

Availability and performance of interfaces 2020 Q4

PSD2 OpenAPI (dedicated interface)

Uptime (pct)	Avg. resp. time (AISP)	Avg resp. time (PISP)	Avg. resp. time (CBPII)	Error response rate
100,0 %	1431ms	1346ms	n/a	0.865%

Interfaces of OTPdirekt online services (interfaces made available to the payment service user for directly accessing its payment account online)

Uptime (pct)	Avg. resp. time (AISP)	Avg resp. time (PISP)	Avg. resp. time (CBPII)	Error response rate
99,75%	1476ms	1524ms	n/a	0.016%

Legend

- Uptime - uptime per day for all interfaces
- Average response time - daily average time (in ms) taken per request
- Error response rate - API GW error messages / number of requests