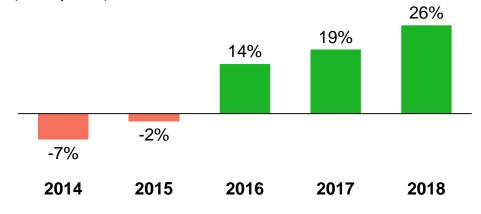
In the corporate segment OTP Core managed to demonstrate above 20% volume dynamics, thus OTP's corporate lending market share improved in 2018

2017

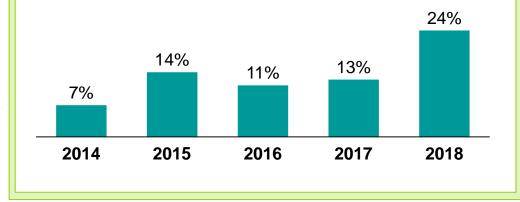
2018



**Performing medium and large corporate loan volume change** (FX-adjusted)



Performing loan volume change at micro and small companies (FX-adjusted)



### OTP Group's market share in loans to Hungarian companies<sup>1</sup> 13.8% 14.7% 13.9% \_\_\_\_\_\_14.6% 12.4% 13.0% +96% 10.6% 7.5% 8.1% 8.8% 9.1% 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 OTP Group's market share in MFB Points - the amount of commercial factoring credit accepted through the **OTP** network turnover<sup>2</sup> (in HUF billion) 37.5 60% 50% +11%p` 7.0

<sup>1</sup> Aggregated market share of OTP Bank, OTP Mortgage Bank, OTP Building Society and Merkantil, based on central bank data (Supervisory Balance Sheet data provision until 2016 and Monetary Statistics from 2017. <sup>2</sup> Source: Hungarian Factoring Association

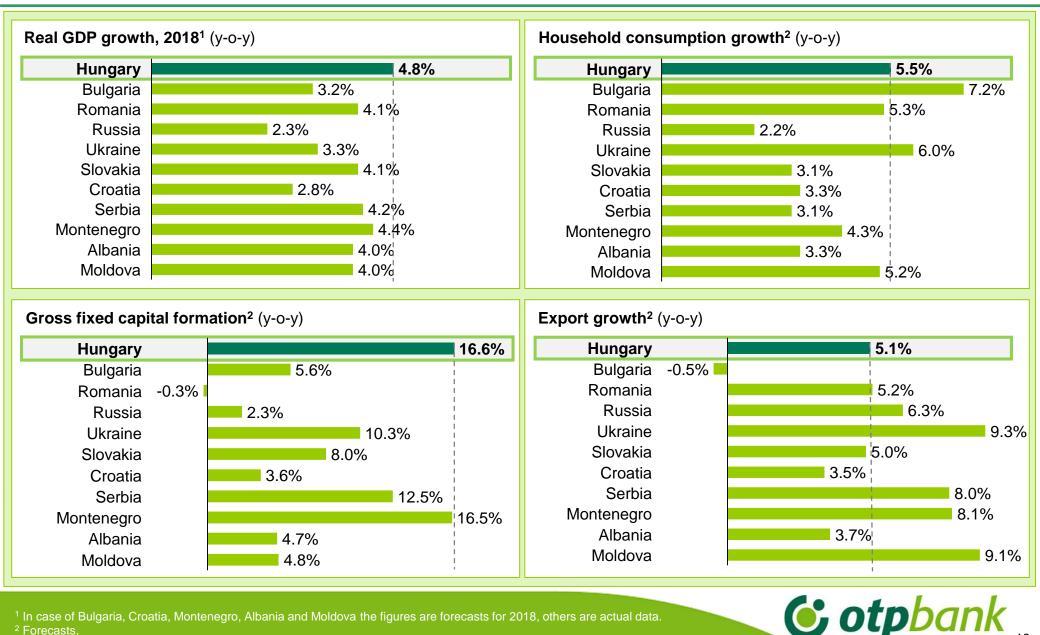
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2018

2017

#### In 2018 the Hungarian economic growth was the fastest within the Group supported by strong household consumption and outstanding gross fixed capital formation

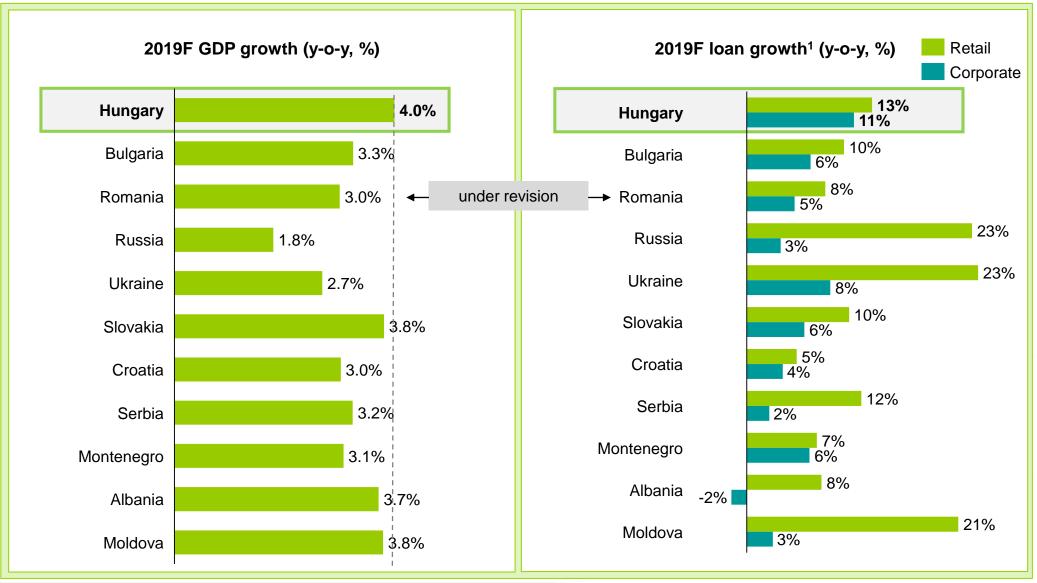




<sup>1</sup> In case of Bulgaria, Croatia, Montenegro, Albania and Moldova the figures are forecasts for 2018, others are actual data. <sup>2</sup> Forecasts.

In 2019 the GDP is expected to continue to grow dynamically in Hungary and in other Group members' countries, inducing healthy growth in loan volumes







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<sup>1</sup> 2019 net loan flow / end of previous year volume



### OTP Group: management expectations for 2019 – 1.

The ROE target of above 15% (assuming 12.5% Common Equity Tier 1 ratio) announced at the 2015 Annual General Meeting remains in place.

Apart from the negative impact of the Hungarian and Slovakian banking tax (HUF 16 billion after tax) the potential introduction of the Romanian banking tax with a currently unclear earnings effect and further acquisitions may result in material adjustment items.

The FX-adjusted growth of performing loans (Stage 1 plus Stage 2 under IFRS 9) – without the effect of further acquisitions – may be around 10% in 2019.

The net interest margin started to flatten out in 2018, and it may not fall below the 2Q 2018 level (4.25%) in 2019. The forecast does not incorporate the effect of the already completed Bulgarian acquisition, and the ongoing Albanian, Serbian, Moldavian and Montenegrin ones, or any further potential acquisitions.

Assuming no material change in the external environment, favourable credit quality trends – similar to 2018 – are expected to remain in 2019. The Stage 3 and DP90+ ratios may decline further and the risk cost rate (provision for impairment on loan and placement losses to average gross loans ratio) may be around the 2018 level.

The FX-adjusted operating expenses without acquisition effect are expected to increase by 4% y-o-y, mainly as a result of wage inflation, ongoing digital and IT transformation and strong organic growth, but these factors will be partially off-set by the cost synergy benefits realized in Croatia.





### OTP Group: management expectations for 2019 – 2.

Beyond the capital required for organic growth the management intends to allocate significant part of the generated excess capital for further value-creating acquisitions:

- The proposed dividend amount to be paid from 2018 earnings will be the same as the dividend amount after the 2017 financial year, i.e. HUF 61.32 billion.
- The dividend proposal after the 2019 financial year will be decided by the management in 1Q 2020 (similar to the practice concerning the 2018 dividend policy), taking into account the actual organic growth and M&A developments.

The acquisition of Expressbank in Bulgaria was completed in January 2019; the Albanian, Moldavian and the new Serbian and Montenegrin acquisitions are still in progress. According to 2018 year-end or the latest available data, the aggregated shareholders' equity of these entities comprised around EUR 1 billion equivalent. Furthermore, the management continues to assess further value-creating acquisition opportunities.

 As for the indicated / deducted dividend amount presented among the financial data in the quarterly Stock Exchange Reports in 2019, the basis for the calculation will be the dividend proposal after the 2018 financial year (HUF 61.32 billion). However, the final dividend proposal can differ from this amount.



Further details and financials



Total income grew by 10% y-o-y in 2018 driven partly by the acquisitions; without those the yearly dynamics would have been 6%. On a quarterly basis total income remained stable

	. INCOME	<b>2018</b> (HUF billion)	<b>4Q 2018</b> (HUF billion)			<b>)18 Y-</b> JF billio	<b>-o-Y</b> on, %)		<b>4Q 2018</b> (HUF bil		1 At OTP Core the y-o-y growth was mainly driven by the stronger net
Ċ	OTP Group	882	228		43	77	10%/6% <sup>1</sup>		0	0%	interest income supported by dynamic organic loan growth and higher other net non-interest income; the q-o-q decrease
	<b>OTP CORE</b> (Hungary)	379	94		13	+	4%	-3		-3% 1	was mainly due to negative technical items affecting net fee income.
	<b>DSK</b> (Bulgaria)	108	28	0			0%	0		-1%	2 At DSK the annual income stayed flat as a combination of declining net interest
retari	<b>OBRu</b> <sup>3</sup> (Russia)	130	34		5		4%/13%²		1	4%	income and improving net fee revenues.
	<b>OBH</b> (Croatia)	78	19	0	15		23%/-1% <sup>1</sup>	-2		(4)	In Russia the annual total revenues grew by 13% y-o-y in RUB terms (2%-points income growth was related to the
	<b>OBU</b> (Ukraine)	47	14		13		36%/40%²		1	9%	incorporation of Touch Bank), mainly due to stronger NII and net fees. The quarterly improvement was induced by
	<b>OBR</b> (Romania)	31	8		4		13%		0	1%	improving NII on the back of strong new disbursements and growing volumes.
	<b>OBSr</b> (Serbia)	30	8		2 20		201%/25% <sup>1</sup>	0		-1%	4 The q-o-q drop at OBH was partly attributable to seasonality of tourism-
<b>\$</b>	<b>CKB</b> (Montenegro)	11	3		1		11%		0	2%	related revenues: within other income FX conversion results declined q-o-q.
	OBS (Slovakia)	15	4	-2			-14%		0	3%	5 In Ukraine the total income benefited from intense business activity and widening net interest margin.
	Others	53	15		10		23%		2	17%	

<sup>1</sup> Changes without acquisitions (December 2018 figure estimated in the case of Croatia).

<sup>2</sup> Changes in local currency.

<sup>3</sup> Starting from 1Q 18 Touch Bank was included into OTP Bank Russia, but this doesn't change FY y-o-y dynamics significantly.

### The full-year net interest income grew by 6% y-o-y even without acquisitions. On a quarterly basis mainly Russia and Ukraine drove the NII growth

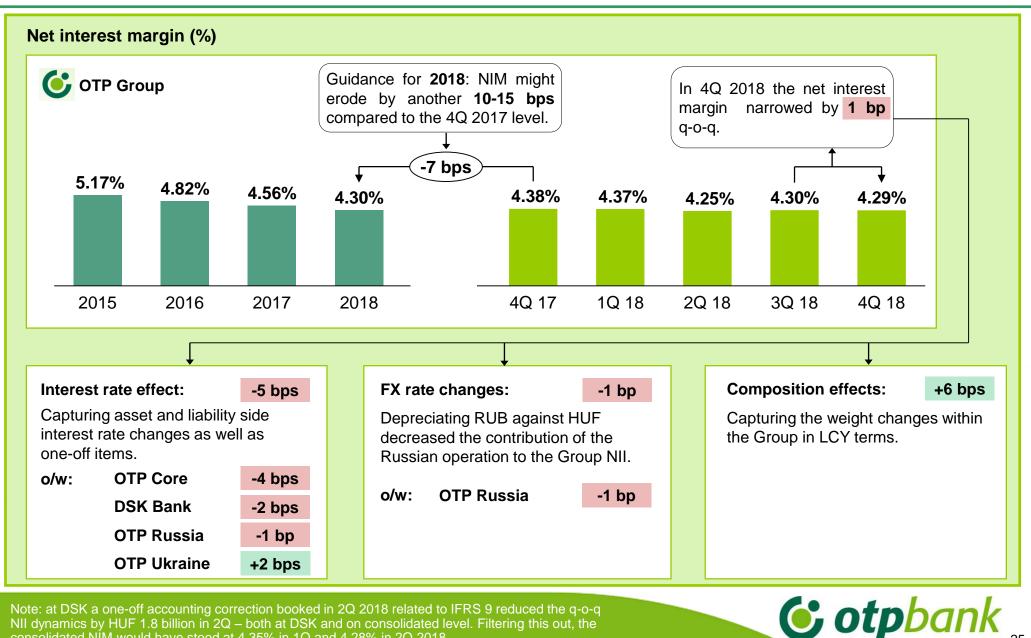
NET IN INCOM	TEREST E	<b>2018</b> (HUF billion)	<b>4Q 2018</b> (HUF billion)		<b>2018 Y</b> (HUF bill	-		<b>4Q 2018</b> (HUF bil		1 At OTP Core the 5% y-o-y growth was due to expanding loans, partially mitigated by margin erosion. The 4Q NII
Ċ	OTP Group	600	156		30 53	10%/6% <sup>1</sup>		3	2%	did not change q-o-q because further increasing loan volumes were
	<b>OTP CORE</b> (Hungary)	246	63		12	5%	0		0%	overshadowed by eroding margins.
	<b>DSK</b> (Bulgaria)	70	18	-2		-3%		0	1% (2)	2 At DSK net interest income declined by 3% y-o-y due to the 48 bps margin
reren	<b>OBRu³</b> (Russia)	102	27		1	1%/10%²		1	3% 3	erosion, reflecting mainly the ongoing repricing of assets. This was partially
	<b>OBH</b> (Croatia)	54	13	0	10	22%/1% <sup>1</sup>	0		-1%	<ul> <li>offset by the dynamic loan expansion.</li> <li>On quarterly basis the on-going volume growth could fully counterbalance the</li> </ul>
	<b>OBU</b> (Ukraine)	33	10		10	43%/48%²		1	11%	continued margin erosion.
	<b>OBR</b> (Romania)	23	7		4	18% (5)		0	3%	3 The Russian NII in RUB terms went up
	<b>OBSr</b> (Serbia)	21	5	1	13	184%/16% <sup>1</sup>		0	0%	both q-o-q and y-o-y as a joint effect of soaring volumes and contracting margins.
	<b>CKB</b> (Montenegro)	8	2		1	15%		0	1%	
	OBS (Slovakia)	11	3	-2		-17%	0		-2%	<sup>4</sup> In Ukraine NII was supported by strong business activity and improving margins.
	<b>Merkantil</b> (Hungary)	13	3		1	5%		0	1%	
	Corporate Centre	7	2		4	116%	0		-9%	<sup>5</sup> In Romania, Serbia and Montenegro the dynamic loan growth was the key driver behind improving NII. In Slovakia both
	Others	11	3		3	31%		1	41%	declining loan volumes and margin attrition were a drag on interest income.

<sup>1</sup> Changes without acquisitions (December 2018 figure estimated in the case of Croatia).

<sup>2</sup> Changes in local currency.

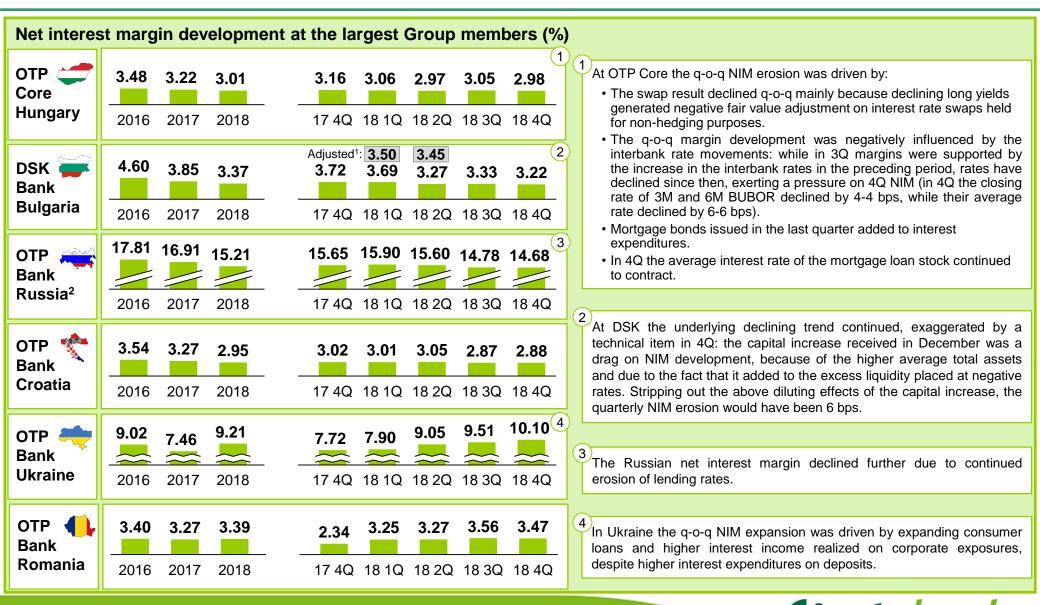
<sup>3</sup> Starting from 1Q 18 Touch Bank was included into OTP Bank Russia, but this doesn't change FY y-o-y dynamics significantly.

#### The consolidated annual net interest margin contracted by 7 bps compared to the 4Q 2017 level, whereas on a guarterly basis it remained fairly resilient



Note: at DSK a one-off accounting correction booked in 2Q 2018 related to IFRS 9 reduced the q-o-q NII dynamics by HUF 1.8 billion in 2Q – both at DSK and on consolidated level. Filtering this out, the consolidated NIM would have stood at 4.35% in 1Q and 4.28% in 2Q 2018.

At OTP Core the margin returned to levels seen in 2Q 2018. Russia and Croatia remained stable q-o-q. The underlying declining margin trend at DSK continued. Margins kept on improving in the Ukraine



<sup>1</sup> At DSK a one-off accounting correction booked in 2Q 2018 reduced the q-o-q NII dynamics by HUF 1.8 billion in 2Q, and improved the q-o-q NII dynamics by HUF 0.9 billion in 3Q. The one-off effects are filtered out from the adjusted NIMs. <sup>2</sup> Including Touch Bank from 1Q 2018.

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### Net fee income grew by 2% on an annual basis without acquisitions. The 2% quarterly decline was attributable to technical items at OTP Core

NET F	EE INCOME	<b>2018</b> (HUF billion)	<b>4Q 2018</b> (HUF billion)			<b>Y-o-Y</b> illion, %)			<b>8 Q-o-Q</b> Ilion, %)		The y-o-y decline at Core was reasoned by lower distribution fees on certain household
Ċ	OTP Group	221	57		3 11	5%/2% <sup>1</sup>	-1		-2%		targeted government bonds, which could not be offset by increasing transaction, deposit and card related income.
	<b>OTP CORE</b> (Hungary)	107	26	-2		-2%	-2		-8%		Decline in 4Q 2018 was explained by two negative technical items: firstly, the total annual amount of credit card refunds (HUF 2.5 billion)
	<b>DSK</b> (Bulgaria)	30	8		3	10%	0		-1%		was booked in lump-sum in 4Q, similar to previous years. Secondly, -HUF 1.4 billion additional fee expense emerged in 4Q,
nêrs?	<b>OBRu³</b> (Russia)	27	7	·	4	17%/27% <sup>2</sup> I		0	2%		because from 4Q 2018 the Bank started to accrue the so-called scheme fee (that part of the fee expenses paid to credit card issuers
*	<b>OBH</b> (Croatia)	16	4	0	3	27%/1% <sup>1</sup>	0		-6%		which is paid quarterly on the basis of the turnover in the previous quarter), as opposed to the previous cash-flow based accounting
	<b>OBU</b> (Ukraine)	11	3		2	18%/21% <sup>2</sup>		0	3%		practice. Therefore, both the scheme fee paid after 3Q 2018, and the accrued fee for the last quarter of 2018 was booked in 4Q 2018.
	<b>OBR</b> (Romania)	4	1		0	16%	0		-1%		The annual growth of 10% was due to higher deposits and transactions related revenues.
	<b>OBSrb</b> (Serbia)	7	2	0	5	220%/12% <sup>1</sup>		0	6%	(1)	
	<b>CKB</b> (Montenegro)	3	1	0		-3%	0		-10%		and card-related fees propelled F&C income.
	<b>OBS</b> (Slovakia)	4	1	0		-3%		0	17%		corporate transactions and credit cards.
	Fund mgmt. (Hungary)	7	2	-5	 	-39%		1	63%		Success fees were booked in the last quarter, but their annual amount was by HUF 4 billion lower y-o-y.

<sup>1</sup> Changes without acquisitions (December 2018 figure estimated in the case of Croatia).

<sup>2</sup> Changes in local currency.

<sup>3</sup> Starting from 1Q 18 Touch Bank was included into OTP Bank Russia, but this doesn't change FY y-o-y dynamics significantly.

### The annual other net non-interest income went up by 20% without acquisitions

	R INCOME	<b>2018</b> (HUF billion)	<b>4Q 2018</b> (HUF billion)			<b>Y-o-Y</b> illion, %)			<b>18 Q-o-Q</b> billion, %)	
Ċ	OTP Group	61	15		9 12	25%/20% <sup>1</sup>	-1		-8%	The annual other net non-interest income (without one-offs) grew by 15% y-o-y. This was partially owing to the
	<b>OTP CORE</b> (Hungary)	26	5		3	15%	0		-4%	better FX-result realized in 2Q 2018, whereas the gain on securities moderated.
	<b>DSK</b> (Bulgaria)	7	2	-1		-11%	0		-14%	
A circan	<b>OBRu²</b> (Russia)	1	0	0		-35%		0	230%	
	<b>OBH</b> (Croatia)	8	2	0.	1	22%/-10% <sup>1</sup>	-1		-42%	2 The other net non-interest income
	<b>OBU</b> (Ukraine)	3	1		1	46%/51% <sup>2</sup>		0	11%	dropped by 42% q-o-q as a result of base effect: FX conversion results were seasonally stronger in 3Q amid the peak
	<b>OBR</b> (Romania)	4	1	-1		-12%	0		-12%	tourism season.
	<b>OBSrb</b> (Serbia)	3	1	1	2	347%/330% <sup>1</sup>	0		-21%	
	<b>CKB</b> (Montenegro)	0	0		0	-83%		0	-285%	
	<b>OBS</b> (Slovakia)	0	0	0		-29%		0	41%	<sup>3</sup> The improvement was mainly
	Others	10	3		6	174% ¦		0	15%	attributable to sale of assets at Other Hungarian subsidiaries.

<sup>1</sup> Changes without acquisitions (December 2018 figure estimated in the case of Croatia).

<sup>2</sup> Changes in local currency.

<sup>3</sup> Starting from 1Q 18 Touch Bank was included into OTP Bank Russia, but this doesn't change FY y-o-y dynamics significantly.

In 2018 operating costs without acquisitions grew by 8.2% on an FX-adjusted basis, partly because of fastly expanding personnel expenses in the wake of high wage inflation and strong business activity

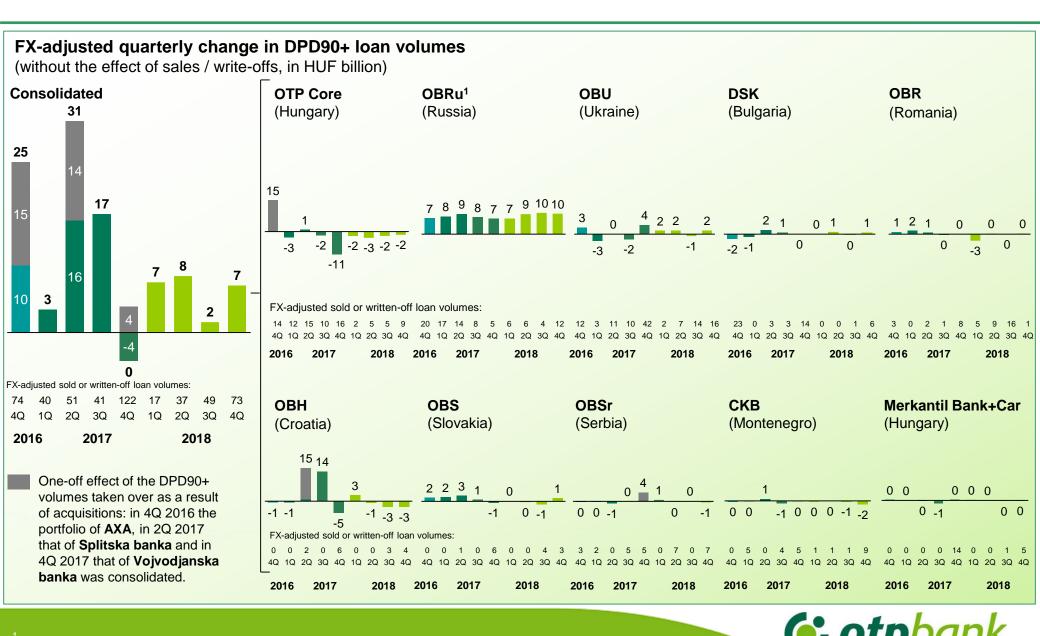
Effect of acquisitions

Effect of Touch Bank inclusion in 9M 2018

OTP Group       497       32       55       12%/7.5%1       33       57       13%/8.2%1         OTP CORE (Hungary)       234       19       9%       10       19       9%       10	OPERAT (HUF billio	TING COSTS	- 2018		<b>Y-o-Y</b> (HUF b		<b>Y-o-Y</b> (%)	(FX	<b>Y-o-Y</b> -adj., HUF b	on)	<b>Y-o-Y</b> (FX-adj., %)	1 OTD Correct higher personnel european due te
OTP CORE (Hungary)       234       19       9%       19       9%       19       9%       19       9%       19       9%       19       9%       19       9%       19       9%       19       9%       19       9%       19       9%       19       9%       19       9%       19       9%       19       9%       19       9%       2       5%       7%       8	<b>(;</b>		497		32	55	12%/ <b>7.5%</b> <sup>1</sup>		33 (	57	13%/ <b>8.2%</b> 1	<sup>1</sup> OTP Core: higher personnel expenses due to higher avg. headcount (+7%) and salary increases (at a lower pace than the avg. wage inflation of 7.9% in the financial sector in 2018). In December a non-
(Bulgaria)       51       4       8%       2       5%         (Bulgaria)       61       1       7       15%/2% <sup>3</sup> 5       7       25%/11% <sup>3</sup> 1         (Russia)       61       1       7       15%/2% <sup>3</sup> 5       7       25%/11% <sup>3</sup> 1         (Russia)       0       8       23%/1% <sup>1</sup> -1       8       -4%         (Croatia)       43       0       8       23%/1% <sup>1</sup> -1       8       -4%         (Ukraine)       17       1       8%       2       12%       1       3       Ukraine: FX-adjusted opex up by 12% partly du higher personnel expenses amid 29% wage inflation in the financial sector in 2018. Higher real est related, hardware and office equipment marketing costs also played a role.         OBSrb (Serbia)       24       1       15       176%/9% <sup>1</sup> 0       15       162%/3% <sup>1</sup>			234		19		9%		19	 	9%	recurring one-off bonus was paid to non-managerial employees (HUF 5.4 billion). 2.5 pps reduction in social contributions from 2018. Other costs were
(Russia)       61       1       7       15%/2%3       5       7       25%/11%31       Bulk of that was personnel expenses-driven a result of wage inflation and the increase of aver headcount w/o agents by 3%. Stronger busin activity resulted in higher variable costs (market expenses and telco costs).         OBU (Ukraine)       17       1       8%       2       12%       3       Ukraine: FX-adjusted opex up by 12% partly du higher personnel expenses amid 29% wage inflation and office equipment marketing costs also played a role.         OBSrb (Serbia)       24       1       15       176%/9%1       0       15       162%/3%1			51		4		8%		2		5%	driven by higher business activity.
OBH (Croatia)       43       0 - 8       23%/1%1       -1 - 8       -4%         OBU (Ukraine)       17       1       8%       2       12%       3         OBR (Romania)       20       2       13%       2       12%       4         OBSrb (Serbia)       24       1       15       176%/9%1       0       15       162%/3%1	Acres 1		61	1	7		15%/2% <sup>3</sup>	5-	7	+	25%/11% <sup>3</sup> I	2 Russia: 11% FX-adjusted growth w/o Touch Bank. Bulk of that was personnel expenses-driven as a result of wage inflation and the increase of average
(Ukraine)       17       1       8%       2       12%       3       Ukraine: FX-adjusted opex up by 12% partly du higher personnel expenses amid 29% wage inflation the financial sector in 2018. Higher real est related, hardware and office equipment marketing costs also played a role.         OBSrb (Serbia)       24       1       15       176%/9%1       0       15       162%/3%1       4       0       0       12%       0 </td <td><b>N</b></td> <td></td> <td>43</td> <td>0</td> <td>-8</td> <td></td> <td>23%/1%<sup>1</sup></td> <td>-1-</td> <td>-8</td> <td></td> <td>-4%</td> <td>headcount w/o agents by 3%. Stronger business activity resulted in higher variable costs (marketing expenses and telco costs).</td>	<b>N</b>		43	0	-8		23%/1% <sup>1</sup>	-1-	-8		-4%	headcount w/o agents by 3%. Stronger business activity resulted in higher variable costs (marketing expenses and telco costs).
OBR (Romania)       20       2       13%       2       12%       in the financial sector in 2018. Higher real est related, hardware and office equipment marketing costs also played a role.         OBSrb (Serbia)       24       1       15       176%/9% <sup>1</sup> 0       15       162%/3% <sup>1</sup> CKB			17		1		8%		2			Chaine. I A-adjusted opex up by 12 % partiy due to
OBSrb (Serbia)         24         1 - 15         176%/9% <sup>1</sup> 0 - 15         162%/3% <sup>1</sup> CKB         CKB <th< td=""><td></td><td></td><td>20</td><td></td><td>2</td><td></td><td>13%</td><td></td><td>2</td><td>• - + </td><td></td><td>in the financial sector in 2018. Higher real estate- related, hardware and office equipment and</td></th<>			20		2		13%		2	• - +		in the financial sector in 2018. Higher real estate- related, hardware and office equipment and
			24	1	- 15		176%/9% <sup>1</sup>	0-	- 15		162%/3% <sup>1</sup>	
(Montenegro) 8 0 3% 0 0% Wage inflation (9% in the financial sector) and	<b>P</b>	<b>CKB</b> (Montenegro)	8		0		3%	0			0%	4 OBR: FX-adjusted opex grew by 12% due to higher personnel expenses (+19%) induced by wage inflation (9% in the financial sector) and the
OBS (Slovakia)         12         2         15%         1         11%         7% growth of average headcount.			12		2		15%		1		11%	
			6		0		3%		0		3%	LCY), explained partly by higher headcount (+3%

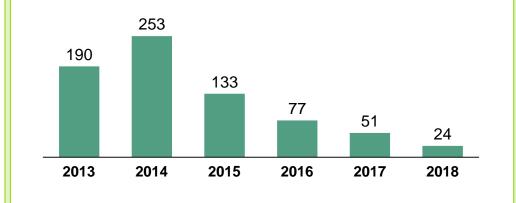
<sup>1</sup> Without the OPEX of the newly consolidated entities due to the Splitska (Dec 2018: estimate) and Vojvodjanska transactions. <sup>2</sup> Starting from 1Q 18 Touch Bank was included into OTP Bank Russia. <sup>3</sup> Without the effect of inclusion of Touch Bank in 2018. **Otp**bank

#### In 4Q 2018 the consolidated DPD90+ formation was subdued, trends remained favourable in all geographies

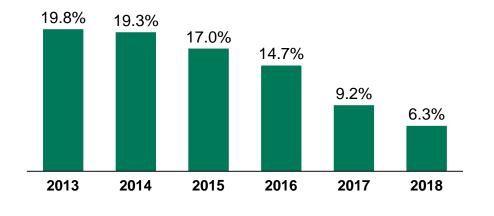


#### Credit quality indicators kept further improving. The risk cost rate was 23 basis points in 2018

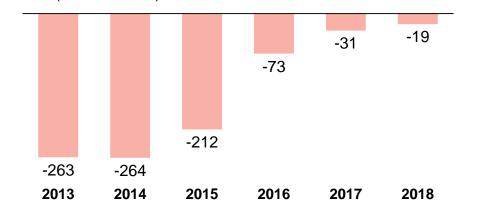
**Change in DPD90+ loan volumes** (consolidated, adjusted for FX and sales and write-offs, in HUF billion)



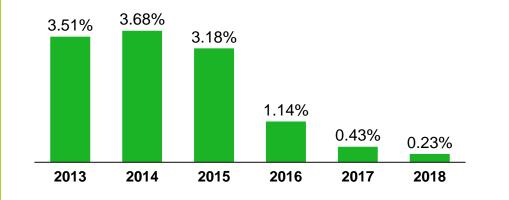
Ratio of consolidated DPD90+ loans to total loans



**Consolidated provision for impairment on loan and placement Iosses** (in HUF billion)



**Consolidated risk cost rate** (provision for impairment on loan and placement losses-to-average gross loans)



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### The definition of performing loans is switching from DPD0-90 loans to Stage 1 and Stage 2 category loans under IFRS 9. OTP adopted the new standard concerning its guidance for the expected loan growth in 2019

Development of DPD0-90 and St	age 1 + Stage 2	2 Ioan volume	es (FX-adjusted, in H	UF billion)		
	DPD	)-90 Ioan volu	mes	Stage 1 +	Stage 2 Ioan v	volumes
	2Q18	3Q18	4Q18	2Q18	3Q18	4Q18
Cons. Total	7,658	7,946	8,168	7,414	7,722	7,966
Consumer	1,763	1,836	1,902	1,733	1,807	1,873
Mortgage	2,280	2,327	2,366	2,216	2,265	2,306
Corporate <sup>1</sup>	3,335	3,490	3,600	3,189	3,363	3,493
Core Total	2,849	3,023	3,094	2,766	2,967	3,051
(Hungary) Consumer	364	386	396	362	384	395
Mortgage	1,194	1,223	1,239	1,176	1,208	1,227
Corporate <sup>1</sup>	1,291	1,415	1,459	1,228	1,375	1,429
DSK Total	1,201	1,231	1,254	1,149	1,172	1,202
(Bulgaria) Consumer	425	432	435	405	411	415
Mortgage	330	342	354	314	320	333
Corporate <sup>1</sup>	446	458	464	430	441	454
OBRu Total	443	482	528	438	480	526
(Russia) Consumer	382	414	457	381	415	457
Mortgage	8	7	6	4	4	3
Corporate <sup>1</sup>	53	61	65	53	61	65
OBH Total	1,135	1,111	1,114	1,119	1,091	1,090
(Croatia) Consumer	313	312	311	308	307	305
Mortgage	273	272	275	270	269	271
Corporate <sup>1</sup>	530	509	510	523	497	497



<sup>1</sup> Loans to MSE and MLE clients and local governments.

### The definition of performing loans is switching from DPD0-90 loans to Stage 1 and Stage 2 category loans under IFRS 9. OTP adopted the new standard concerning its guidance for the expected loan growth in 2019

	DPDO	)-90 loan volu	mes	Stage 1 +	Stage 2 Ioan v	olumes
	2Q18	3Q18	4Q18	2Q18	3Q18	4Q18
OBU Total	271	289	301	231	251	266
(Ukraine) Consumer	31	39	46	31	38	46
Mortgage	18	16	13	8	8	6
Corporate <sup>1</sup>	200	208	215	171	180	187
OBR Total	517	530	548	494	509	526
(Romania) Consumer	54	54	54	54	54	54
Mortgage	219	224	232	210	215	224
Corporate <sup>1</sup>	243	251	262	230	239	248
OBSr Total	331	346	380	327	342	376
(Serbia) Consumer	106	111	115	105	110	114
Mortgage	50	52	54	49	51	53
Corporate <sup>1</sup>	175	183	211	173	181	210
CKB Total	123	124	129	117	118	124
Aontenegro) Consumer	28	28	29	28	28	29
Mortgage	27	27	28	26	27	28
Corporate <sup>1</sup>	68	69	72	63	64	67
OBS Total	361	367	364	351	357	357
(Slovakia) Consumer	60	60	59	60	60	59
Mortgage	162	164	163	160	163	162
Corporate <sup>1</sup>	140	143	142	132	135	137



<sup>1</sup> Loans to MSE and MLE clients and local governments.

### Forward looking statements

This presentation contains certain forward-looking statements with respect to the financial condition, results of operations, and businesses of OTP Bank. These statements and forecasts involve risk and uncertainty because they relate to events and depend upon circumstances that will occur in the future. There are a number of factors which could cause actual results or developments to differ materially from those expressed or implied by these forward looking statements and forecasts. The statements have been made with reference to forecast price changes, economic conditions and the current regulatory environment. Nothing in this announcement should be construed as a guaranteed profit forecast.



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